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# **Spider**

Spider Data Collector User Manual v1.2202

# Legal Information

**Book Name:** Spider Data Collector 1.2202  
**Part Number:** SPI-0001-DC012  
**Product Release Date:** February 2022

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# General

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## 1.1 Typographical conventions

This manual uses various formats to highlight certain terms and actions. Specific notes and tips are shown with a different background color, according to their importance.

| Format              | Description  |
|---------------------|--|
| <b>Bold font</b>    | Elements in the software or in the operating system, such as menu items, buttons or elements of a selection list |
| <i>Italic font</i>  | Emphases (important details) and links to other chapters or documents  |
| Triangle symbol "➤" | Instruction step   |
| Angle bracket ">"   | Command menu sequences, e.g. <b>File &gt; Open</b>   |
| <i>System font</i>  | Directories, code and script samples   |
| CAPITAL LETTERS     | Key names, e.g. SHIFT, CTRL, or ALT  |
| KEY+KEY             | Key combinations, i.e. the user has to hold one key and press another simultaneously, e.g. CTRL+P or ALT+F4.     |

**Note** Used for notes or tips which facilitate the work or for additional information which enhances understanding for the product.

**Important** Information which should be observed by the user, because otherwise problems or additional work may be caused in operation.

**Attention** Information which should be observed by the user in order to prevent malfunctions of the system (crashes, data loss, system failure).

## 1.2 Help

For additional information and support, we recommend the [Flexera Community](https://community.flexera.com/) (https://community.flexera.com/). Here you will find product documentation, download links and access to support.

## 1.3 Abbreviations

For a better understanding the abbreviations in this section are given in full text.

**DC** Data Collector (previous EDC / External Data Collector)

- DR** Data Receiver (previous EDC Server)
- OSE** Operating System Environment
- WMI** Windows Management Instrumentations

## What's new

---

### 1.2202.1

- Newly generated password files for the PowerShell connectors are now bound to the system there were generated on.

### 1.2201.2

- Delivery of version 12.4 for the data center inventory components

### 1.2111.1

- The vSphere connector now logs the version of the used PowerShell and PowerCLI module.
- A new diagnostic tool is introduced which detects the vCenter version in use.

### 1.2108.1

- The communication components of the Spider Data Collector and the recognition module were updated. Extensive security improvements were included. The communication encryption is converted to openssl 1.1 and a new authentication method is used. As a result of these changes, all Spider Data Collector endpoints must be updated. Otherwise they can no longer send data to the recognition servers successfully.
- A new version of Columbus/Spider Inventory is being delivered (version: 7.6.5.21214). The Inventory Agent can install itself automatically if configured so. The inventory scanner must be updated manually.
- The Adobe Portal connector has been enhanced to support TLS. This can be switched on with the parameter "TLS = true" when calling the connector.
- Fix: When importing Adobe portal data, the import of users is no longer aborted if e-mail addresses are assigned to several user data records.

### 1.2107.1

- vCenter connector Fix: Due to an error, clusters that were reported simultaneously by the vCenter connector and via the Datacenter Appliance could not be recognized as the same cluster in some cases, which led to redundant devices in the Recognition module and thus also to duplicate Assets in Spider Asset.

### 1.2106.1

### 1.2105.1

### 1.2104.1

- An error in the AD connector that could occur in connection with GetADComputer has been fixed.

### 1.2103.1

- The vCenter connector has been improved further. The connector will be updated automatically during the execution of the Spider Data Collector (SDC) update.



- Only "Powered On" guests are now considered in host-guest relationships. The previous behavior lead to problems under certain constellations.

### 1.2102.1

- A problem with the HEAT connector has been fixed.
- The vCenter connector has been improved further. The connector will be updated automatically during the execution of the Spider Data Collector (SDC) update.
  - The new run parameter OnlyWindows controls that details are limited to running virtual instances with Windows as an operational system. Other virtual instances (e.g. Linux based system) are not included. The enabled details enable that Spider creates an Asset, based on the provided data.
  - Due to problems with previous versions, the vCenter connector no longer delivers IP addresses.
  - For VDI infrastructures the vCenter connector provides the host name for device identification for Windows client operating systems (Windows 7, Windows 8, or Windows 10) only.

### 1.2012.1

- SCCM connector has been improved by the following issues:
  - SQL Server 2019 version detection
  - Windows 10 build versions
  - File export for Visual Studio
- The VCenter connector has been further improved. Only connected hosts are queried, disconnected hosts are ignored. Guests with an empty hostname could lead to an error. This has been fixed.

### 1.2011.1

- Columbus Inventory Agent and Columbus Inventory Scanner were made available as new versions. In addition to resolving the identified security problem, the performance of the inventory scanner has also been improved.
- Fix: Under certain circumstances, the vCenter Connector did not return any data because the writing of the SWRD file could not be completed.
- Since the September version, the vCenter Connector has also been delivering data from running virtual systems and thus delivering more data to Spider. Accordingly, assets with some system data are visible, even if no additional inventory is made. If this functionality leads to problems, the extension of the guest details can be deactivated.

### 1.2009.1

- The vCenter interface (connector) has been expanded with additional guest information: the host name, domain, operating system, CPU information and other fields are now also transmitted for the guests. Thus, guest devices can also be created as an Asset in Spider if they are not captured by the hardware inventory.

### 1.2006.1

- Additional file scan filters have been added to all database-based data connectors. Files that are not required are no longer exported any more, which makes the export files smaller and speed up their processing. The filtering is not carried out on the databases which previously led to significant performance problems.
- In this version, the database-based connectors also support the encrypted passwords, as was already possible with the API-based connectors
- The Hyper-V connector has been expanded. Server hostnames of other Windows-based Hyper-V hosts can be specified via an additional configuration file so that they are inventoried one after the other with just one execution of the connector.

### 1.2005.1

- SCCM connector: Due to performance issues, the additional filter for files we delivered with the March update has been removed.

- The delivery for the data center inventory for Linux and Unix has been changed in the multi-platform inventory agent, which transfers the inventory results directly to the Spider Data Center Appliance. The previous "cis" agent has been removed from the delivery.

#### **1.2004.1**

- Adobe Online: For delivered "Single App" entries, the profile names will be processed and displayed in Spider.

#### **1.2003.1**

- The SCCM connector has been improved to reduce the size of the output file by avoiding irrelevant file scans.

#### **1.2001.2**

- Improved recognition of Citrix Remote Desktop Services: Cascaded accesses are now evaluable.

#### **1.2001.1**

- Bugfix on FileScan\_Columbus on large Files implemented.
- Bugfix of possible arithmetic overflow error in ivanti connector implemented.

#### **1.1912.1**

- New: Connector prioritizing now possible.

#### **1.1911.1**

- Exchange Connector is now delivered by default.
- Bugfix in recognition rules of some Adobe products.
- Improved support of eRunbook.
- Improvements on intune connector.

#### **1.1910.1**

- Improved intune connector: change to SerialNo-based URN.
- Improved anonymization on data exports.

#### **1.1909**

- Older versions of the Adobe Online Connector were replaced by newer version.
- Changes to Microsoft Intune Connector: device identification is now based on field SerialNo .

#### **1.1908**

- Microsoft Intune connector has been improved. Due to customer feedback, beta-labeling could be omitted.

#### **1.1907**

- Altiris connector: Due to customer feedback, beta-labeling could be omitted.

#### **1.1906**

- The Columbus Datacenter Inventory Connector will be continued.

#### **1.1905**

- Altiris Connector performance improved.

#### **1.1812**

- Added section about the SFTP server configuration

### 1.1811

- Altiris Connector (Beta)

### 1.1809

- XEN Connector (Beta)

### 1.1806

- ESX/vCenter connector Datacenter-Module
- Linux and Unix Inventory in addition to MAC Inventory

### 1.1805

- GDPR Information
- Microsoft Exchange Connector (Beta)

### 1.1804

- Columbus Inventory Scanner for Mac OS
- Reorganization of this document

### 1.1803

- The Spider Data Collector User Manual is now also available in German
- Azure connection with application/certificate (instead of user/password)
- Empirum Workplace Management (beta)

### 1.1802

- Microsoft App-V Connector (beta)
- Baramundi Connector (beta)
- Export Metering Information with SCCM Connector

## Install and configuration of the Data Collector

---

### 3.1 System Requirements

---

#### 3.1.1 Software

---

- Operating System: Windows 2008 Server or greater
- Microsoft NET 4
- Microsoft PowerShell 3.0 or higher
- Must not be installed in the same OSE as Software Recognition (RC)
- Multiple Data Collector installations in the same OSE are not supported

**Attention** Starting with Release 1610 all PowerShell (ps1) Scripts are digitally signed.

In case of the PowerShell execution policy being set to "AllSigned", it is necessary to add the publisher of the signing certificate to the Trusted Publishers store of the local machine.

The Setup will ask you to add the publisher to the Trusted Publishers store before continuing, this will only place it in the store for the current user, for the certificate to be valid across all accounts of the local machine please follow the instructions found in [Add Publisher to Trusted Publishers](#) (on page 27).

### 3.1.2 Hardware

It is recommended to use a physical or virtual OSE with the following settings:

**Processor:** 2 or more current CPUs/Cores

**RAM:** 4-8 GB

**Hard disk**

In addition to the space used by the Operating system.

Depending on the amount of machines that are exported, there are the following (rough) estimates:

| System                  | Recommendation  |
|-------------------------|---|
| Inventory Agent/Scanner | Zip files range from 10kb to 800kb per machine, the zip files are deleted after transmission. |
| SCCM                    | 2000 machines, 25MB<br>560 machines, 3.5MB<br>32900 machines, 450MB                           |
| MAP                     | 1280 machines, 1.2MB  |

**Note** Please note that file sizes depend on the amount of queried data, especially file information can take up a lot of space.

## 3.2 Installation

Download and execute "Spider Data Collector.exe".

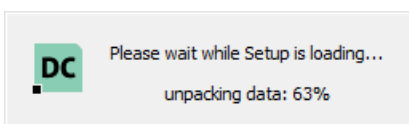


Figure - Extracting the Setup

Select the appropriate installer language.

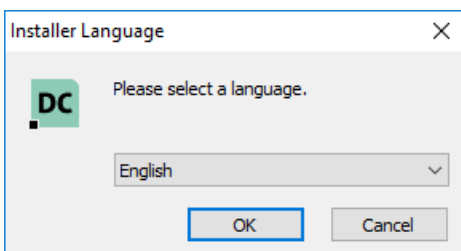


Figure - Choose a language

Click **Next**.

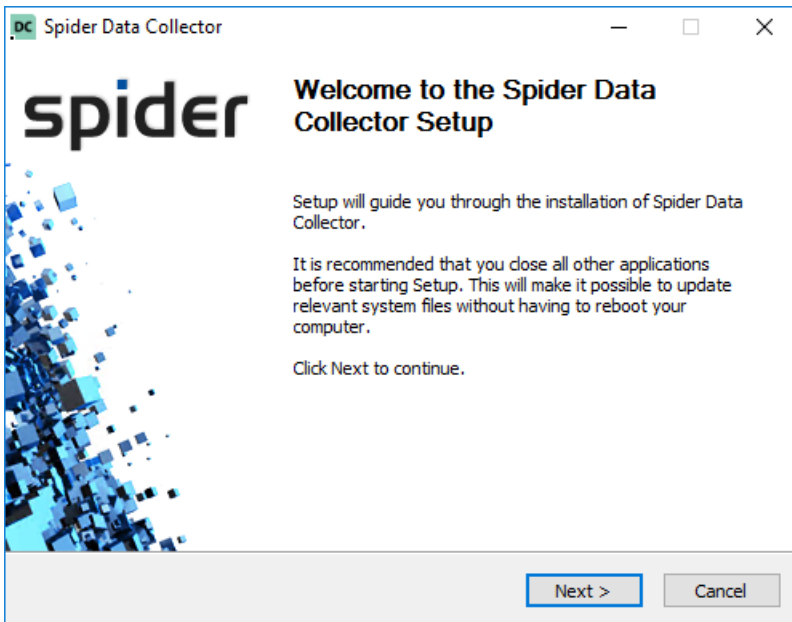


Figure - Welcome Page

Check the box to agree to the EULA Terms and then click next.

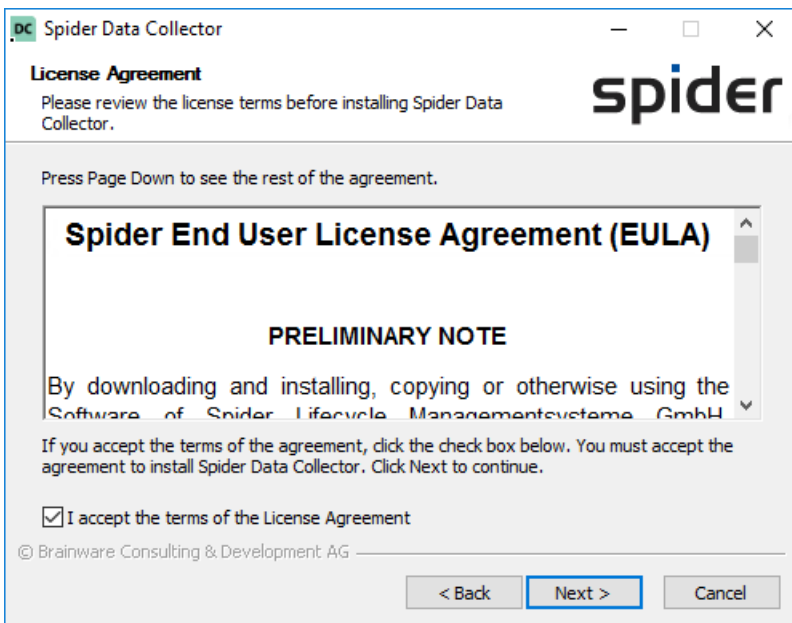


Figure - End User License Agreement

This dialog checks if the system prerequisites are valid, is not it will show you what is not in order. Selecting the line and clicking on "Details" will take you to a knowledgebase article; there you can get help about the problem in question.

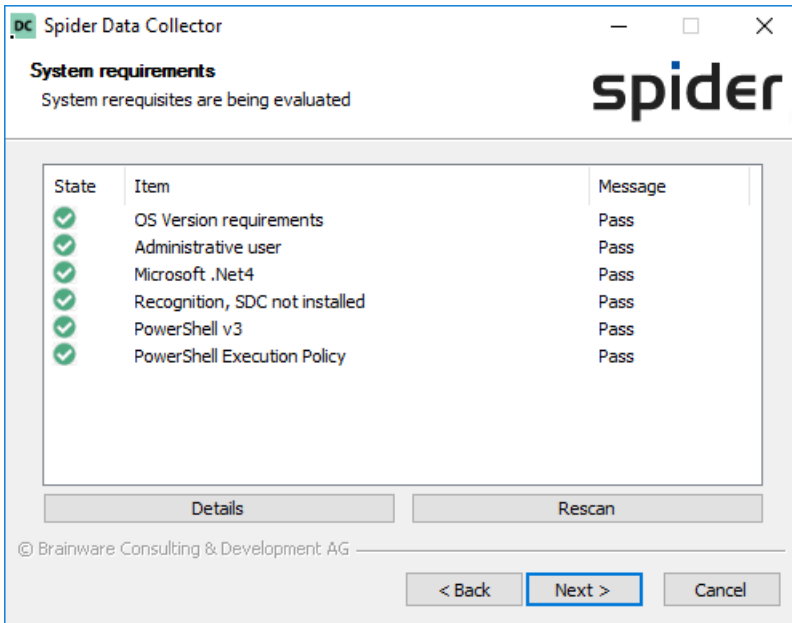


Figure - System prerequisites

Select a location for the installation of the Data Collector. If the default is acceptable, click **Next**.

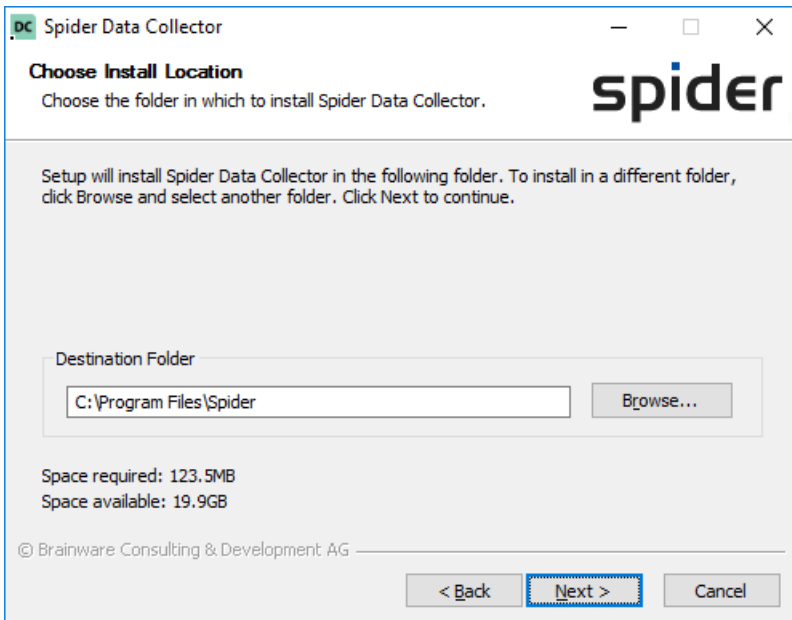


Figure - Destination Folder

On the following screen, the FQDN of the OSE that hosts the Data Receiver Server needs to be specified along with the Data Receiver Port and CustomerID where appropriate.

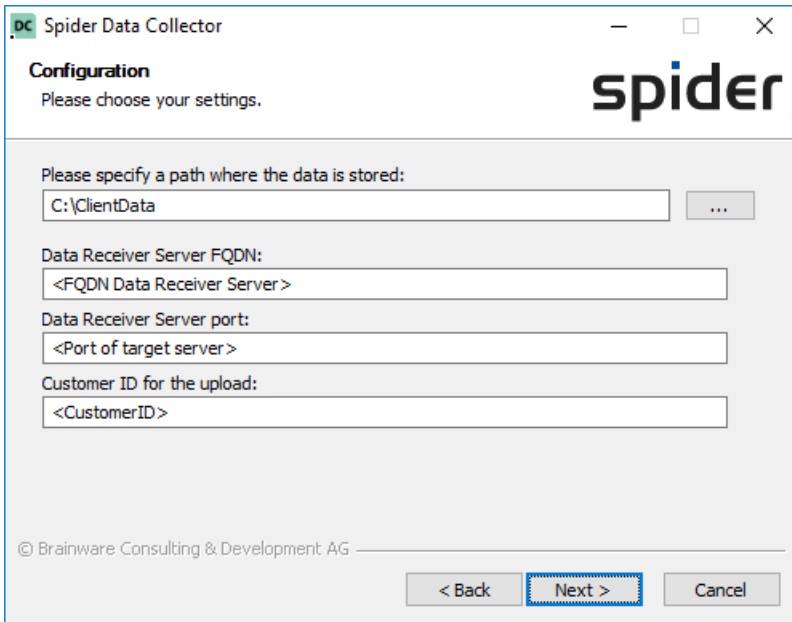


Figure - Configuration

**Note** For some versions of the Data Collector (for example those downloaded from a SAM Cloud platform), it is possible to preconfigure some values in the dialog and so these may be fixed.

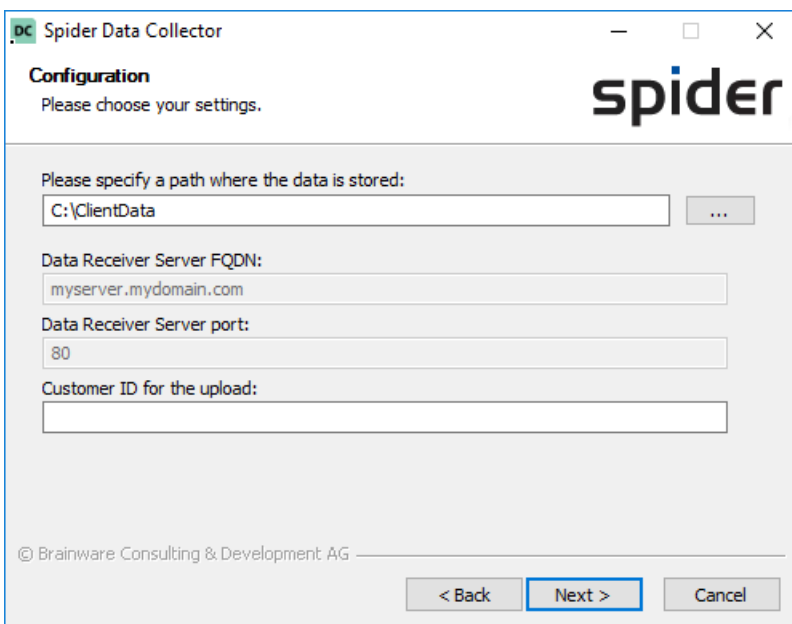


Figure - Configuration with preconfigured values

The Data Collector supports networks that use SOCKS proxy servers using both unauthenticated and authenticated methods. The current Data Collector supports proxies that support version 4, 4A or 5 of the SOCKS protocol. As is shown in the screenshot below, the IP address or DNS name for the proxy server should be specified along with the TCP communication port where the Data Collector must use a proxy. Where proxy authentication is required, the box stating **Proxy needs authentication** has to be checked and the username and password boxes filled out with the appropriate credentials.

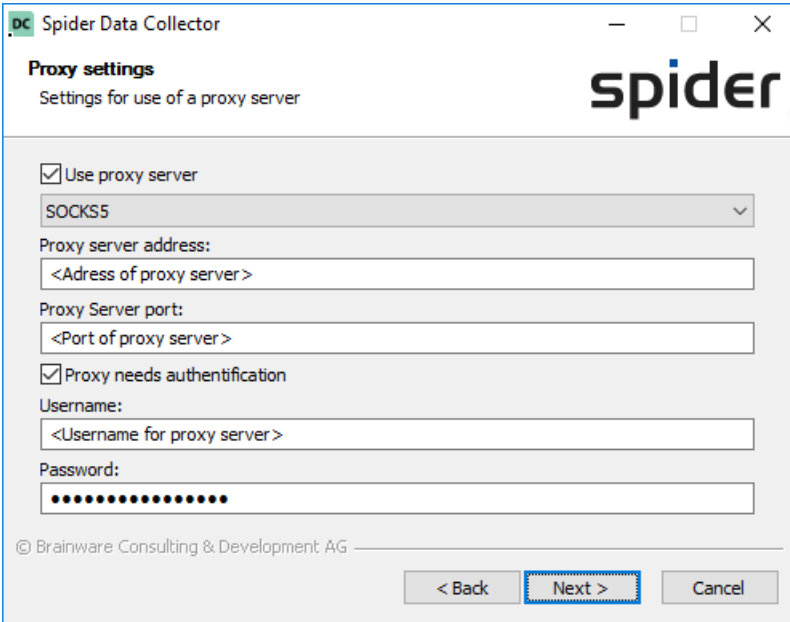


Figure - Proxy detail configuration

The following dialogue presents the schedule that the Data Collector will use to invoke the DC to the data source configured in previous steps and transmit the data to the Data Receiver.

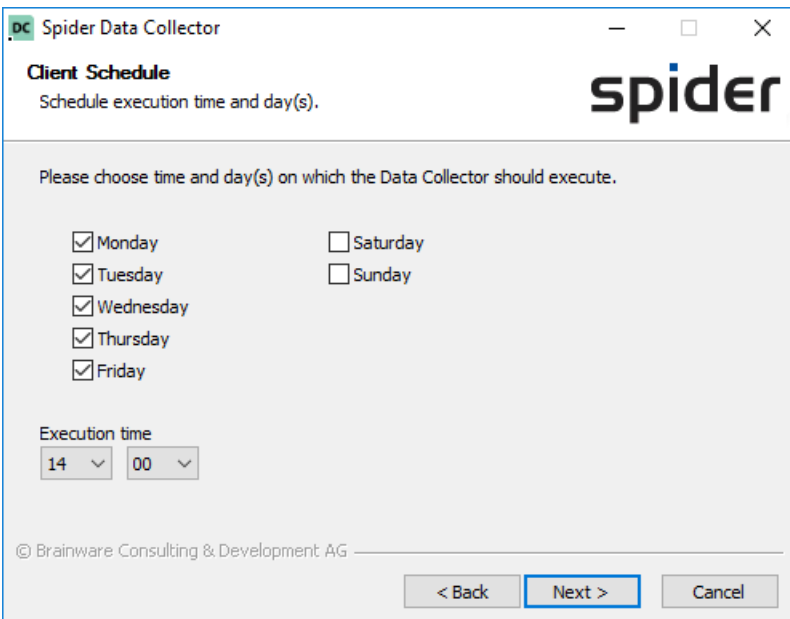


Figure - Schedule



In this step, the FQDN and port for the OTB Server may already be pre-populated by the Data Collector setup. In addition, you can set a time span in which the Inventory Tools will randomly start. Unless another OTB server is in use in the environment, it is recommended to choose a value for start delay and leave the defaults for FQDN and Port and proceed with the installation by clicking **Next**.

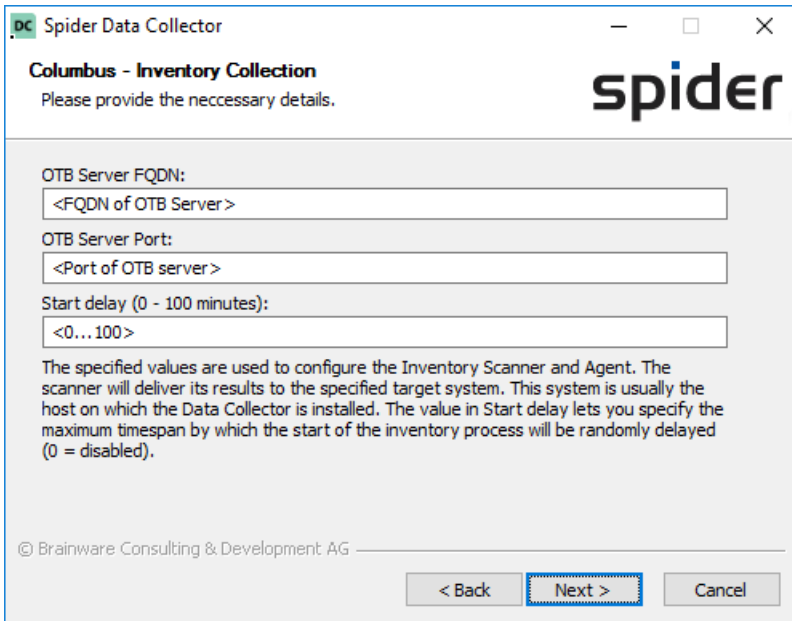


Figure - Columbus OTB Settings

In this step, you can choose which additional connectors you want to configure while executing this setup.

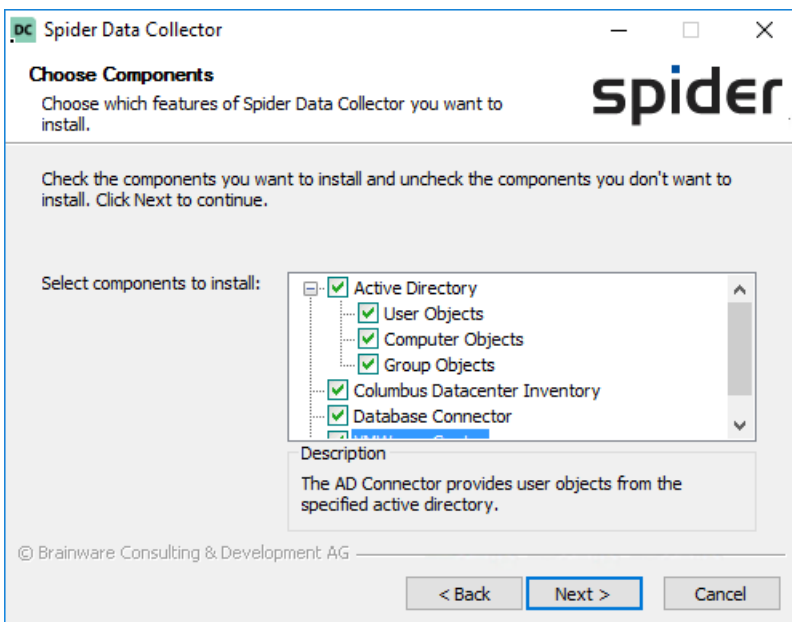


Figure - Choose additional components.

Depending on the chosen connectors, the prerequisites for those that were chosen are checked. If a prerequisite fails (or if you need more information), the item can be selected and then the Button **Details** can be clicked, to be taken to the knowledgebase for further information.

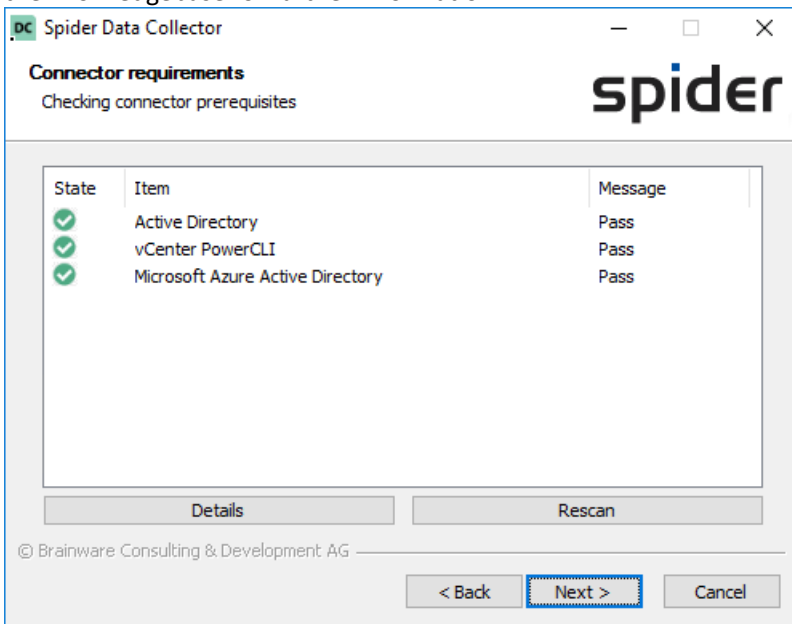


Figure - Connector Prerequisites

If "Active Directory" was selected you are now presented with this dialogue to enter the needed details. In case the necessary server role is not installed, the setup will offer a checkbox enabling the installation of that role during the setup.

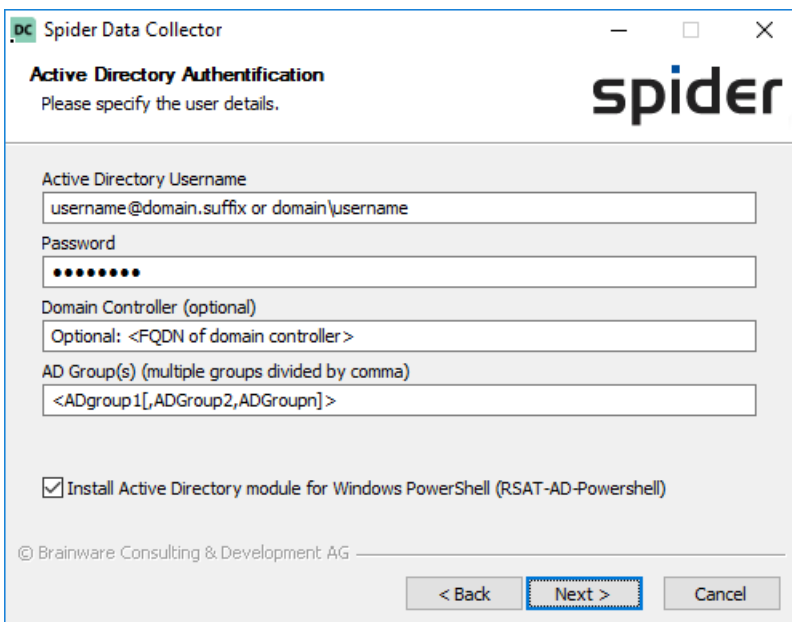


Figure - Configure Active Directory Connector

If Microsoft Azure AD was selected, the user account and password for the connection to Azure have to be entered.

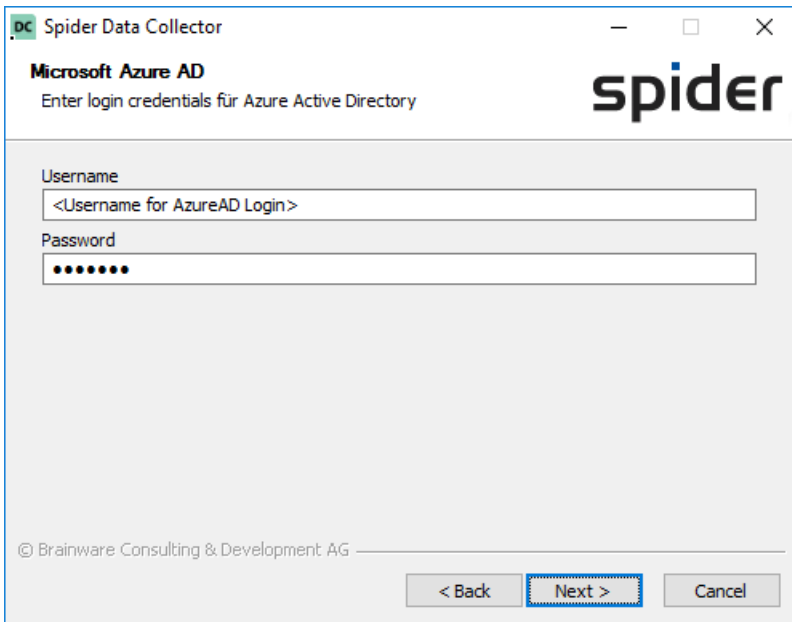


Figure - Microsoft Azure AD

If Adobe Online was chosen, a set of dialogs for entering the access information is now displayed.

Either a preexisting key pair is specified, or a new pair can be generated. The public part of the key is uploaded to the Adobe portal, the private key will be used by the Data Collector..

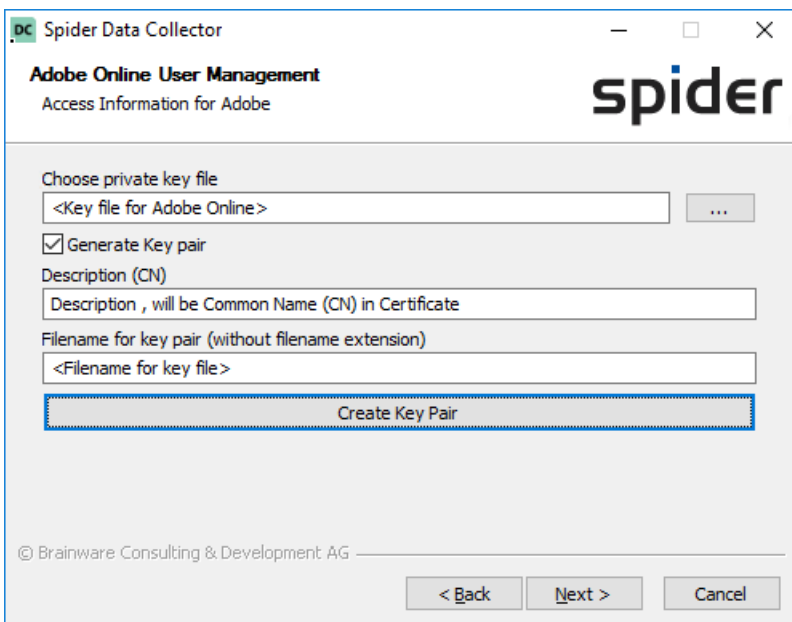


Figure - Adobe Online, Keys

A successful key generation is confirmed by the setup.

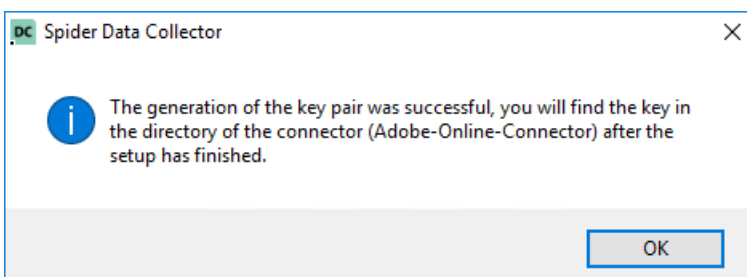


Figure - Confirmation of key generation

After the details for the key have been entered, the details about the Adobe integration have to be specified.

Details about creating the Adobe Integration can be found in the chapter: [Adobe Online](#) (on page 67).

Spider Data Collector

**Adobe Online User Management (Cont)**  
Access Information for Adobe (Cont)

API Key (Client ID)  
<API key>

Technical account ID  
<Technical account ID>

Organization ID  
<Organization ID>

Client secret  
<Client secret>

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< Back Next > Cancel

Figure - Adobe Integration details

If "Columbus Datacenter Inventory" was selected, the information to connect needs to be entered in the next dialog. A connection test will then be executed and if successful, the setup continues.

Spider Data Collector

**Columbus Datacenter Inventory**  
Please specify the required details.

Username  
<Username for Datacenter Inventory>

Password  
••••••••

Servername / IP adress  
<Servername / IP of server>

Sharename  
<Name of share>

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< Back Next > Cancel

Figure - Configure Columbus Datacenter Inventory

If "Database" was selected, on the following screen, the data system and the SQL Server that hosts the database for the data source that should be connected should be specified along with the instance name of the server where appropriate. If the database resides on the default instance of SQL, only the DNS name or IP address of the SQL Server is required.

Brainwaregroup recommends the use of a service account for the Data Collector to connect to these databases to prevent issues when passwords are changed and to improve administrative security. The account may be either a SQL Se-

curity account defined locally on the destination SQL Server, or a Windows account either defined locally on the SQL Server or in Active Directory.

Select the database of the inventory source that should be connected to and specify the credentials used to make the connection to the specified SQL Server.

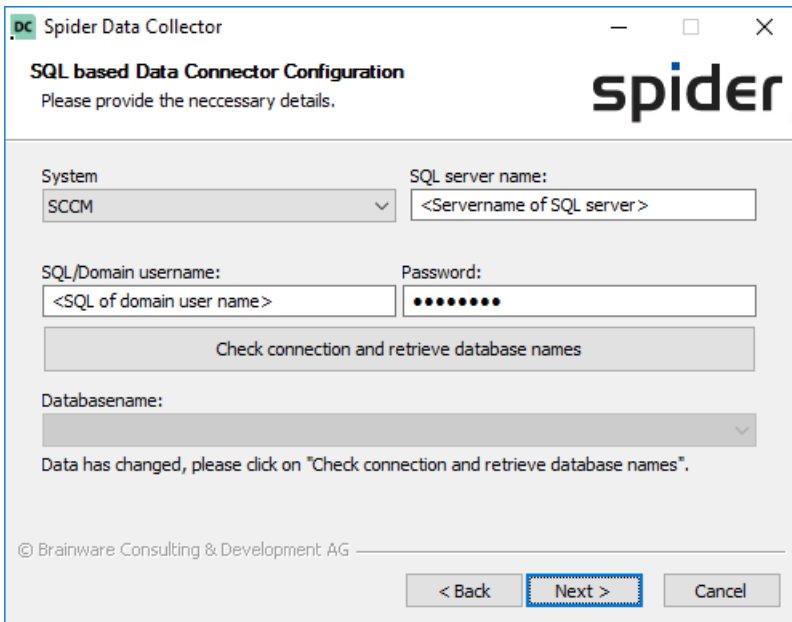


Figure - Configure database connector and choose database

If "VMWare vCenter" was selected the configuration settings must be entered in this dialogue. In case the necessary PowerCLI tools from VMWare are missing, the dialog will show a message.

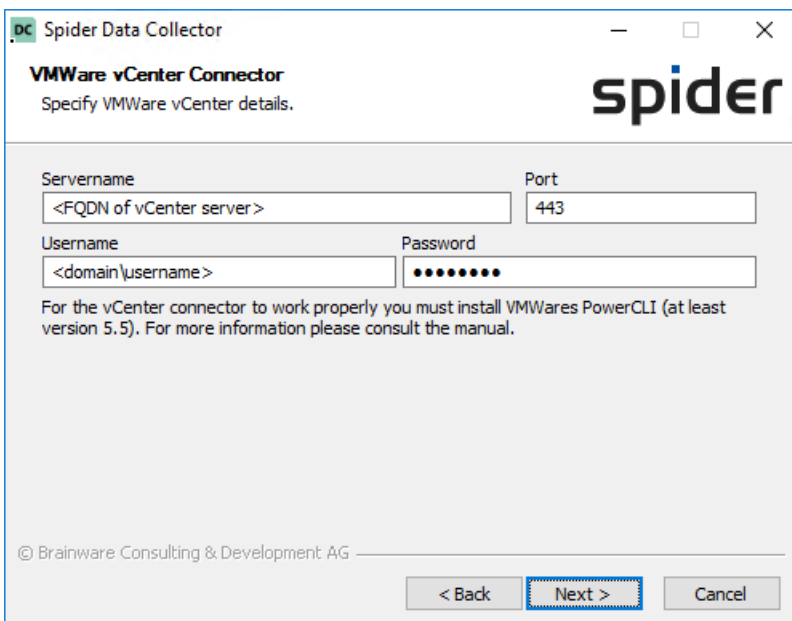


Figure - Configure VMWare vCenter Connector

If multiple Connectors were chosen, the next page requires a choice which user is used for the impersonation of the Data Collector service.

**Attention** If a domain user was specified as the connecting user for the SQL database, this user will be preselected and cannot be changed. All other user accounts that might have been specified during the setup will have their passwords encrypted and will be put in the configuration.

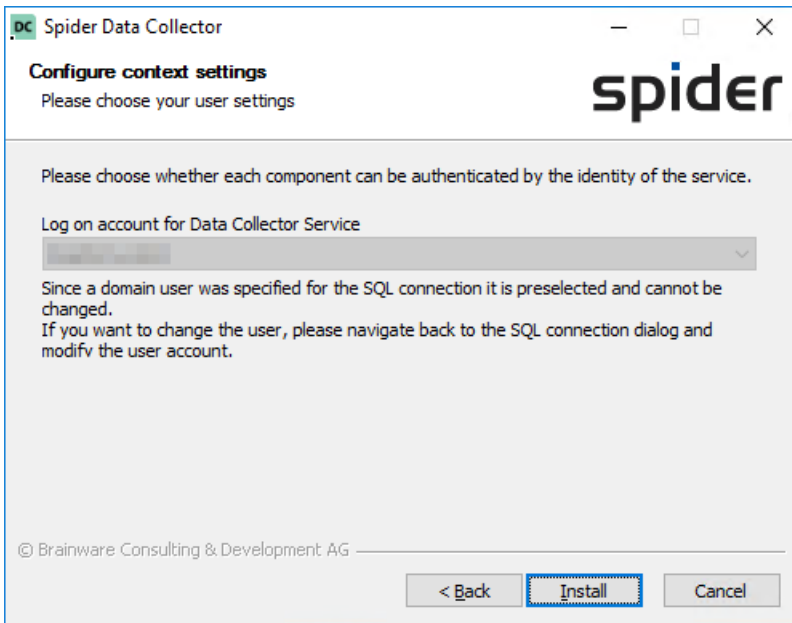


Figure - Configure Account

Once the above settings are configured accordingly, click **Install** to proceed with the installation.

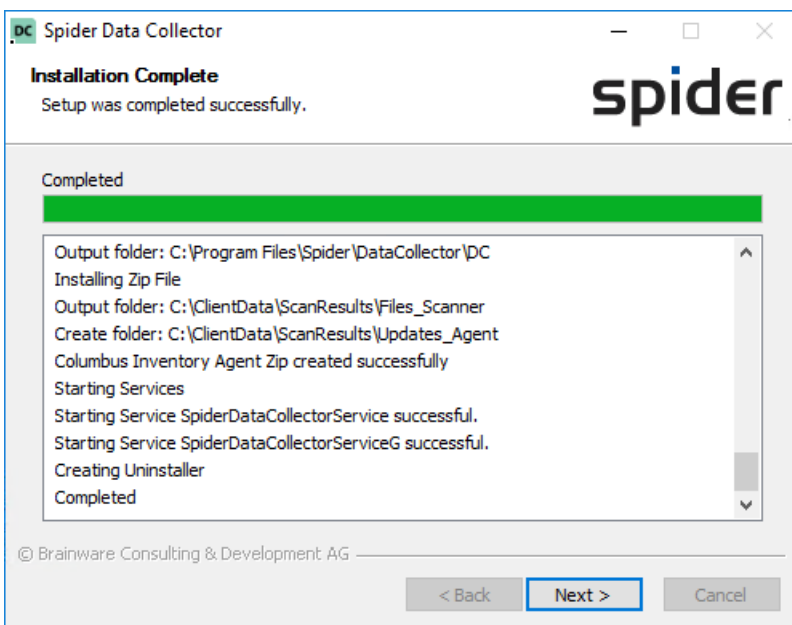


Figure - Installation

Once the installation is finish, click **Finish** to close the installer and end the installation.

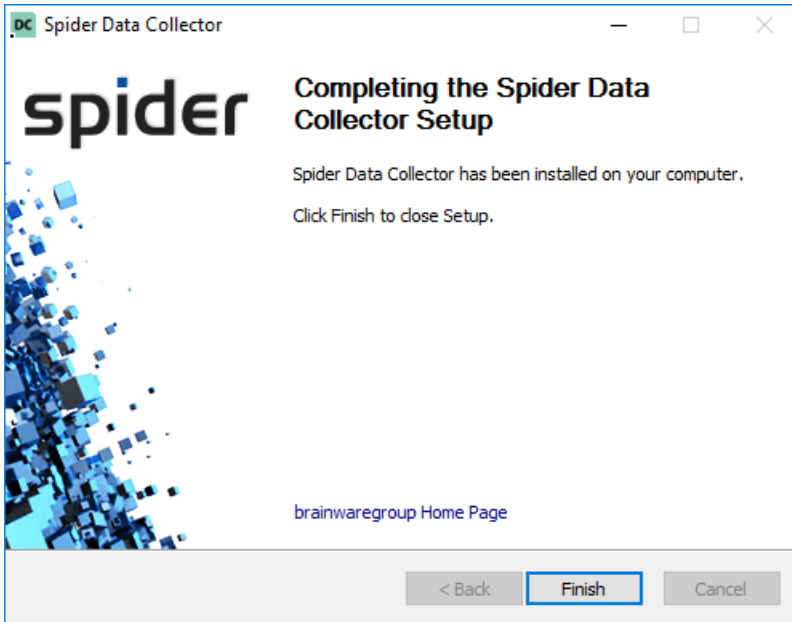


Figure - Installation finished

## 3.3 Configuration

### 3.3.1 Data Collector

In many cases, the installation will use the best settings that are appropriate for many networks. However, there are occasions when additional configuration of the Data Collector post installation may be necessary to change the values specified during the installation.

All settings for the Data Collector are held in a configuration file called SpiderDataCollector.cfg. This file resides in the service directory for the Data Collector (..\Data Collector\SpiderDataCollector.cfg).

| Section    | Parameter    | Possible Values                            | Description   |
|------------|--------------|--|---|
| System     | CustomerName |  | Identifies the Data Collector at the server, used to match the data to the Mandator in Spider, which can be retrieved from the download page. |
| System     | SystemName   |  | Name of the machine that Data Collector is installed on. This will be set to the name of the machine if nothing is set.                       |
| Connection | OTBHost      | <FQDN or IP of the destination OTB server> | The host that will receive the data transmitted by the Data Collector, multiple hosts can be specified, separated by a comma.                 |
| Connection | OTBPort      | <Valid TCP port numbers (0 - 65535)>       | Port on which the data is transmitted.  |
| Connection | ProxyType    | 0 = Socks5<br>1 = Socks4A<br>2 = Socks4    | Determines which version of the SOCKS protocol is used.   |
| Connection | ProxyHost    | <FQDN or IP of proxy>                      | IP Address of your proxy server   |

| Section    | Parameter             | Possible Values                                      | Description  |
|------------|-----------------------|--|--|
| Connection | ProxyPort             | <Valid TCP port numbers (0 - 65535)>                 | Port of the proxy server   |
| Connection | ProxyAuthEnabled      | 0 = No authentication<br>1 = Authentication required | Determines if the proxy need authentication in order to access the outside.  |
| Connection | ProxyUser             |  | UserID for proxy access  |
| Connection | ProxyPassword         |  | Encrypted password for proxy access. The password can be encrypted using Cryptlit.exe which is in the same directory as SpiderDataCollector.cfg  |
| OTBServer  | OTBActive             | 1 = Active<br>other values = disabled                | Determines if the Data Collector listens on the port given in OTBPort for incoming Scan Results from Inventory Scanner or Agent  |
| OTBServer  | DataDirectory         |  | Directory where the received inventory zip files will be stored  |
| OTBServer  | OTBPort               | <Valid TCP port numbers (0 - 65535)>                 | Port on which the Data Collector listens for transmissions of zip files.   |
| OTBServer  | MaxConnections        | Integer  | Amount of parallel connections possible (Default: 1000)  |
| Schedule   | ScheduleTime          | 0000-2359  | Time at which the Data Collector will execute the action defined in Command line and transmit the received data. Must be specified in 24 hour format with no colon e.g. 17:00 has to be written as 1700  |
| Schedule   | ScheduleDaysOfTheWeek | 0000000-1111111                                      | Each binary digit represents a day; the first being Monday and the last being Sunday. Toggling the appropriate digit enables scheduling on the corresponding day e.g. 0100101 - means run on Tuesday, Friday and Sunday<br><br>Important - if no schedule is set, no processing will take place. |
| General    | Commandline           |  | is the command line to execute to generate files to upload (environment variables are resolved)  |
| General    | DataDirectory         |  | is the data directory to save files in that should be uploaded - default if not set is a folder "Data" where the SpiderDataCollector.exe is installed (environment variables are resolved)   |
| General    | ExecutionTimeOut      |  | Timeout that defines after how many minutes the execution of the command in Commandline is considered incomplete and transmission continues.   |

**Important** Please note that that only SOCKS is supported as proxy protocol.

## Schedule

The Data Collector will check for actions every six minutes.

## Directories

After installation all files that are due to be uploaded must be placed into the directory that is specified in Section "General" Parameter "DataDirectory" in SpiderDataCollector.cfg.



Details to the SpiderDataCollector.cfg can be found in the chapter: [Data Collector Configuration](#)

### Batch Files

There are several batch files that are responsible for exporting and processing data. All of these are in subdirectories of the service directory for the Data Collector.

| Directory and name of batch file   | Description  |
|------------------------------------|--|
| ..\DataCollector\DC\StartDCsPS.cmd | Main file that is called from Data Collector when the Data Collector is executing its actions. This file will also call the other processes that are needed for exporting and processing data files. |

### 3.3.2 SFTP Server

For updating and receiving data from the Mac Inventory components a SFTP server is necessary. This SFTP server (ColumbusSftpServer.exe) is automatically installed and is started through the SpiderDataCollector.exe. On (first) start the necessary ssh keys will be generated automatically and placed in the SpiderDataCollector.json.

Note: The Inventory for Linux and UNIX is now delivered directly to the Data Center Appliance.

The parameters for the SpiderDataCollector.json are explained in the following table:

| Section  | Possible Values | Description   |
|--|-----------------|---|
| "uploads": [],   |                 | Reserved for future use.  |
| "sftpSettings": {...},   |                 | Configuration section for the SFTP server.  |
| "sftpSettings": {<br>"Active": true,<br>...<br>}                       | true false      | Determines if the SFTP server is active (true) or inactive (false)  |
| "sftpSettings": {<br>"RootDir": "<Directory>",&br/>    ...<br>}        |                 | Base folder for the SFTP server, usually the "Client-Data" folder specified during the initial SDC setup. |
| "sftpSettings": {<br>"Port": 22,,<br>...<br>}                          | Integer,        | Port of the SFTP server.  |
| "sftpSettings": {<br>"PrivateKey": "<Key>"<br>...<br>}                 |                 | PrivateKey for the identification of the server to the client.  |
| "Users": [{User1},{Usern}]   |                 | Here, users for access to the SFTP will be defined.   |
| "Users": [<br>{<br>"UserName": "<Username>",&br/>        ...<br>}<br>] |                 | Name of the user allowed to connect to the SFTP server.   |

| Section  | Possible Values | Description  |
|--|-----------------|--|
| <pre>"Users": [   {     "HomeDir": "InvData\\cis",     ...   } ]</pre> |                 | Home directory of the SFTP user.   |
| <pre>"Users": [   {     "PubKey": "&lt;Key&gt;",     ...   } ]</pre>   |                 | <p>PublicKey of the user, the private key will be distributed with the inventory components.</p> <p>If this is value is empty, the service will automatically generate a new key and write it do the .json file. Also a copy of the private key will be placed as cis.prv in the .cis subfolder of the Data Collector.</p> |
| <pre>"Users": [   {     "IsAdmin": false,     ...   } ]</pre>          | true false      | Determines if the user is an administrator, if set to true the user is allowed to browse all of the sftp directories. If set to false the user can only browse his home directory.   |

**Attention** Neither private nor public key can be replaced by self-generated keys. If new keys should be used the values for PubKey and/or PrivateKey need to be emptied (""). The service will then generate new keys.

If a new PubKey is generated, the private key that is created with it has to be exchanged manually(!) for all Inventory components. The file cis.prv will be provided in the .\cis subfolder of the Data Collector. For the configuration of the Inventory components please see: [Columbus Inventory Scanner Configuration](#) (on page 115)

### 3.4 Resetting last upload date

For testing purposes, it might be necessary to reset the date the Data Collector has last uploaded to its server.

This can be achieved by deleting the registry value

```
Key: HKEY_LOCAL_MACHINE\SOFTWARE\<Wow6432Node>\Brainware\Columbus\7\OTB\Client
Value: LastScheduledActionCompleted
```

**Important** Even if the above key is deleted, the time specified in the "ScheduleTime" attribute must have passed in order for the Data Collector to execute on its next check of the key (every six minutes).

## 3.5 Add Publisher to Trusted Publishers

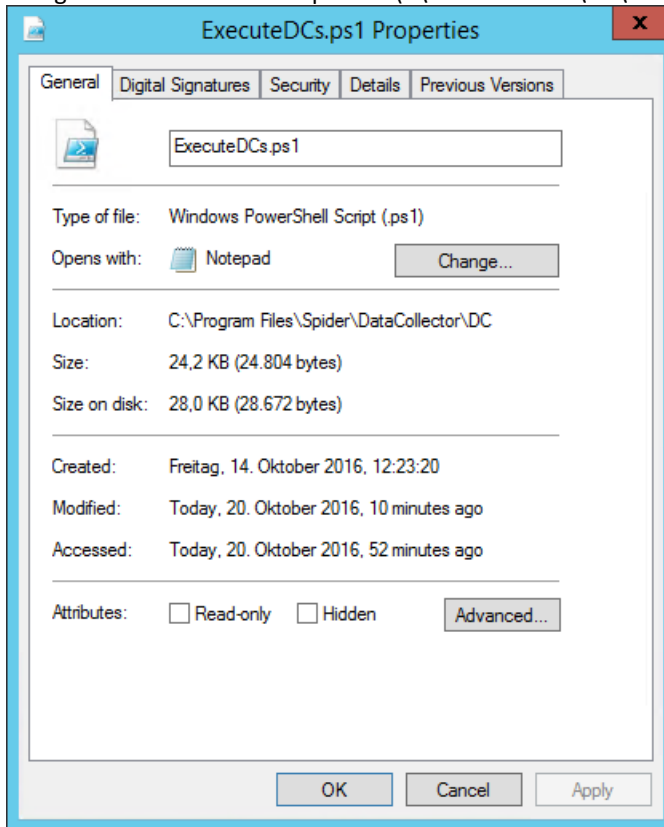
---

In case of the machine policy for PowerShell being set to "AllSigned" it is necessary to include the Publisher of the certificate to the local machines Trusted Publishers store.

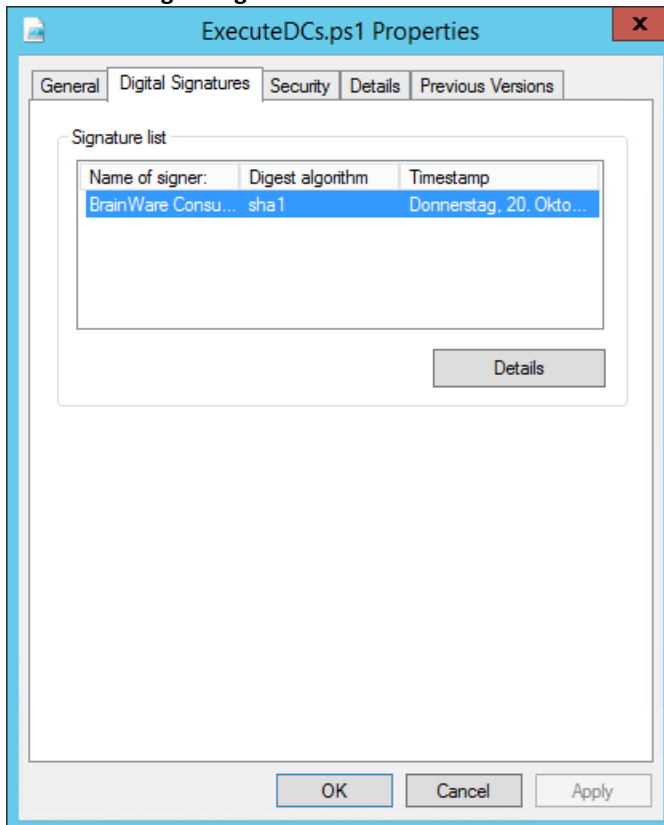
**Attention** It is important that the certificate is imported to the Trusted Publishers of the **local machine**, not only the user! If it is only imported into the user store it will not be available if the service is running under another account other than the user the Data Collector was installed with.

In order to add the publisher to the trusted store please execute the following steps.

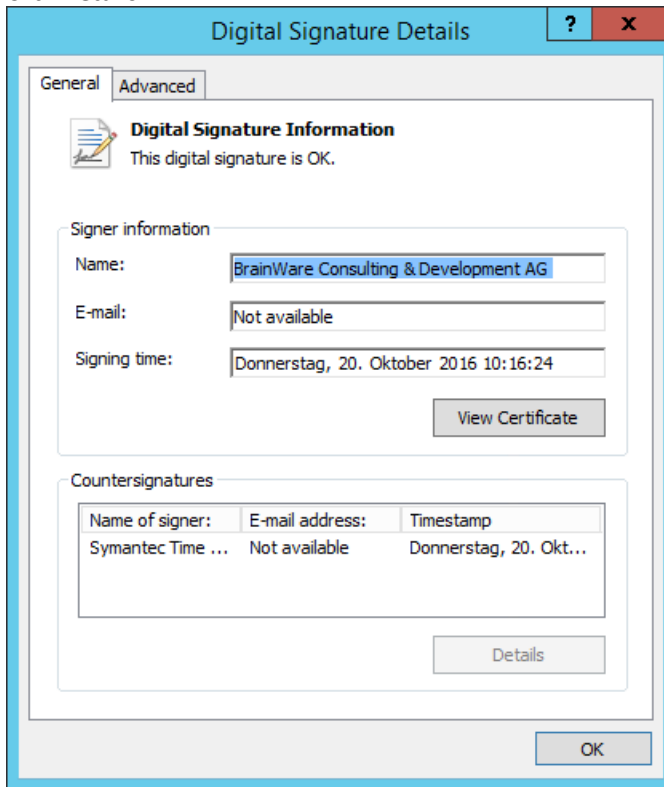
1. Navigate to the ExecutedCs.ps1 file (..\DataCollector\DC\ExecutedCs.ps1), right click and choose **Properties**



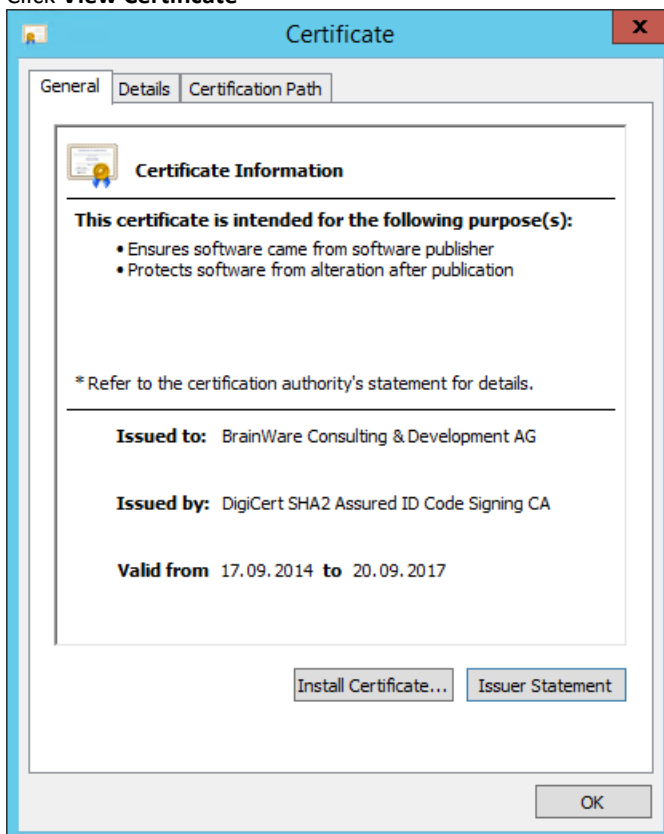
2. Choose Tab **Digital Signatures**



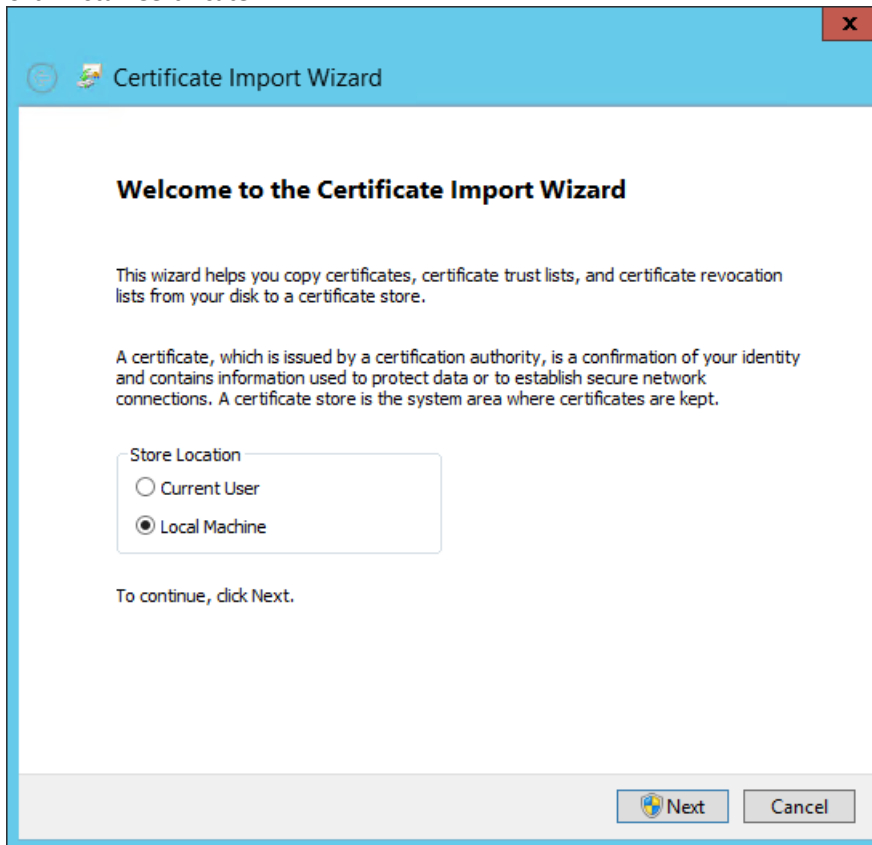
3. Click **Details**



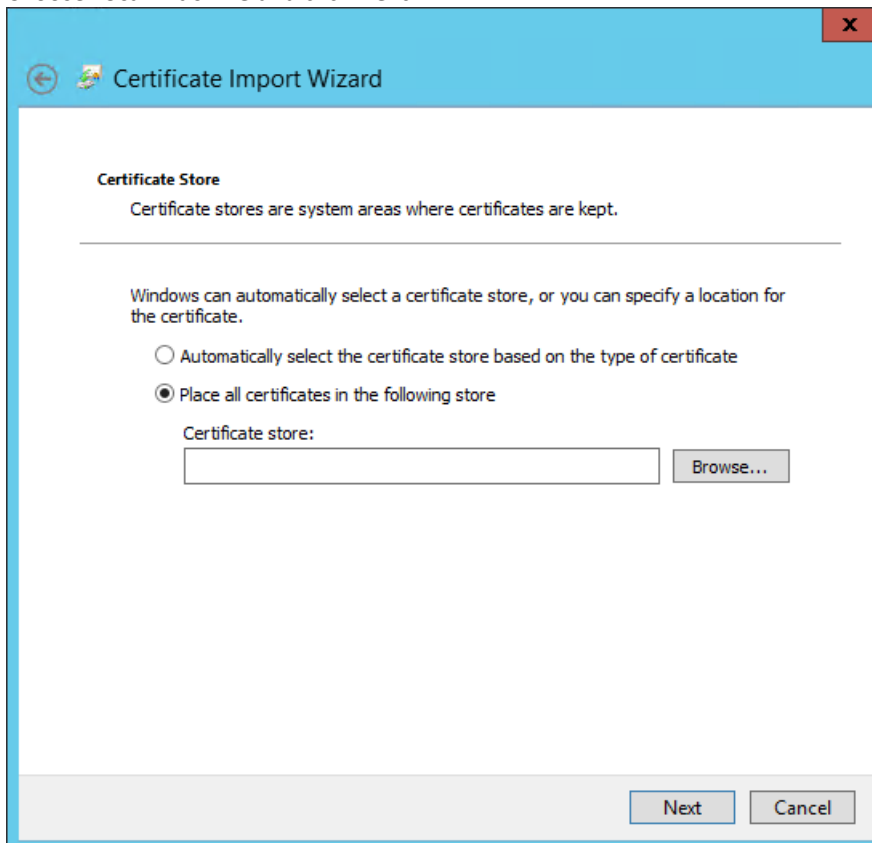
4. Click **View Certificate**



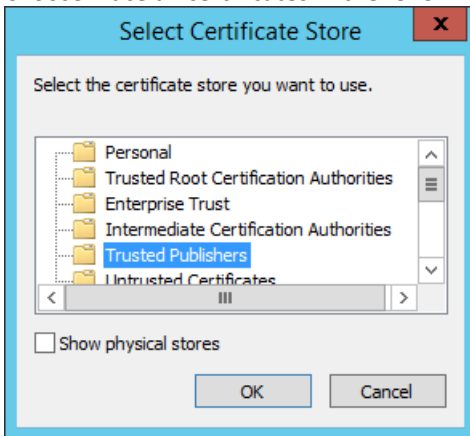
5. Click **Install Certificate**



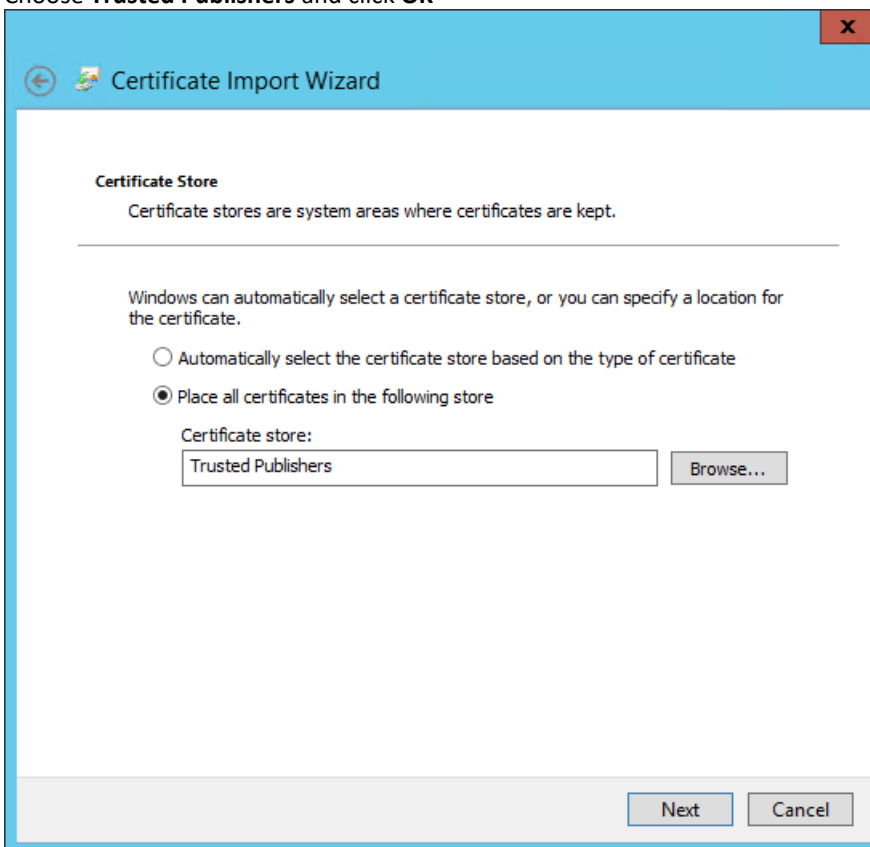
6. Choose **Local Machine** and click **Next**



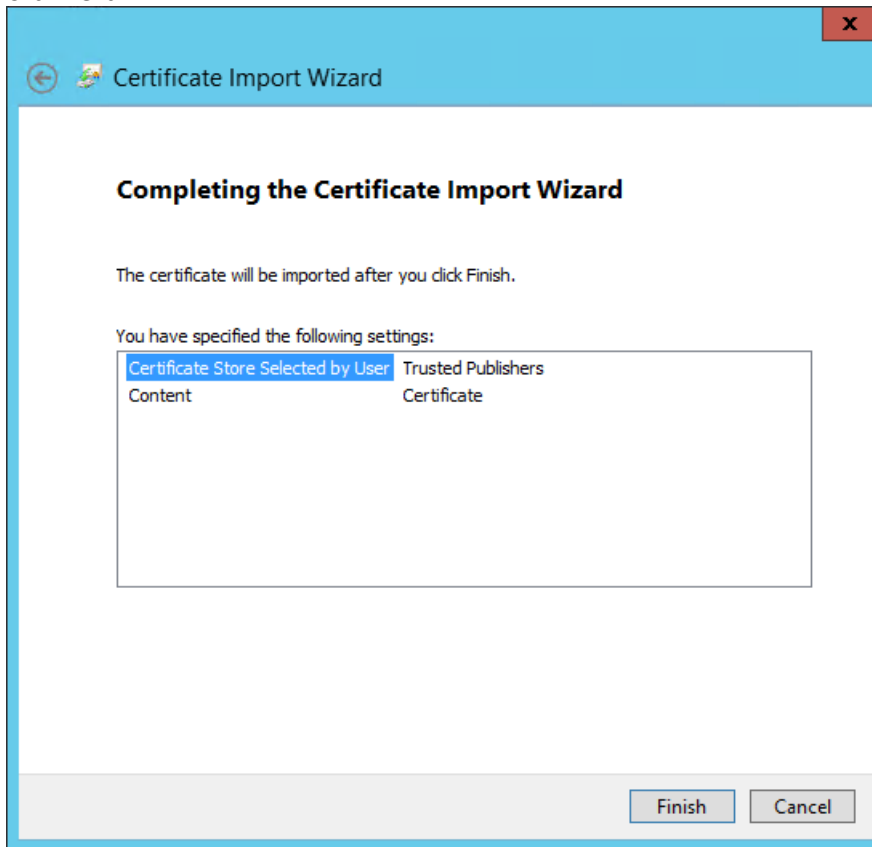
7. Choose **Place all certificates in the following store** and click **Browse...**



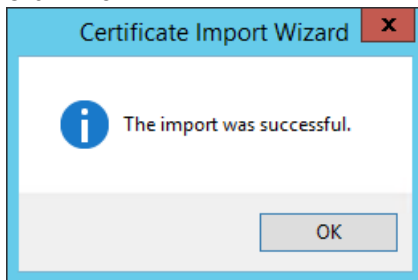
8. Choose **Trusted Publishers** and click **OK**



9. Click **Next**



10. Click **Finish**





### 3.6 Uninstall

Uninstallation of the Data Collector can be achieved in two ways; either by invoking the "Spider Data Collector\_Uninstall.exe" from the path specified during installation, or by using the entry in "Programs and Features".

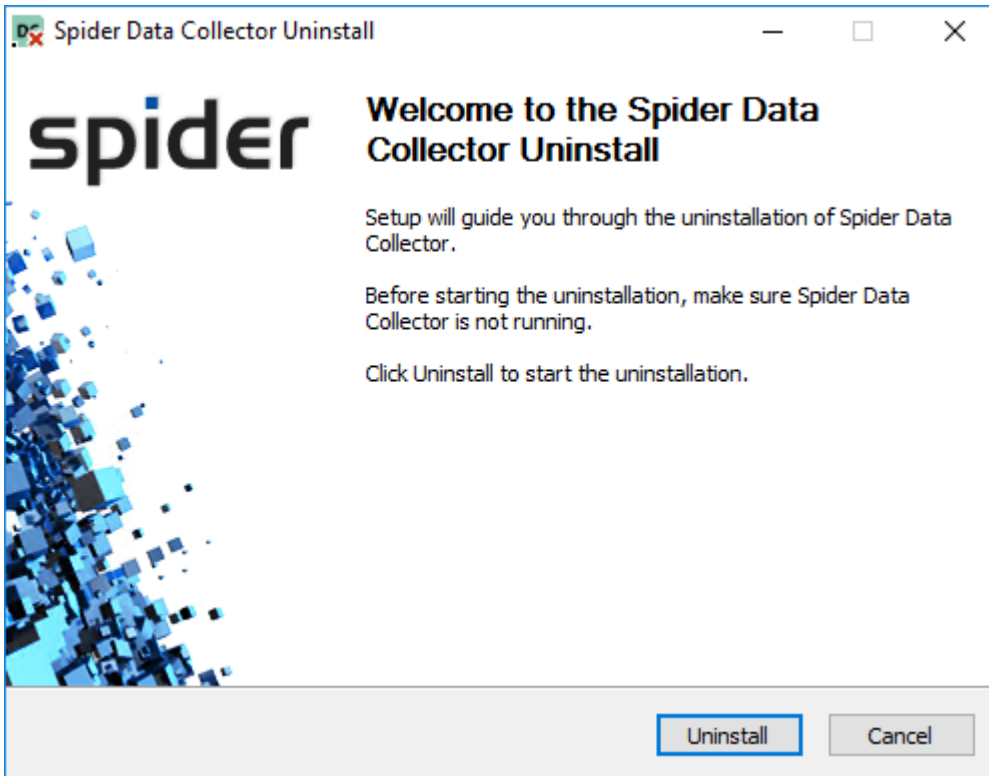


Figure - Welcome Page

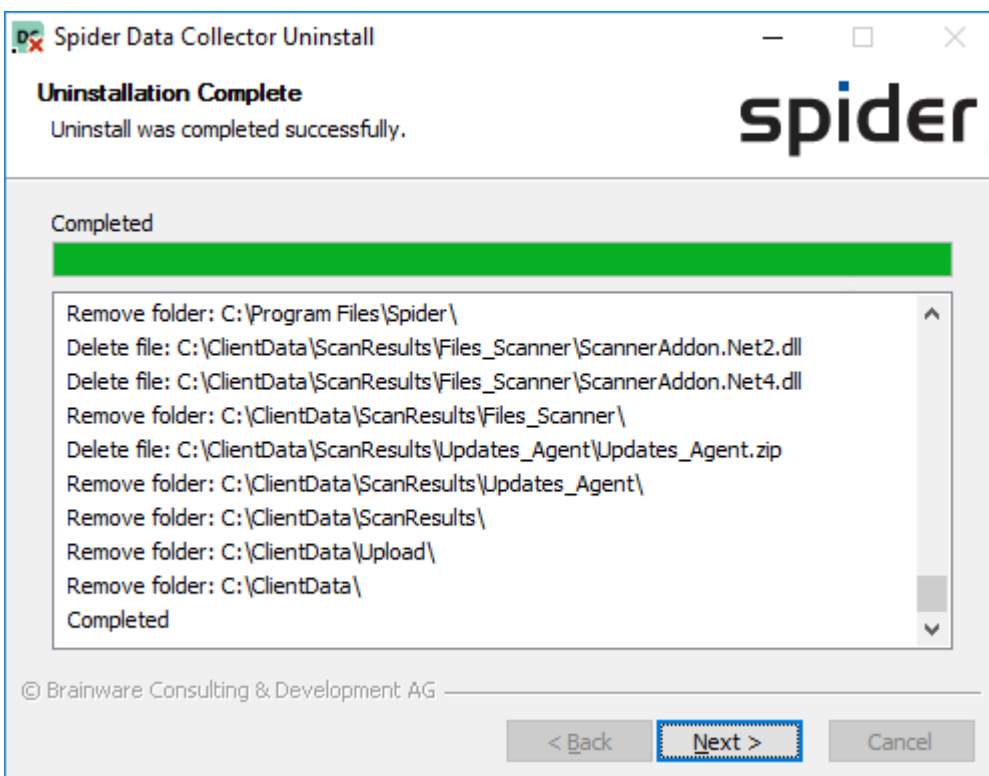


Figure - Removal process

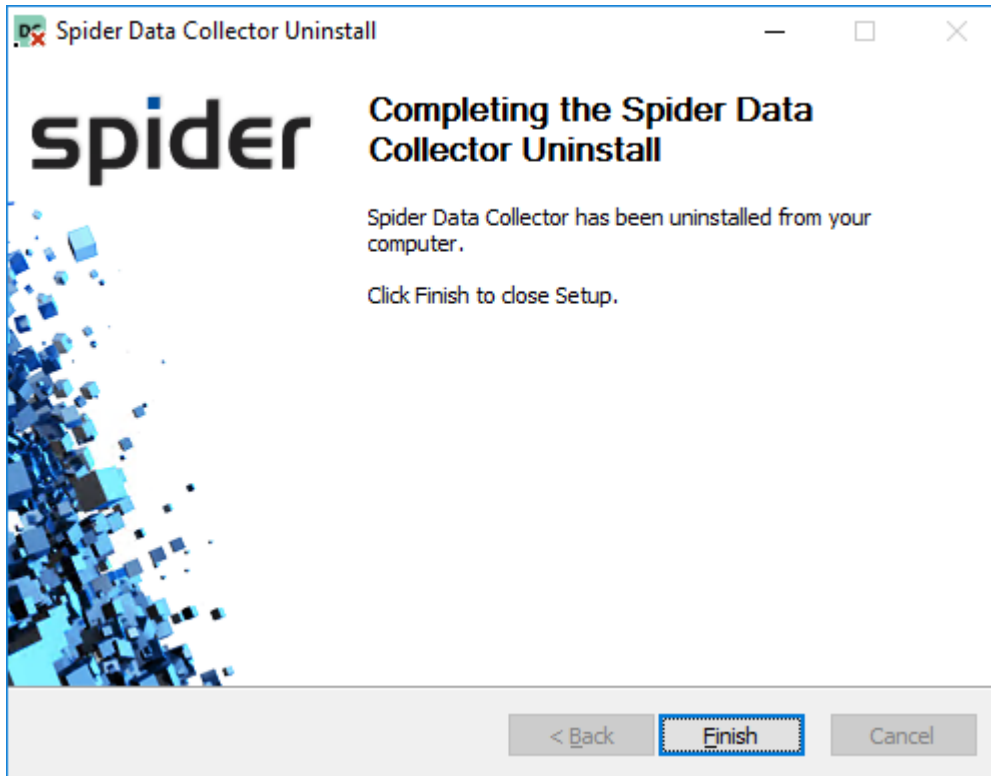


Figure - End of uninstall

## 3.7 Troubleshooting Connection /Authentication Issues

If your Data Collector does not generate Inventory Data and/or does not upload the results to the server here are some points to check out.

First please check the brainware.log file (%windir% or %ProgramData%\Columbus)

### Common Messages

| Message   | Description   |
|---|---|
| <i>SpiderDataCollector: Connecting to myserver:myport</i>   | indicates that the connection to the server is now attempted  |
| <i>SpiderDataCollector: Connection to myserver:myport has succeeded</i>   | connection could be established successfully.   |
| <i>Connection from [EDC Client Manager] to [myserver:myport] failed using IP v4 [Socket Error # 10061; Connection refused.], trying IP v6</i>   | if errors like this appear, please check if server and port a configured correctly, additionally please check firewall settings in your environment (computer and network) that may prevent connecting to the specified server.   |
| <i>Connection from [EDC Client Manager] to [myserver:myport] failed using IP v6 [Socket Error # 11001; Host not found.]</i>   |   |
| <i>SpiderDataCollector: [ERROR] - Problem connecting to the OTB server on myserver:myport with message: Socket Error # 10061; Connection refused.</i>   |   |
| <i>SpiderDataCollector: Authenticating with myserver:myport]</i>  | Authentication attempt  |
| <i>SpiderDataCollector: Authentication: client [{A74192A6-BF66-49F2-8271-90EEBEE61BDF}: &lt;Customer-ID&gt;:&lt;Servername&gt;;7.5.2.39] is active on the OTB server [&lt;Servername&gt;.&lt;Port&gt;]</i>  | Data Collector could successfully authenticate with server.   |
| <i>SpiderDataCollector: Authentication: client [{AE97A9DC-5DFE-442B-B448-56ED1B92BDB1}: &lt;Customer-ID&gt;:&lt;Servername&gt;;7.5.2.39] is new pending registration and activation with the OTB server [&lt;Servername&gt;.&lt;Port&gt;]</i>           | indicates that your myCustomerID was registered on the server and awaits activation   |
| <i>SpiderDataCollector: [WARNING] - Failed authentication: Authentication: [{AE97A9DC-5DFE-442B-B448-56ED1B92BDB1}:&lt;CustomerID&gt;:&lt;Servername&gt;;7.5.2.39] has failed to authenticate with the OTB server [&lt;Servername&gt;.&lt;Port&gt;]</i> | Indicates that the authentication on the server has failed, this usually means that the myCustomerID is not known on the server or that it has been deactivated, in this case please check if Software Recognition has been activated for your Mandator and that you have used the correct myCustomerID, in case this is on a hosted system please contact support to check this for you. |

**Attention** On Windows 2012 R2 or later you can use the following Powershell command to test if the machine the DC is installed on can connect to the port on the server running the recognition. More information can be found here: <https://community.flexera.com/t5/Spider-Knowledge-Base/Operations-Manager-How-to-troubleshoot-Network-connections/ta-p/4791>

```
Test-NetConnection -Computername <ServerName> -Port <Port> -InformationLevel Detailed
```

**Note** The date format in the brainware.log may vary depending on the regional settings of the machine.

## 3.8 Data Collector Service Account

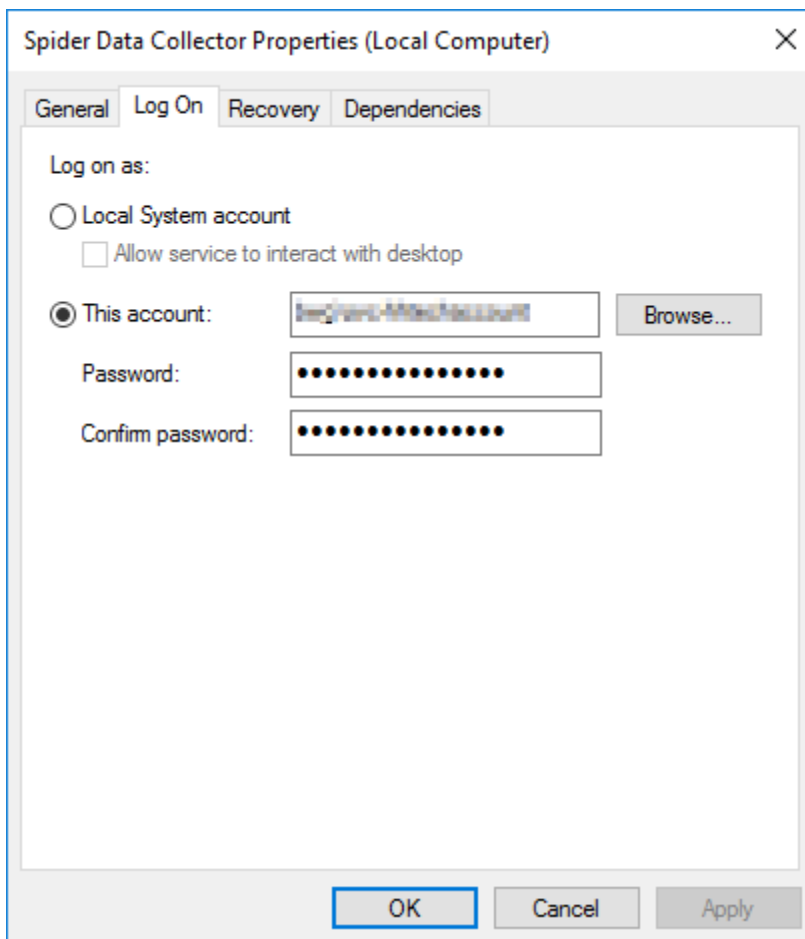
---

When using impersonation (e.g. for SQL database access or Active Directory Connector), the Data Collector Service runs under a user account specified during the setup.

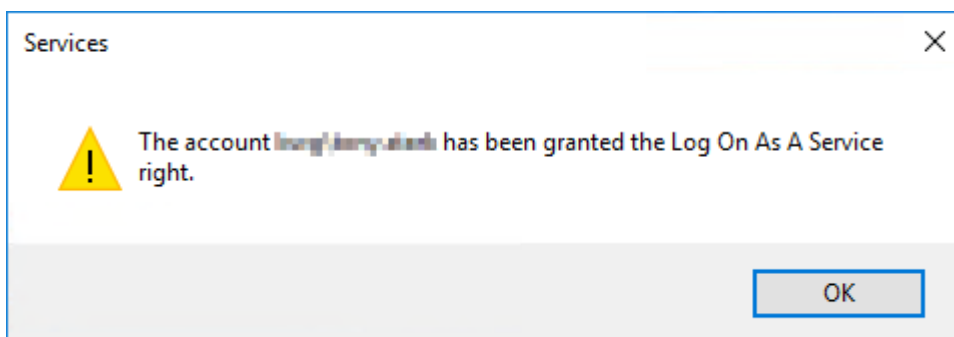
In some situations; a change of this account may be desired in order to do so please execute the following steps:

1. Stop Data Collector Guardian service by issuing "net stop SpiderDataCollectorServiceG" in an administrative command prompt or from service manager.
2. Stop Data Collector service by issuing "net stop SpiderDataCollectorService" in an administrative command prompt or from service manager.

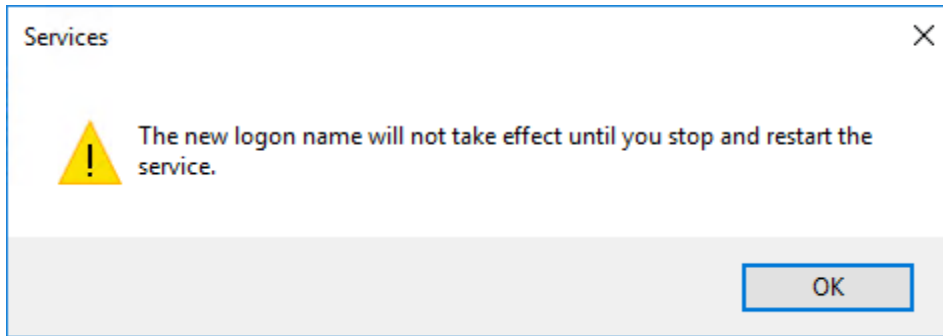
- Open service configuration in service manager and navigate to the "Log on" tab of the "Spider Data Collector" service.
- Change the account to the new account information and click on "OK"



- Confirm the Log On As A Service message



- Confirm the restart service message



7. Modify the security settings on the Data Collector executable path so the new user has read/write (modify) access to the folder and below. The path where the Data Collector is installed can be found through the registry under

```
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\brainwaregroup\DataCollector Value: Path
```

8. Modify the security settings on the Data Collector data path so the new user has read/write (modify) access to the folder and below. The Data Collector data path can be found in the SpiderDataCollector.cfg (Section: [General] Value: Data-directory) in the Data Collector executable directory (see step 5) or in the registry under

```
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\brainwaregroup\DataCollector Value:  
DataCollectorDataPath
```

9. Modify the registry permissions the new user has "Full Control" on the key

```
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\BrainWare\Columbus\7\OTB\Client
```

10. Start Data Collector service by issuing "net start SpiderDataCollectorService" in an administrative command prompt or from service manager.
11. Start Data Collector Guardian service by issuing "net start SpiderDataCollectorServiceG" in an administrative command prompt or from service manager.
12. Done!

**Important** In case the new user is not an administrative user the location of the brainware.log file will change from the windows directory to %ProgramData%\Columbus\Brainware.log

## Configuring execution of connectors

**Attention** Starting with Release 1.1609 of the DC, the management of the connectors used to query inventory information will be changed, please read this chapter carefully!

The automatic migration of the configured connectors prior to release 1.1609 will only take into account connectors installed by the setup. Any manual changes will be overwritten or left out of the migration.

Up until version 1.1608, the connectors were executed through a set of .cmd files, this has been replaced with a management PowerShell script using a single file for configuration of all connectors.

The file (Connector.config) is located in the ..\DC folder and is an XML structure with one connector configured per <connector> entry.

```
<?xml version="1.0" encoding="utf-8" ?>
<connectors>
  <connector name="DSDC SCCM Inventory" subfolder="DSDC" active="true" scriptname="DSDC.exe" srv="servername" db="database name"
  t="SCCM" uid="UserID" pw="Password" h="true" s="true" f="true" sfx="_SCCM" />
  <connector name="vCenter Inventory" subfolder="vCenter" active="true" scriptname="GetvCenter-Details.ps1" srv="servername"
  port="port number" uid="domain\username" pwd="password" h="true" s="true" dr="true" sfx="suffix" />
  <connector name="ADUserObjects" subfolder="ADConnector" active="true" scriptname="GetADUserObjects.ps1"
  uid="domain\username" pwd="password" dc="" sfx="" filter="" ou="" />
  <connector name="ADComputerObjects" subfolder="ADConnector" active="true" scriptname="GetADComputerObjects.ps1"
  uid="domain\username" pwd="password" dc="" sfx="" filter="" ou="" InactiveDays="" />
  <connector name="GetADGroupObjects" subfolder="ADConnector" active="true" scriptname="GetADGroupObjects.ps1"
  uid="domain\username" pwd="password" dc="" sfx="" grp="group[,group]" strict="true" />
  <connector name="DataConnectorColumbus" subfolder="Columbus" active="true" scriptname="DataConnectorColumbus.exe"
  noflag="true" nouploadir="true" />
  <connector name="Columbus Datacenter Inventory" subfolder="DatacenterInventory" active="true"
  scriptname="GetDatacenterInventory.ps1" uid="erunbook" server="10.1.2.3" share="spider" sfx="" />
  <connector name="Hyper-V" subfolder="Hyper-V" active="false" scriptname="GetHyper-VDetails.ps1" uid="" pwd="" srv="" sfx=""
  />
</connectors>
```

The configuration files contains common entries (described in the table below) and connector specific entries.

### Common entries:

| Attribute                                       | Mandatory | Description  |
|---|-----------|--|
| name="<Name of the connector>"                  | Yes       | Name of the Connector, can be modified in order to accommodate multiple executions of the same connector. E.g. when querying two or more SCCM databases.   |
| subfolder="<subfolder>"                         | Yes       | Subfolder (relative to ..\DC) where the connector script or executable is located.   |
| active="<true false>"                           | Yes       | If the connector is active or not.   |
| scriptname="<Name of the script or executable>" | Yes       | Name of the Script or executable that is used by this connector.   |
| timeout="<# of seconds>"                        | No        | Timeout after which the connector will be stopped. Be aware that some connectors (depending on the size of the attached inventory environment) may run very long, setting a timeout may interrupt a perfectly well export. |
| sfx="<FileSuffix>"                              | No        | Suffix that will be appended to the export filename (adding "_" if not present)  |

Attributes other than the common ones described above are directly passed to the chosen connector and have to be retrieved from the connectors description in this manual.

### General configuration hints:

- The order of execution is determined by the order the connectors are specified in the Connector.config file.
- The directory parameter from the connectors (-dir or similar) may not be specified in the Connector.config, this one is automatically queried from the SpiderDataCollector.cfg and amended to the command line executing the connector.
- True|False parameters (e.g. /h for hardware scan of DSDC.exe) have to be specified as h="true" in the connector attributes, if it is not needed it may not be specified at all. (so it's either h="true" or nothing).

- The PowerShell based connectors can encrypt their passwords. please refer to [Password Encryption for PowerShell based Connectors](#) (on page 60) for details, if you use password encryption `pwd=<password>` may not be specified, not even `pwd=""`!
- When using multiple entries of the same connector (e.g. to query two or more SCCM databases), the suffix needs to be adjusted, otherwise results from the second call will overwrite the results of the first call.

---

**Note**            The execution of the scripts will be logged to %ProgramData%\ExecuteDCs\ExecuteDCs.log

---

### Escaping special characters

If for some reason you need to use special characters in the Connector.config, some of them need to be escaped, please see the following list:

| Character | Escaped character |
|-----------|-------------------|
| <         | &lt;              |
| >         | &gt;              |
| &         | &amp;             |
| "         | &quot;            |
| '         | &apos;            |



## 4.1 Password Encryption for the connectors

The connectors support the encryption of the used password into a file.

To aid in creating or updating the password a PowerShell (EncryptPassword.ps1) script has been placed into the ..\DC Folder, you can call it via the command line like this:

```
PowerShell.exe -executionpolicy remotesigned -File EncryptPassword.ps1 -uid "<UserID>" -pwd "<Password>"
```

This will create one file:

- <userid>.pw  
This file is bound to the system it was created on and cannot be used on other machines

To use the old encryption method, you can call it via the command line like this:

```
PowerShell.exe -executionpolicy remotesigned -File EncryptPassword.ps1 -uid "<Benutzer>" -pwd "<Passwort>" - mkey 1
```

This will create two files

- <userid>.key
- <userid>.pwd

**Attention** The resulting files have to be placed in either the subdirectory where the actual connector resides or the parent directory!  
The password handling module will first look in the subdirectory of the connector before traversing upwards to the parent directory (..\DC)

The Connector.config file needs to be edited and the **pwd="<Password>"** parameter has to be removed. After this the connector will use the encrypted password from the files.

**Attention** Please note that you always need the .key AND the .pwd file otherwise decryption will not work. The encryption is reversible so it needs to be made sure that no unauthorized access to the machine is possible.

## 4.2 SQL based connectors

The settings and requirements for the database-based connectors are listed here.

### 4.2.1 Discovery Systems Data Connector (DSDC.exe)

The tool used to export inventory data from SQL databases can be found in the subfolder..\DataCollector\DC\DSDC of the Data Collector installation directory.

Specific details about the different connectors are given in the next few chapters.

It accepts the following parameters:

| Connection.config    | Description  |
|----------------------|--|
| srv="<Server>"       | Name of SQL server   |
| db="<Database>"      | Name of inventory database   |
| Ink="<LinkedServer>" | Optional: Linked Server name   |
| uid="<User>"         | User id for authentication (If not specified, integrated security will be used.) |
| pw="<Password>"      | Password for above user  |

| Connection.config    | Description   |
|----------------------|---|
| t="<Inventory type>" | Type of inventory system: SCCM, LANDesk, Map, Discovery, GENERIC                  |
| not used             | Export directory  |
| sfx="<File suffix>"  | Optional: Suffix for export files.  |
| h="true"             | Export of hardware scans with default filename.                                   |
| f="true"             | Export of file scans with default filename.                                       |
| s="true"             | Export of software scans with default filename.                                   |
| tmp="<Tempdir>"      | Optional: Directory used for temporary files.                                     |
| kb="true"            | Use this option to suppress Microsoft KB-updates in SoftwareScan.                 |
| ad="true"            | Export of active directory users (Only available for the inventory type GENERIC)  |
| dr="true"            | Export of device relationships (Only available for the inventory type GENERIC)    |
| m="true"             | Export of metering (Only available for SCCM connector).                           |
| adg="true"           | Export of active directory groups (Only available for the inventory type GENERIC) |

**Note** If the DSDC application is to be run in the same user context as the Data Collector, e.g. for exporting data with a domain account instead of an SQL account, the /uid and /pw parameters in the Start.cmd created by the installer should be omitted.

It is not possible to specify domain accounts using the "uid" and "pw" parameters, only SQL user accounts are valid!

## 4.2.2 Suppress export of MAC and IP information (DSDC.exe.config)

**Important** Starting with the release 1.1805 the DSDC.exe is delivered with the DSDC.exe.config, with this file the export of MAC and IP information can be controlled.

The file has the following content:

```
<?xml version="1.0" encoding="utf-8" ?>
<configuration>
  <appSettings>
    <add key="IncludeIPAddressFields" value="false" />
    <add key="IncludeMacAddressFields" value="false" />
  </appSettings>
</configuration>
```

To activate the export of IP or MAC addresses, the respective value has to be set to "true".

### 4.2.3 Microsoft Endpoint Configuration Manager (MECM) formerly known as System Center Configuration Manager (SCCM)

| Item                           | Description   |
|--------------------------------|---|
| Supported Versions             | System Center - Configuration Manager SCCM 2007 to 2012 R2, Build 1511 bis Build 1810.2<br><br>Microsoft Endpoint Configuration Manager MECM 1902 to 2107   |
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | t="SCCM"  |
| Tables queried                 | [dbo].[SetupInfo]<br>[dbo].[v_GS_ADD_REMOVE_PROGRAMS]<br>[dbo].[v_GS_ADD_REMOVE_PROGRAMS_64]<br>[dbo].[v_GS_COMPUTER_SYSTEM]<br>[dbo].[v_GS_COMPUTER_SYSTEM_PRODUCT]<br>[dbo].[v_GS_INSTALLED_SOFTWARE]<br>[dbo].[v_GS_INSTALLED_SOFTWARE_MS]<br>[dbo].[v_GS_LOGICAL_Disk]<br>[dbo].[v_GS_Operating_System]<br>[dbo].[v_GS_PC_BIOS]<br>[dbo].[v_GS_PROCESSOR]<br>[dbo].[v_GS_SoftwareFile]<br>[dbo].[v_GS_SoftwareProduct]<br>[dbo].[v_GS_SYSTEM_ENCLOSURE]<br>[dbo].[v_GS_VIDEO_CONTROLLER]<br>[dbo].[v_GS_WORKSTATION_STATUS]<br>[dbo].[v_GS_X86_PC_MEMORY]<br>[dbo].[v_LU_MSProd]<br>[dbo].[v_R_System]<br>[dbo].[v_R_System_Valid]<br>[dbo].[v_RA_System_IPAddresses] |

**Note** It is recommended to scan for .EXE files on the machines inventoried by System Center to further raise the quality of recognition.

## Metering

Metering data can be exported from System Center and processed in Spider. With System Center, only defined files are collected.

| Item                           | Description   |
|--------------------------------|---|
| Supported Versions             | System Center - Configuration Manager SCCM 2012 to 2012 R2, Build 1511 bis Build 1810.2<br>Microsoft Endpoint Configuration Manager MECM 1902 to 2107 |
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | m="True"<br>f="True"  |
| Tables queried                 | [dbo].[v_MeterData]<br>[dbo].[v_Users]<br>[dbo].[v_ProductFileInfo]   |

## Custom SQL Server Edition Detection

In order to detect SQL server editions from System Center it is necessary to extend System Center so that it will query certain WMI namespaces on the SQL servers.

The System Center Administrator Console will only allow one namespace to be configured, but there are several namespaces that contain SQL information depending on the installed SQL server version.

Currently known are the namespaces:

- \root\Microsoft\SqlServer\ComputerManagement
- \root\Microsoft\SqlServer\ComputerManagement10
- \root\Microsoft\SqlServer\ComputerManagement11
- \root\Microsoft\SqlServer\ComputerManagement12
- \root\Microsoft\SqlServer\ComputerManagement13
- \root\Microsoft\SqlServer\ComputerManagement14

In order to query all of those an extension of System Center by the use of MOF files is required, a detailed description (including samples) can be found at:

<https://sccm-zone.com/sql-version-detection-and-report-sccm-2012-r2-12f299b5e63b>

**Attention** Please note that the above mentioned website is not a website offered by brainwaregroup, the information contained on this website may change without notice or it may vanish altogether. Please consult your System Center specialist if you have any questions about the configuration of SCCM.

The results of the additional WMI query are likely to be put into additional tables in your System Center environment, since those tables may not have a consistent name throughout all System Center installations a special view on those tables is needed for the SQL recognition of the DSDC to work.

The name of the view that will be queried (only if it exists) has to be:

**[dbo].[CUSTOM\_SQLSERVEREDITION]**

and has to contain the following columns:

| Column              | Column Type   | NULL allowed |
|---------------------|---------------|--------------|
| MachineID           | int           | NOT NULL     |
| InstanceKey         | int           | NOT NULL     |
| TimeKey             | datetime      | NOT NULL     |
| RevisionID          | int           | NOT NULL     |
| AgentID             | int           | NULL         |
| rowversion          | timestamp     | NOT NULL     |
| IsReadOnly00        | int           | NULL         |
| PropertyIndex00     | int           | NULL         |
| PropertyName00      | nvarchar(255) | NULL         |
| PropertyNumValue00  | int           | NULL         |
| PropertyStrValue00  | nvarchar(255) | NULL         |
| PropertyValueType00 | int           | NULL         |
| ServiceName00       | nvarchar(255) | NULL         |
| SqlServiceType00    | int           | NULL         |

An example of how the view is created is this:

```
CREATE VIEW [dbo].[CUSTOM_SQLSERVEREDITION] As
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_2017_Property_2_0_DATA]
UNION ALL
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_2016_Property_2_0_DATA]
UNION ALL
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_2014_Property_2_0_DATA]
UNION ALL
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_2012_Property_2_0_DATA]
UNION ALL
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_2008_Property_2_0_DATA]
UNION ALL
Select * FROM [CM_BWG].[dbo].[CUSTOM_SQL_Legacy_Property_2_0_DATA]
```

**Attention** Please note that neither the table names nor the required columns may exist in your environment, for further information on how to inventory the necessary data please consult the above mentioned website or your System Center consultant.

## 4.2.4 Columbus Datacenter Inventory

The Columbus Datacenter Inventory imports data from the appliance.

### Prerequisites

none

### Configuration

| Connector.config attribute | Description   |
|----------------------------|---|
| server="<IP>"              | IP-Address where the connector can query the data   |
| share="<Share name>"       | Share name on the specified server  |
| uid="<User>"               | UserID needed to connect with the share.  |
| pwd="<Password>"           | Password to the above UserID, this can be omitted if you use the PowerShell password encryption feature as described in: <a href="#">Password Encryption for PowerShell based Connectors</a> (on page 60) |

### Examples

Export with UserID and password

```
<connector name="Columbus Datacenter Inventory" subfolder="DatacenterInventory" active="true"
scriptname="GetDatacenterInventory.ps1" uid="<UserID>" pwd="<Password>" server="<Server IP>" share="<Sharename>" sfx="" />
```

Export with UserID and password stored in external file

```
<connector name="Columbus Datacenter Inventory" subfolder="DatacenterInventory" active="true"
scriptname="GetDatacenterInventory.ps1" uid="<UserID>" server="<Server IP>" share="<Sharename>" sfx="" />
```

## 4.2.5 Heat Discovery

| Item                           | Description   |
|--------------------------------|---|
| Supported Versions             | 2014.2 and later  |
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | t="HEAT"  |
| Tables queried                 | [dbo].[CI]<br>[dbo].[FRS_CIComponent]<br>[dbo].[FRS_IM_FileInstance]<br>[dbo].[FRS_IM_SoftwareFile]<br>[dbo].[SoftwareIdentity]<br>[dbo].[SoftwareType] |

## 4.2.6 Frontrange Discovery

---

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | 9.3 and later  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="DISC"   |
| Tables queried                 | [dbo].[ClientType]<br>[dbo].[Client]<br>[dbo].[defOSType]<br>[dbo].[defOS]<br>[dbo].[Hardware]<br>[dbo].[Manufacturer]<br>[dbo].[OperatingSystem]<br>[dbo].[Products]<br>[dbo].[SoftwareAud]<br>[dbo].[SoftwareFile]<br>[dbo].[SoftwarePackage]<br>[dbo].[SoftwarePath]<br>[dbo].[SRDFile]<br>[dbo].[SRDVersion]<br>[dbo].[System] |

## 4.2.7 Landesk

| Item                           | Description   |
|--------------------------------|---|
| Supported Versions             | 9.x   |
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | t="LANDESK"   |
| Tables queried                 | [dbo].[AppSoftwareSuites]<br>[dbo].[AppSoftware]<br>[dbo].[BIOS]<br>[dbo].[BoundAdapter]<br>[dbo].[CompSystem]<br>[dbo].[Computer]<br>[dbo].[FileInfo]<br>[dbo].[LogicalDrives]<br>[dbo].[Memory]<br>[dbo].[NetworkSoftware]<br>[dbo].[Operating_System]<br>[dbo].[Processor]<br>[dbo].[VideoAdapter] |

## 4.2.8 Lansweeper

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | x  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="Lansweeper"   |
| Tables queried                 | [dbo].[tblAssetCustom]<br>[dbo].[tblAssets]<br>[dbo].[tblBIOS]<br>[dbo].[tblComputersystem]<br>[dbo].[tblComputerSystemProduct]<br>[dbo].[tblDiskdrives]<br>[dbo].[tblOperatingsystem]<br>[dbo].[tblProcessor]<br>[dbo].[tblSoftware]<br>[dbo].[tblSoftwareUni]<br>[dbo].[tblSystemEnclosure]<br>[dbo].[tblVideoController]<br>[dbo].[tblSqlServers] |

## 4.2.9 Altiris 7

| Item               | Description |
|--------------------|-------------|
| Supported Versions | 7.5         |



| Item                           | Description   |
|--------------------------------|---|
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | t="ALT7"  |
| Tables queried                 | [dbo].[Inv_AddRemoveProgram]<br>[dbo].[vComputer] vc<br>[dbo].[vHWBaseboard]<br>[dbo].[vHWChassis]<br>[dbo].[vHWComputerSystem]<br>[dbo].[vHWDisplayController]<br>[dbo].[vHWProcessor]<br>[dbo].[vSWBIOSElement] |

## 4.2.10 Generic Connector

In Generic mode, the DSDC expects a series of stored procedures to exist in the given database, in order to export data. It will purely rely on the data provided by the stored procedures.

| Item                           | Description  |
|--------------------------------|--|
| SQL role in database           | db_datareader on Tables used<br>Execute rights on Stored Procedures  |
| Type Entry in Connector.config | t="Generic"  |
| Stored Procedures              | [dbo].[swrGetWorkList]<br>[dbo].[swrGetHardwareScan]<br>[dbo].[swrGetFileScan]<br>[dbo].[swrGetSoftwareScan]<br>[dbo].[swrGetDeviceRelationship]<br>[dbo].[swrGetADUserObject]<br>[dbo].[swrGetADGroupObject]<br>[dbo].[swrGetADGroupMember]<br>[dbo].[swrGetSwidScan] |

**Attention** Please make sure that the user used to connect to the database is granted the "EXECUTE" right to the stored procedures that are created.

A set of templates can be downloaded from: <https://docs.flexera.com/Spider64/GenericDataConnectorTemplates.zip>

All of these procedures have mandatory and optional columns all of which and their formats are explained in [Generic Connector Stored Procedures](#) (on page 141)

## 4.2.11 Microsoft Assessment and Planning Toolkit (MAP)

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | 8.5<br>9.0, 9.1, 9.2, 9.4  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="MAP"  |
| Tables queried                 | [AllDevices_Assessment].[CategorizedDevices]<br>[AllDevices_Assessment].[HardwareInventoryCore]<br>[AllDevices_Assessment].[HardwareInventoryEx]<br>[Core_Inventory].[Devices]<br>[SqlServer_Assessment].[SqlInstances]<br>[UT_Exchange_Inventory].[AdServers]<br>[Win_Assessment].[VirtualMachinesView]<br>[Win_Assessment].[WindowsInstalledSoftwareFull]<br>[Win_Inventory].[ComputerSystemProduct]<br>[Win_Inventory].[DataFile]<br>[Win_Inventory].[LogicalDisks]<br>[Win_Inventory].[Processors]<br>[Win_Inventory].[VideoControllers] |
|                                | For additional recognition the user connecting to the MAP database must be granted the Execute right to the following functions:<br>[UT_Exchange_Reporting].[GetExchangeEditionFromTypeValue]<br>[UT_Exchange_Reporting].[GetExchangeProductNameFromVersionNumber]<br>[UT_SCCM_Reporting].[GetSccmProductName]   |

The Microsoft Assessment and Planning Tool (MAP) can be installed in two different ways.

The first method is to install it using the bundled application specific and on-demand version of SQL Server known as LocalDB. The benefit of a LocalDB installation is the low time required for the implementation of MAP as everything is self-contained and dependent on the client's speed, can be ready to scan in under five minutes. The drawback is that unfortunately other users will not be able to access the database or indeed that installation of MAP. It also means that the Data Collector will need to be configured to run in the context of the user who installed MAP, as well as requiring some other additional configuration to determine the named pipe used for the connection to the MAP database held on the LocalDB SQL Server

The second method that is recommended by brainwaregroup is to install a SQL Server Express Edition Instance on the machine and configuring it with the following settings during setup:

Instance Name: **MAPS**

SQL Server Collation: **SQL\_Latin1\_General\_CP1\_CI\_AS**

Installing a SQL Server using the aforementioned settings before executing the MAP setup will then enable MAP to use a fully configurable version of SQL Server that runs as a Windows service when the machine starts and can easily be configured to allow multiple users to access it. This provides a number of benefits when using the Data Collector to collect MAP data as the ease of configuring the system does not require having to perform any queries for the named pipes of the databases on the LocalDB server, nor configure the Data Collector to trigger a server start when it needs to access the database.

If the user used for the export is not an administrator on the database, you need to grant Execute permission for Software Scan Export to work to the following:

- Functions
  - [UT\_Exchange\_Reporting].[GetExchangeEditionFromTypeValue]
  - [UT\_Exchange\_Reporting].[GetExchangeProductNameFromVersionNumber]
  - [UT\_SCCM\_Reporting].[GetSccmProductName]

**Important** The above configuration of the SQL instance should be performed during the setup and not configured post setup. Whilst it is possible to have different SQL database collations running on a single SQL Server, the MAP pre-requisite checker will look for the SQL Server collation to be set above and will fail to install if this is not the case.

## 4.2.12 Matrix42 (beta)

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | TBD  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="MATR"   |
| Tables queried                 | [dbo].[SPSApplicationClassBase]<br>[dbo].[SPSAssetClassBase]<br>[dbo].[SPSAssetPickupType]<br>[dbo].[SPSComputerClassBase]<br>[dbo].[SPSComputerClassGraphicCard]<br>[dbo].[SPSComputerClassGraphicCard]<br>[dbo].[SPSComputerClassHardDisk]<br>[dbo].[SPSComputerClassOS]<br>[dbo].[SPSInventoryClassApplication]<br>[dbo].[SPSStockKeepingUnitClassBase]<br>[dbo].[SPSSupplierClassBase]<br>[dbo].[SPSUserClassbase] |

## 4.2.13 Empirum Workplace Management (beta)

| Item                           | Description   |
|--------------------------------|---|
| Supported Versions             | 15.2  |
| SQL role in database           | db_datareader   |
| Type Entry in Connector.config | t="EMPI"  |
| Tables queried                 | [dbo].[DMISystem]<br>[dbo].[InvComputer]<br>[dbo].[InvFiles]<br>[dbo].[InvSoftware]<br>[dbo].[WMIBattery]<br>[dbo].[WMIProcessor] |

## 4.2.14 Baramundi (beta)

---

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | TBD  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="BARA"   |
| Tables queried                 | [dbo].[machine]<br>[dbo].[inventory_nodes]<br>[dbo].[inventory_nodeproperties]<br>[dbo].[InventoriedSoftware]<br>[dbo].[SwDetectionRule] |

## 4.2.15 Snow (beta)

---

| Item                           | Description  |
|--------------------------------|--|
| Supported Versions             | TBD  |
| SQL role in database           | db_datareader  |
| Type Entry in Connector.config | t="SNOW"   |
| Tables queried                 | [dbo].[vClient]<br>[dbo].[vDisplayAdapter]<br>[dbo].[vLogicalDisks]<br>[dbo].[vMemory]<br>[dbo].[vNetworkAdapter]<br>[dbo].[vOperatingSystem]<br>[dbo].[vProcessor]<br>[dbo].[vSoftware] |

## 4.2.16 Overview of discovered Items

The different Exports and Inventory Tools report back a different set of hardware items, which export/tool exports which inventory items can be found in the table below.

| Manufacturer      | brainwaregroup Inventory |         | Microsoft |       |       | Ivanti    |           | Lansweeper | Landesk |
|-------------------|--------------------------|---------|-----------|-------|-------|-----------|-----------|------------|---------|
|                   | Product                  | Scanner | Agent     | MAP   | SCCM  | SCCM 2012 | Discovery |            |         |
| DomainName        | •                        | •       | • (1)     | • *1  | • (1) | • (1)     | • (1)     | - (1)      | • (1)   |
| BIOSDate          | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| BIOSVendor        | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| BIOSVersion       | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| ChassisType       | -                        | -       | -         | •     | •     | -         | •         | -          | -       |
| CorePerCPU        | -                        | -       | •         | -     | •     | •         | -         | •          | •       |
| CPUArchitecture   | •                        | •       | •         | •     | •     | -         | •         | •          | •       |
| CPUCoreCount      | •                        | •       | •         | -     | •     | -         | •         | -          | •       |
| CPUCount          | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| CPULogicalCount   | •                        | •       | •         | -     | •     | -         | -         | •          | -       |
| DeviceChassis     | •                        | •       | •         | -     | -     | •         | -         | •          | •       |
| DiskFreeMB        | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| DiskTotalMB       | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| DomainNameNetBios | •                        | •       | - (1)     | • (1) | • (1) | - (1)     | - (1)     | • (1)      | - (1)   |
| GraphicAdapter    | •                        | •       | -         | •     | •     | •         | •         | •          | •       |
| GraphicMemoryMB   | •                        | •       | -         | •     | •     | •         | •         | •          | -       |
| HostName          | •                        | •       | • (1)     | • (1) | • (1) | • (1)     | • (1)     | • (1)      | • (1)   |
| IPAddressV4       | •                        | •       | •         | -     | •     | •         | •         | •          | •       |
| IPAddressV6       | •                        | •       | -         | -     | •     | -         | -         | -          | -       |
| LastLoggedOnUser  | •                        | •       | •         | •     | •     | •         | •         | •          | •       |
| MAC1              | •                        | •       | -         | -     | -     | •         | •         | •          | •       |
| MAC2              | •                        | •       | -         | -     | -     | •         | -         | -          | -       |

| Manufacturer          | brainwaregroup Inventory |   | Microsoft |       |       | Ivanti |       | Lansweeper | Landesk |
|-----------------------|--------------------------|---|-----------|-------|-------|--------|-------|------------|---------|
| MAC3                  | •                        | • | -         | -     | -     | •      | -     | -          | -       |
| MAC4                  | •                        | • | -         | -     | -     | -      | -     | -          | -       |
| Manufacturer          | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| MemoryMB              | •                        | • | •         | •     | •     | •      | •     | •          |         |
| Model                 | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| OSCaption             | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| OSClass               | •                        | • | -         | -     | -     | •      | •     | •          | •       |
| ProcessorManufacturer | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| ProcessorSpeed        | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| ProcessorType         | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| ScanDate              | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| Serial                | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| UUID                  | •                        | • | • (1)     | • (1) | • (1) | • (1)  | • (1) | • (1)      | - (1)   |
| Worklist              |                          |   |           |       |       |        |       |            |         |
| Identifier            | -                        | - | •         | •     | •     | •      | •     | •          | •       |
| UUID                  | •                        | • | •         | •     | •     | •      | •     | •          | -       |
| URN                   | -                        | - | -         | -     | -     | -      | -     | -          | -       |
| Hostname              | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| DomainName            | •                        | • | •         | •     | •     | •      | •     | -          | •       |
| DomainNameNetBios     | •                        | • | -         | •     | •     | -      | -     | •          | -       |
| Software Scan         | •                        | • | •         | •     | •     | •      | •     | •          | •       |
| SQL Server Edition    | •                        | • |           | •     | •     | -      | -     | •          | -       |
| Autodesk              | •                        | • |           | -     | -     | -      | -     | -          | -       |
| Embedded OS           | •                        | • |           | -     | -     | -      | -     | -          | -       |
| File Scan             | •                        | • | -         | •     | •     | •      | •     | -          | •       |
| Metering              | -                        | • | -         | •     | •     | -      | -     | -          | -       |

| Manufacturer | brainwaregroup Inventory |   | Microsoft |   |   | Ivanti |   | Lansweeper | Landesk |
|--------------|--------------------------|---|-----------|---|---|--------|---|------------|---------|
| SWID Tags    | -                        | - | •         | • | • | -      | - | -          | -       |

### Beta Connectors

| Manufacturer      | Snow           | Matrix42 |         | Baramundi |
|-------------------|----------------|----------|---------|-----------|
| Product           | Snow Inventory | Matrix42 | Empirum | Baramundi |
| DomainName        | • (1)          | • (1)    | • (1)   | • (1)     |
| BIOSDate          | •              | •        | •       | •         |
| BIOSVendor        | •              | •        | -       | •         |
| BIOSVersion       | •              | •        | •       | •         |
| ChassisType       | -              | -        | -       | -         |
| CorePerCPU        | •              | -        | -       | •         |
| CPUArchitecture   | -              | -        | •       | -         |
| CPUCoreCount      | •              | -        | •       | •         |
| CPUCount          | •              | •        | •       | •         |
| CPULogicalCount   | •              | •        | •       | •         |
| DeviceChassis     | •              | •        | •       | •         |
| DiskFreeMB        | •              | -        | -       | •         |
| DiskTotalMB       | •              | •        | -       | •         |
| DomainNameNetBios | • (1)          | • (1)    | • (1)   | -         |
| GraphicAdapter    | •              | •        | •       | -         |
| GraphicMemoryMB   | -              | •        | -       | -         |
| HostName          | • (1)          | • (1)    | • (1)   | • (1)     |
| IPAddressV4       | •              | •        | -       | •         |
| IPAddressV6       | -              | -        | -       | -         |
| LastLoggedOnUser  | •              | -        | •       | •         |
| MAC1              | •              | •        | •       | •         |



|                       |       |       |       |       |
|-----------------------|-------|-------|-------|-------|
| MAC2                  | -     | -     | -     | -     |
| MAC3                  | -     | -     | -     | -     |
| MAC4                  | -     | -     | -     | -     |
| Manufacturer          | •     | •     | •     | •     |
| MemoryMB              | •     | •     | •     | •     |
| Model                 | •     | •     | •     | •     |
| OSCaption             | •     | •     | •     | •     |
| ProcessorManufacturer | •     | -     | •     | •     |
| ProcessorSpeed        | •     | •     | •     | •     |
| ProcessorType         | •     | •     | •     | •     |
| ScanDate              | •     | •     | •     | •     |
| Serial                | •     | •     | •     | •     |
| UUID                  | • (1) | • (1) | • (1) | -     |
| Worklist              |       |       |       |       |
| Identifier            | •     | •     | •     | • (1) |
| UUID                  | -     | -     | •     | -     |
| URN                   | -     | -     | -     | -     |
| Hostname              | •     | •     | •     | • (1) |
| DomainName            | •     | •     | •     | • (1) |
| DomainNameNetBios     | -     | •     | •     | -     |
| Software Scan         | •     | •     | •     | •     |
| SQL Server Edition    | -     | -     | -     | -     |
| Autodesk              | -     | -     | -     | -     |
| Embedded OS           | -     | -     | -     | -     |
| File Scan             | •     | -     | •     | -     |
| Metering              | -     | -     | -     | -     |
| SWID Tags             | -     | -     | -     | -     |

(1) - Data is taken from Worklist.

## 4.3 API based connectors

---

### 4.3.1 Introduction

---

#### Proxy Usage

---

Some connectors need to access the internet in order to fulfill their tasks, these connectors are:

- Microsoft Azure
- Adobe Online

In order to enable these connectors to access the internet via a proxy, you can specify additional attributes for these connectors in the Connector.config

#### Configuration

| Attribute                                  | Mandatory | Description   |
|--|-----------|---|
| proxyAddress=<Address of the proxy server> | Yes       | Address of the proxy server, must include http(s)://        |
| proxyPort =<Port of the proxy server>      | Yes       | Port that the proxy server listens for connections          |
| proxyUser=<Username>                       | No        | If needed User Id to authenticate against the proxy server. |
| proxyUserPassword=<Password>               | No        | Password for above user.                                    |

---

**Note:** The password of the proxy authentication user can be encrypted using the standard encryption supplied for the PowerShell connectors, please see [Password Encryption for PowerShell based Connectors](#) (on page 60) for details.

---

## Debugging PowerShell Connector Execution

In some cases even after evaluation of the log files, it might become necessary to view a single connectors execution to determine the exact error why it fails.

The best way to do this is to execute the connector outside of the general management that the Data Collector provides through the ExectuteDCs.ps1.

To execute a given connector individually, create a batch file (e.g. <ConnectorName>.cmd) in the directory of the connector at question. Inside the batch file enter the following

```
PowerShell -File .\
```

Execute the batch file and look for errors.

<AdditionAttributes> can be taken directly from the Connector.config, for example:

Line in Connector.config

```
<connector name="GetADGroupObjects" subfolder="ADConnector" active="true" scriptname="GetADGroupObjects.ps1"
dc="dc01.domain.ocal" sfx="GroupObjects" grp="ManagementGroup,DeveloPers,Sales" strict="false" queryParentGroup="true" />
```

you can omit the attributes "name", "subfolder", "active", "scriptname", all others (if used, some may not be used), for attributes containing a value, prefix the attribute with a "-" and replace the "=" with a space, and you will get

```
-dc "dc01.domain.ocal" -sfx "GroupObjects" -grp "ManagementGroup,DeveloPers,Sales"
```

for prefixes containing a true or false value, if the attribute value is "true" please prefix the attribute name with a "-" and delete everything starting from the "=", so "strict="false" queryParentGroup="true"" becomes "-queryParentGroup"

So the complete string for the line starting with "PowerShell" will be:

```
PowerShell -File .\GetADGroupObjects.ps1 -dir "<Output directory for the result>" -dc "dc01.domain.ocal" -sfx "GroupObjects" -grp
"ManagementGroup,DeveloPers,Sales" -queryParentGroup
```

**Attention:** For <Output directory for the result> its best to use the connectors directory, this way you can immediately see the resulting file, without navigating to the directory you might have specified otherwise.

## PSRemoting - Execute commands on remote computers

Some connectors utilize remote sessions in PowerShell to execute commands on remote machines, this is done for PowerShell Modules that are not available on the server the SDC is installed on.

Details about activation and troubleshooting can be found on the Microsoft website: [Enable-PSRemoting](#)

A simple example to test the connection can look like this:

```
$computer = "<Remote server>"
$username = "<User to connect to remote server>"
$password = "<Password for above user>"

$psSessionSplat = @{
    computerName = $computer
}
```

```
if($username -and $password) {  
    $pw = convertto-securestring -AsPlainText -Force -String $password  
    $cred = new-object -typename System.Management.Automation.PSCredential -argumentlist $username,$pw  
    $psSessionSplat.Credential = $cred  
}  
  
Write-Host @psSessionSplat -ForegroundColor Yellow  
$session = new-psession @psSessionSplat  
Get-PSSession  
Remove-PSSession $session
```

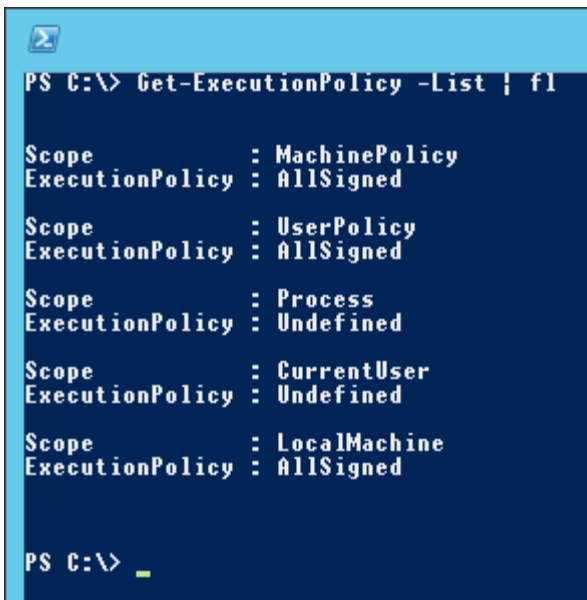
## PowerShell Execution Policy

Windows PowerShell execution policies let you determine the conditions under which Windows PowerShell loads configuration files and runs scripts.

In some cases you need to adjust your PowerShell Execution Policy, please refer to [About Execution Policies](#) to find out which policy is suitable for you, our scripts have been tested with setting the policy to "RemoteSigned".

The current settings of the Execution Policy can be determined by issuing the following command:

```
Get-ExecutionPolicy -List | fl
```



```
PS C:\> Get-ExecutionPolicy -List | fl  
  
Scope      : MachinePolicy  
ExecutionPolicy : AllSigned  
  
Scope      : UserPolicy  
ExecutionPolicy : AllSigned  
  
Scope      : Process  
ExecutionPolicy : Undefined  
  
Scope      : CurrentUser  
ExecutionPolicy : Undefined  
  
Scope      : LocalMachine  
ExecutionPolicy : AllSigned  
  
PS C:\> _
```

Figure - ExecutionPolicy

In order to change your execution policy you can execute the following in a PowerShell command line:

```
Set-ExecutionPolicy RemoteSigned
```

## 4.3.2 VMWare vCenter / ESX Server

### Prerequisites

In order for the VCenter Connector to work, it is necessary to install the PowerCLI offered by VMWare.

**Attention** Starting with version 6.5.1 the PowerCLI will not be provided as an MSI anymore by VMWare, but is offered as a download via the PowerShell Gallery. Details for the installation can be found here:  
<https://blogs.vmware.com/PowerCLI/2017/04/powercli-install-process-powershell-gallery.html>

It is recommended to keep the PowerCLI up-to-date.

Please note, that in order for the service to be able to use the installed PowerCLI, you need to install the PowerCLI for "AllUsers"

```
Install-Module -Name VMware.PowerCLI -Scope Allusers
```

Sometimes other Modules will have a name that is also used by the PowerCLI, in order to "overwrite" these names you need to add the -AllowClobber Parameter when installing from the PowerShell Gallery

```
Install-Module -Name VMware.PowerCLI -Scope Allusers -AllowClobber
```

**Attention** If the certificate or certificate chain is not correct, the resulting warning can be disabled by issuing the following in a PowerShell window:

```
Set-PowerCLIConfiguration -InvalidCertificateAction "Ignore" -Scope AllUsers
```

### Standard Connector

- This connector will query hardware, software and device relationship information from either a vCenter or standalone ESX server.

For improved support of VDI, with client operating systems (such as "Windows 10", "Windows 8" or "Windows 7") the device identification takes place via host name / domain name. In this case no "UUID" is exported.

### Configuration

| Connector.config attribute | Description  |
|----------------------------|--|
| srv="<Server>"             | Servename of the vCenter server.                         |
| port="<port>"              | Port of the vCenter or ESX server if it is not port 443. |
| uid="<User>"               | User that is authorized to query the VMware vCenter      |
| pwd="<Password>"           | Password of above user.                                  |
| h="true"                   | Export hardware related inventory information            |
| dr="true"                  | Export relationships of devices                          |
| s="true"                   | Export of host license information                       |
| SerialNumber="true"        | Export serial number of ESX host machines                |
| NoGuests                   | No Export of guest systems                               |
| OnlyWindows                | Export Windows Guests only                               |

## Examples

```
<connector name="DSDC vCenter Inventory" subfolder="vCenter" active="true" scriptname="GetvCenter-Details.ps1"
srv="vcenter.domain.com" -port="443" uid="domain\username" pwd="password" h="true" s="true" dr="true" onlyWindows=true
sfx="suffix" />
```

## Attributes

The vCenter Connector queries the following values from a vCenter or ESX server.

- Hardware (of the ESX Hosts)
  - UUID
  - Urn
  - DomainName
  - HostName
  - DomainNetBIOS
  - Manufacturer
  - ScanDate
  - Model
  - Mac1
  - Mac2
  - Mac3
  - Mac4
  - ProcessorManufacturer
  - ProcessorType
  - ProcessorSpeed
  - CPUCount
  - CPUCoreCount
  - CorePerCPU
  - CPULogicalCount
  - DiskTotalMB
  - DiskFreeMB
  - MemoryMB
  - IPAddressV4
  - IPAddressV6
  - OSCaption
  - BIOSVersion
  - BIOSDate
  - InventorySource
  - Class
- Relations
  - DeviceRelationshipTypeID (1 for ESX - Guest relation, 2 for Cluster - ESX relation)
  - ChildDeviceUUID
  - ParentDeviceUUID
  - ParentDeviceURN
  - ScanDate

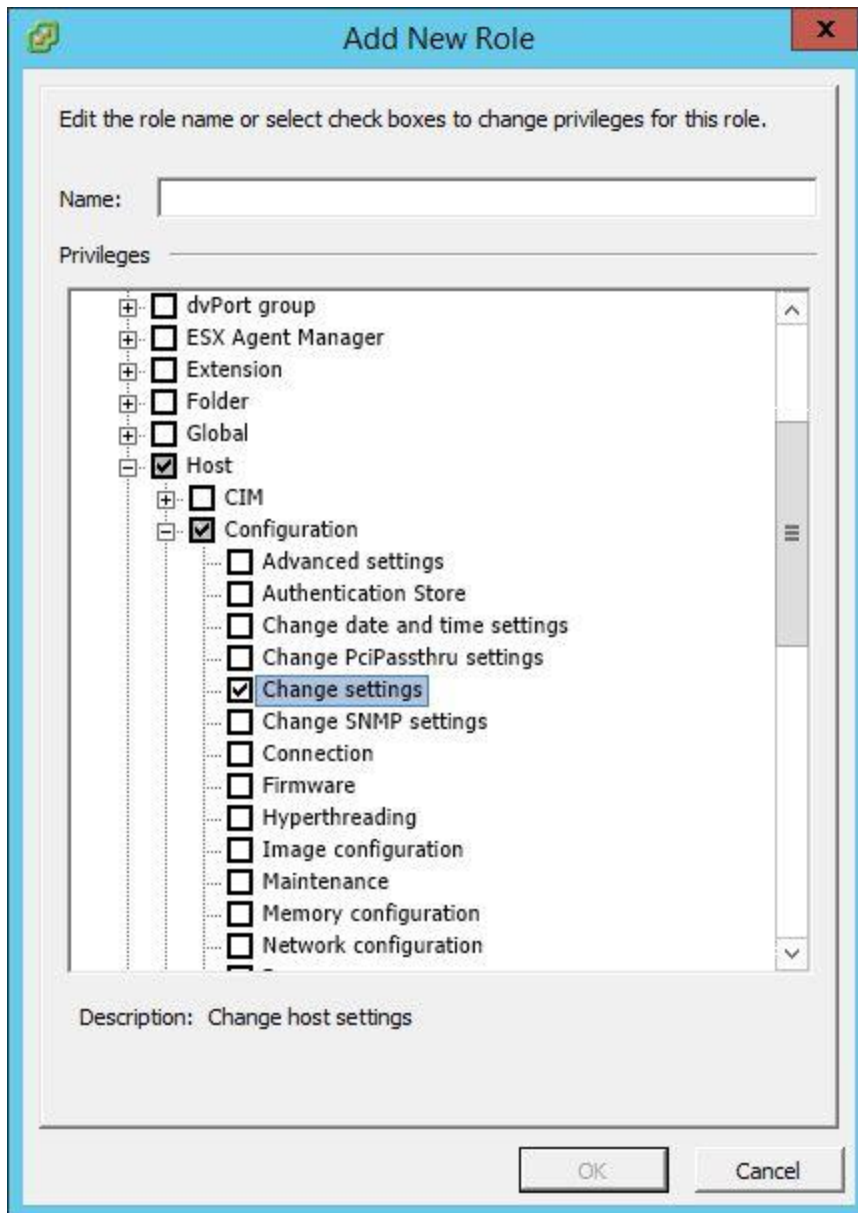




## Serial Number export of ESX host machines

The export of serial numbers for ESX host machines is only possible if the hosts runs ESX Version 5 or above.

In addition, the user account carrying out the export needs a special right to be able to access this information. A simple Read Only user as before is not sufficient for the export of the serial numbers. The user has to be assigned the privilege "**Host.Configuration.Change Settings**"



The export of the serial numbers is only available if the parameter **SerialNumber="True"** is specified in the Connector.config for the vCenter export.

## VCenter Diagnostic Tool

The Powershell based tool collects information about the following items, including their status:

- Connected VM Hosts
- Disconnectd VM Hosts
- VM Hosts in Maintenance
- Not responding VM Hosts

- running Guests
- Not Running Guests
- "Powered ON" related VMs
- "Powered Off" related VMs
- Connected Clusters (Master /Child cluster/hosts)

## Configuration

| Connector.config attribute | Description  |
|----------------------------|--|
| srv="<Server>"             | Servename of the vCenter server.                         |
| port="<port>"              | Port of the vCenter or ESX server if it is not port 443. |
| uid="<User>"               | User that is authorized to query the VMware vCenter      |
| pwd="<Password>"           | Password of above user.                                  |

The vCenter Diagnostic Tool queries the versions of the PowerShell and PowerCLI modules.

The hardware scan exports connected hosts and running guest only.

## Connector for Datacenter-Module

For the use with the Datacenter-Module this additional connector is necessary to report the ESX/vCenter data.

The connector consists of two scripts, one is used to query the data from the ESX/vCenter servers, the other is used to pack the results into the .CDC format. The data will be transferred to the Datacenter-Module.

### Configuration - Query ESX/vCenter data

| Connector.config Attribute | Description                   |
|----------------------------|-------------------------------|
| server="<Server>"          | Name of vCenter or ESX server |
| port="<port>"              | Port of vCenter or ESX server |
| username="<Username>"      | Username to connect with      |
| password="<Password>"      | Password for above user       |

### Configuration - Packing the results

This connector has no parameters.

### Example

```
<connector name="vCenter Inventory" subfolder="vCenter" active="true" scriptname="get_esxihosts_vm.ps1"
server="vcenter.domain.com" -port="443" username="domain\username" password=password" />
<connector name="vCenter Inventory novaratio CDC" subfolder="vCenter" active="true" scriptname="get_esxihosts_vm_to_CDC.ps1" />
```

**Attention:** The script `get_esxihosts_vm_to_CDC.ps1` MUST always be executed AFTER the connector that queries the data, a change in order will prevent the results to be packed correctly!

### 4.3.3 Adobe Online

The Adobe Online Connector is used to export user based licensing data from Adobe Online, e.g. Photoshop CC, Illustrator CC, All Apps Plan.

The connector version one is automatically updated to version two. The older version is still shipped as "Version legacy" and is intended for environments that conflict with version two. The Adobe API used in version one is deprecated.

#### Prerequisites

**Attention** For the connector to work it is necessary that the Visual C++ 2010 Redistributable Package (x64) is installed. The Package can be downloaded from: [Microsoft Visual C++ 2010 Redistributable Package \(x64\)](https://www.microsoft.com/en-us/download/details.aspx?id=55956) .

**Attention** In order to create an Integration an Enterprise ID with administrative privileges is needed. Details can be found here: <https://www.adobe.io/apis/cloudplatform/console/authentication/gettingstarted.html> "Creating an Integration" -> "Service Account Authentication".

#### Configuration

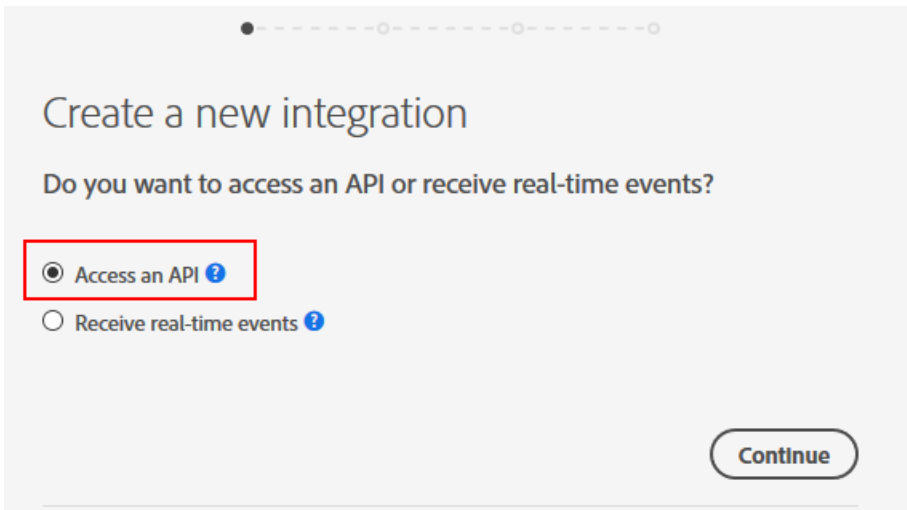
| Connector.config attribute                | Mandatory | Description  |
|---|-----------|--|
| organizationID="<organizationID>"         | Yes       | organizationID retrieved from the adobe.io console   |
| technicalAccountID="<technicalAccountID>" | Yes       | technicalAccountID retrieved from the adobe.io console   |
| apiKey="<apiKey>"                         | Yes       | apiKey retrieved from the adobe.io console   |
| clientSecret="<clientSecret>"             | Yes       | clientSecret retrieved from the adobe.io console   |
| privateKeyName="<privateKeyName>"         | Yes       | Name of the file holding your private key.   |
| privateKeyPassword="<privateKeyPassword>" | Yes       | Optional: If your key file is protected by a password, please specify here.                        |
| proxyAddress="<Proxy>"                    | No        | Address of proxy server (if needed) to connect to the internet. Proxy address including http(s):// |
| proxyPort="<Port>"                        | No        | Port of proxy server   |
| proxyUser="<User>"                        | No        | User that can authenticate against proxy server, if needed.  |
| proxyUserPassword="<Password>"            | No        | Password for above user.   |
| TLS="<True False>"                        | No        | enable disable encryption  |

#### Configuration of Integration

For the connector to work you have to setup an integration in the adobe.io console, to do so please follow these steps:

1. Log on to <https://console.adobe.io/integrations>

2. Click on "New Integration"
3. Choose **Access an API > Continue**



Create a new integration

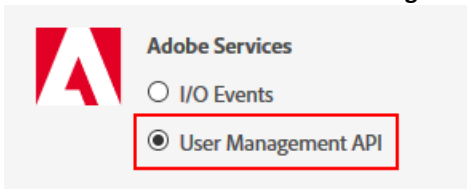
Do you want to access an API or receive real-time events?

Access an API [?](#)

Receive real-time events [?](#)

Continue

4. Choose **Adobe Services > User Management API > Continue**

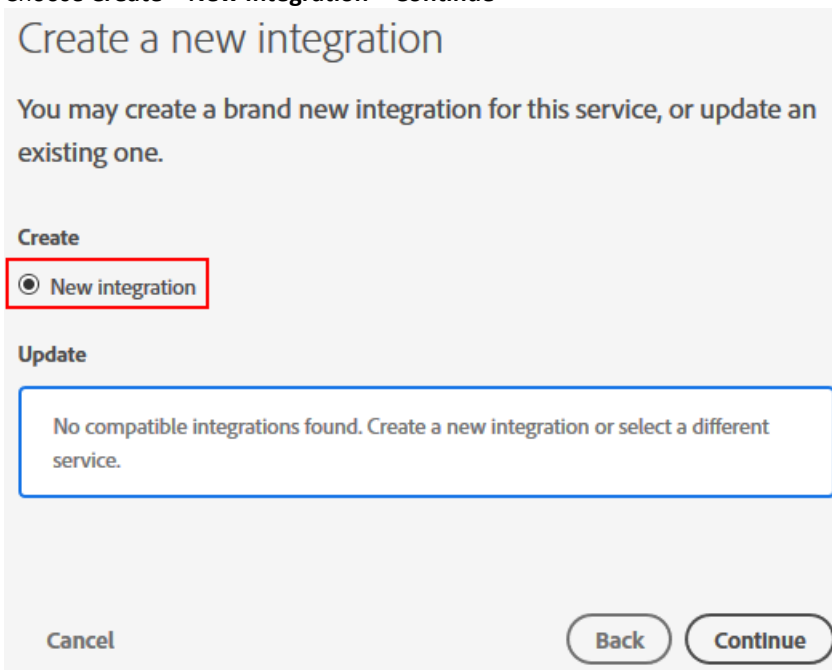


Adobe Services

I/O Events

User Management API

5. Choose **Create > New Integration > Continue**



Create a new integration

You may create a brand new integration for this service, or update an existing one.

Create

New integration

Update

No compatible integrations found. Create a new integration or select a different service.

Cancel Back Continue

6. Enter a Name > Enter a Description > Choose public key certificate > Create Integration

### Create a new integration

Integration Details


Name

6 to 25 characters

Description

6 to 1000 characters

Public keys certificates [?](#)



Drag and drop your file or  
[Select a File](#) from your computer

You can add 1 more file(s)

Certificates

| Name        | Size     | Actions                |
|-------------|----------|------------------------|
| AdobelO.crt | 0.001 MB | <a href="#">Remove</a> |

[Cancel](#) [Create integration](#)

7. Done

### Integration created

**Your Integration has been created .**

Now you're ready to view the Integration Overview, where you can manage your integration, view insights and more. Here are some other resources to help you get started:

- [Documentation](#)
- [Support](#)

[Continue to integration details](#)

Now the integration is done and you can configure the Data collector with the values given by the Integration

**Client Credentials**

API Key (Client ID)  
[Redacted] Copy

Technical account ID  
[Redacted] Copy

Technical account email  
[Redacted]@techacct.adobe.com Copy

Organization ID  
[Redacted]@AdobeOrg Copy

Client secret  
[Redacted] Copy

**Integration Details**

Name  
AdobeIntegration  
6 to 25 characters

Description  
Adobe Integration  
6 to 1000 characters

Update

**Public keys**

| FINGERPRINT | EXPIRY DATE |
|-------------|-------------|
| [Redacted]  | Jun 7, 2018 |

Add a public key

**Attention** The Setup will let you create your own key pair if you do not have one available, please start the setup and choose the Adobe Online Connector, it will then let you create the certificate and then you can continue setting up the integration. The certificate is placed in the same folder that you started the setup from.

After the integration is created, you can then use the values to continue the setup. In case you want to utilize a password protected key file, please continue the setup and create another key pair using the "CreateCertificateAndKeyForAdobeCloud.cmd" in the OpenSSL subfolder of the Adobe Connector. Do not forget to adjust the key file in the Adobe Connector directory, the certificate on the Adobe web site and (if utilized) the password in the configuration.

## 4.3.4 Microsoft Azure (Microsoft Online)

### Prerequisites

**Attention** For a user account to be able to retrieve the information, it is only necessary to assign the Directory Role "User" in the Azure user account.  
For an application to be able to retrieve the information, it needs to have "Read directory data" defined in the "APPLICATION PERMISSIONS" section of the application itself.

For the connectors to work the Windows Module "**AzureAD**" has to be installed

The following PowerShell command can be used to check and install the AzureAD module

```
if (!(Get-Module -ListAvailable | where { $_.Name -eq "AzureAD"}))
{
    Install-Module AzureAd
}
```

A script containing the above code called InstallModule\_AzureAD.ps1 is copied to the Microsoft-Azure-Connector folder.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration for all connectors

**Note** Microsoft Azure AD consists of multiple connectors, common configuration is described here.

| Connector.config Attribute           | Mandatory | Description  |
|--------------------------------------|-----------|--|
| uid="<User>"                         | No        | User that can query the portal   |
| pwd="<Password>"                     | No        | Password of above user   |
| TenantId="<TenantID>"                | No        | TenantID for access via an application   |
| ApplicationId="<ApplicationID>"      | No        | ApplicationID for access via an application  |
| CertificateThumbprint="<ThumbPrint>" | No        | Thumbprint for access via an application   |
| proxyAddress="<Proxy>"               | No        | Address of proxy server (if needed) to connect to the internet. Proxy address including http(s):// |
| proxyPort="<Port>"                   | No        | Port of proxy server   |
| proxyUser="<User>"                   | No        | User that can authenticate against proxy server, if needed.  |
| proxyUserPassword="<Password>"       | No        | Password for above user.   |

**Attention** Either "uid" and "pwd" OR "TenantID", "ApplicationID" and "Thumbprint" have to be specified, one method HAS to be specified, BOTH may not be specified.

### Examples in Connector.config:

### Access by application

```
<connector name="Microsoft-AzureAD" subfolder="Microsoft-Azure-Connector" active="true"
scriptname="Microsoft-AzureAD-Connector.ps1" TenantId="abc" ApplicationId="def" CertificateThumbprint="xyz" sfx="" />
```

### Access by user

```
<connector name="Microsoft-AzureAD" subfolder="Microsoft-Azure-Connector" active="true"
scriptname="Microsoft-AzureAD-Connector.ps1" uid="my.user@domain.com" pwd="..." sfx="" />
```

## Microsoft AzureAD - User based license information

The AzureAD License Connector is used to export user based licensing data from Microsoft Azure.

E.g. Office 365, EMS, Visio 365, Project 365, ...

This connector replaces the formerly used Microsoft Online Connector.

### Configuration

| Connector.config Attribute              | Mandatory | Description                      |
|---|-----------|----------------------------------|
| additionalLicenseDetails="<True False>" | No        | Query additional license details |

The Connector can be configured to only export certain attributes of a Tenant AD object; this is done in the file **Microsoft-AzureAD-Connector-TenantAttributeConfig.txt** in the same path as the .ps1 script.

The Microsoft-AzureAD-Connector-TenantAttributeConfig.txt is a csv type file.

**Attention** Please note that no changes are allowed to be made in the ADAttribute, SWRDAttribute and Type columns.

If you want to disable the export of a certain attribute, set the value in the process column to "Disabled"

#### **ADAttribute,SWRDAttribute,Type,Process**

- ADAttribute,SWRDAttribute,Type,Process
- DisplayName,DisplayName,System.String,Enabled
- ObjectId,ObjectId,System.Guid,Enabled
- DirSyncEnabled,DirSyncEnabled,System.String,Enabled
- ObjectType,ObjectType,System.String,Enabled
- PreferredLanguage,PreferredLanguage,System.String,Enabled
- PostalCode,PostalCode,System.String,Disabled
- CountryLetterCode,CountryLetterCode,System.String,Disabled
- City,City,System.String,Disabled
- State,State,System.String,Disabled
- Country,Country,System.String,Disabled
- TelephoneNumber,TelephoneNumber,System.String,Disabled
- Street,Street,System.String,Disabled

## Microsoft AzureAD - User Export

The Azure Active Directory User Export is a connector used to export all (!) users from your Azure Active Directory.



The Connector can be configured to only export certain attributes of an AD object; this is done in the file **Microsoft-AzureAD-GetUsersAttributeConfig.txt** in the same path as the .ps1 script.

The Microsoft-AzureAD-GetUsersAttributeConfig.txt is a csv type file.

**Attention** Please note that no changes are allowed to be made in the SWRDAttribute and Type columns.

If you want to disable the export of a certain attribute, set the value in the process column to "Disabled"

**ADAttribute,SWRDAttribute,Type,Process**

OnPremisesSecurityIdentifier,ObjectSid,System.String,Enabled

AccountEnabled,UserAccountControl,System.Int32,Enabled

UserPrincipalName,UserPrincipalName,System.String,Enabled

Mail,EmailAddress,System.String,Enabled

**Important** User accounts exported from Azure Active Directory DO NOT contain the SamAccountName, please consider this when using this connector.

## Microsoft AzureAD - Group Export

The Azure Active Directory Group Export is a connector used to export all specified groups and their members from your Azure Active Directory.

### Configuration

| Connector.config attribute      | Mandatory | Description  |
|---------------------------------|-----------|--|
| grp="<GroupName(s)>"            | Yes       | List of groups to query separated by comma                             |
| queryChildgroups="<true false>" | No        | Query groups that are contained in the groups you specified to export. |

### Groups passed in a text file

When specifying the -grp parameter, you have to specify the exact group name, wildcards are not allowed.

### Examples

```
-grp "Group1,AdminGropup,CitrixGroup"
```

finds all groups named **Group1, AdminGroup, CitrixGroup.**

```
-grp "File:MyGroups.txt"
```

Will query all groups specified in the file MyGroups.txt, MyGroups.txt has to contain one group per line, and has to be placed in the same directory as the Microsoft-AzureAD-GetGroups.ps1 file.

**Attention** File: is case sensitive!

## Microsoft AzureAD - API Access using an Application

An alternative to using a domain account, is the use of an Azure application. The connection is then established using a (self-signed) certificate. The certificate is in the machine store of the computer that the Data Collector is installed on.

## Microsoft AzureAD - Creation of the certificate

A certificate containing a private and a public key are needed for the connection. If such a certificate is not available, it can be created with the script: **Microsoft-AzureAD-CreateSelfSignedCertificate.ps1** which can be found in the folder of the connector.

**Attention** The script has to be executed as an Administrator, this way it is ensured that the resulting certificate can be stored in the machine store, instead of the logged on user.

| Parameter             | Mandatory | Description   |
|-----------------------|-----------|---|
| -outputPath "<Path>"  | No        | Path the certificate files are written to, if omitted they will be written to the %TEMP% folder of the executing user.                                |
| -pwd "<Password>"     | Yes       | Password the certificate is protected with.   |
| -dnsName "<DNS Name>" | No        | DNS name that is put into the certificate, if no DNS name is provided, "my.domain.local" will be used. This will also serve as the name of the files. |
| -validforYears =<xx>  | No        | Number of years this certificate will be valid, if this is omitted the certificate will be issued for 10 years.                                       |

## Example

Creation of a certificate with the password "myPassword", the DNS name "name.company.com" and valid for five years.

```
PowerShell -File ".\Microsoft-AzureAD-CreateSelfSignedCertificate.ps1" -outputPath "C:\Temp" -pwd "myPassword" -dnsName "name.company.com" -validforYears 5
```

Files created in C:\Temp

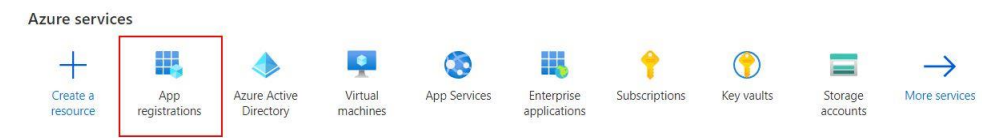
- name.company.com.pfx
- name.company.com.crt

## Microsoft AzureAD - Setup of the Application via Azure Portal

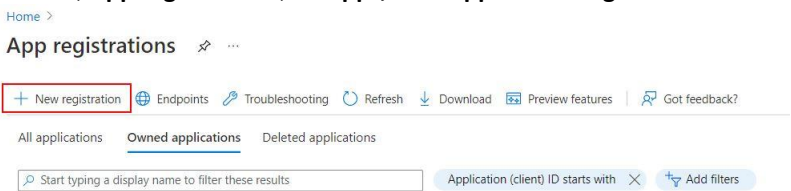
Access to the data is carried out via an application, the application has to be set up in the Azure Portal <https://portal.azure.com> .

### Instructions

1. Logon to the portal



2. Choose, **App registrations, All apps, New application registration**



3. Specification of  
 Name: can be any name

Supported account type: Choose single tenant  
Redirect URI: can be any name, (https:// has to be included)  
confirm with **Register**.

[Home](#) > [App registrations](#) >

### Register an application

\* Name

The user-facing display name for this application (this can be changed later).

Supported account types

Who can use this application or access this API?

- Accounts in this organizational directory only (Flexera only - Single tenant)
- Accounts in any organizational directory (Any Azure AD directory - Multitenant)
- Accounts in any organizational directory (Any Azure AD directory - Multitenant) and personal Microsoft accounts (e.g. Skype, Xbox)
- Personal Microsoft accounts only

[Help me choose...](#)

Redirect URI (optional)

We'll return the authentication response to this URI after successfully authenticating the user. Providing this now is optional and it can be changed later, but a value is required for most authentication scenarios.

Register an app you're working on here. Integrate gallery apps and other apps from outside your organization by adding from [Enterprise applications](#).

By proceeding, you agree to the [Microsoft Platform Policies](#)

## 4. Application details

[Home](#) > [App registrations](#) >

**Test** [✕](#) [...](#)

[Delete](#) [Endpoints](#) [Preview features](#)

- Overview
- Quickstart
- Integration assistant
- Manage
  - Branding
  - Authentication
  - Certificates & secrets
  - Token configuration

#### Essentials

|                         |  |                             |                               |
|-------------------------|--|-----------------------------|-------------------------------|
| Display name            | : Test                                 | Client credentials          | : Add a certificate or secret |
| Application (client) ID | : 32d5d965-ea04-4c9b-99e9-4d91efc7deb0 | Redirect URIs               | : Add a Redirect URI          |
| Object ID               | : 270e37e8-6ae2-4e0f-a4a0-d61d215da3bc | Application ID URI          | : Add an Application ID URI   |
| Directory (tenant) ID   | : 19c83877-c879-49f4-a225-b350fe09d776 | Managed application in l... | : Test                        |
| Supported account types | : My organization only                 |                             |                               |

[Get Started](#) [Documentation](#)

5. Copy the ApplicationID and save for later use

6. **Settings**

Test | Certificates & secrets

Search (Ctrl+/) Got feedback?

Overview  
 Quickstart  
 Integration assistant

Manage

Certificates (0) Client secrets (0) Federated credentials (0)

Branding  
 Authentication  
**Certificates & secrets**  
 Token configuration  
 API permissions

Credentials enable confidential applications to identify themselves to the authentication service when receiving tokens at a web addressable location (using an HTTPS scheme). For a higher level of assurance, we recommend using a certificate (instead of a client secret) as a credential.

Certificates can be used as secrets to prove the application's identity when requesting a token. Also can be referred to as public keys.

Upload certificate

| Thumbprint  | Start date | Expires | Certificate ID |
|---|------------|---------|----------------|
| No certificates have been added for this application. |            |         |                |

7. **Keys, Upload Public Key**

Home > App registrations > Test

Test | Certificates & secrets

Search (Ctrl+/) Got feedback?

Overview  
 Quickstart  
 Integration assistant

Manage

Branding  
 Authentication  
**Certificates & secrets**  
 Token configuration  
 API permissions  
 Expose an API  
 App roles  
 Owners  
 Roles and administrators | Preview  
 Manifest

Support + Troubleshooting  
 Troubleshooting  
 New support request

Application registration certificates, secrets and federated credentials can be found in

Certificates (0) Client secrets (0) Federated credentials (0)

Certificates can be used as secrets to prove the application's identity when requesting a token. Also can be referred to as public keys.

Upload certificate

Upload a certificate (public key) with one of the following file types: .cer, .pem, .crt

"FlexeraCertExpire2021.cer"

Add Cancel

8. Choose key, **Add**

9. Copy the thumbprint, save for later use

Home > App registrations > Test

Test | Certificates & secrets

Search (Ctrl+/) Got feedback?

Overview  
 Quickstart  
 Integration assistant

Manage

Branding  
 Authentication  
**Certificates & secrets**  
 Token configuration  
 API permissions

Credentials enable confidential applications to identify themselves to the authentication service when receiving tokens at a web addressable location (using an HTTPS scheme). For a higher level of assurance, we recommend using a certificate (instead of a client secret) as a credential.

Certificates (1) Client secrets (0) Federated credentials (0)

Certificates can be used as secrets to prove the application's identity when requesting a token. Also can be referred to as public keys.

Upload certificate

| Thumbprint                              | Start date | Expires    | Certificate ID                        |
|---|------------|------------|---------------------------------------|
| 6340D07B23F9A25E4D2282F786232E7C9342F98 | 9/13/2018  | 11/21/2021 | fd7c8234-d1a6-4bf8-8586-9a50d45150... |

## 10. Required Permissions, Windows Azure Active Directory

### 11. In "API PERMISSIONS", choose Add a permission

Home > App registrations > Test

Test | API permissions

Search (Ctrl+/) Refresh Got feedback?

Overview  
Quickstart  
Integration assistant

Manage  
Branding  
Authentication  
Certificates & secrets  
Token configuration  
API permissions

Configured permissions

Applications are authorized to call APIs when they are granted permissions by users/admins as part of the consent process. The list of configured permissions should include all the permissions the application needs. [Learn more about permissions and consent](#)

+ Add a permission Grant admin consent for Flexera

| API / Permissions name | Type      | Description                   | Admin consent requ... | Status              |
|------------------------|-----------|-------------------------------|-----------------------|---------------------|
| Microsoft Graph (2)    |           |                               |                       |                     |
| Directory.Read.All     | Delegated | Read directory data           | Yes                   | Granted for Flexera |
| User.Read              | Delegated | Sign in and read user profile | No                    | Granted for Flexera |

### 12. Choose Microsoft API

Home > App registrations > Test

Test | API permissions

Search (Ctrl+/) Refresh Got feedback?

Overview  
Quickstart  
Integration assistant

Manage  
Branding  
Authentication  
Certificates & secrets  
Token configuration  
API permissions  
Expose an API  
App roles

Configured permissions

Applications are authorized to call APIs all the permissions the application need

+ Add a permission Grant ad

Request API permissions

Select an API

Microsoft APIs APIs my organization uses My APIs

Commonly used Microsoft APIs

**Microsoft Graph**  
Take advantage of the tremendous amount of data in Office 365, Enterprise Mobility + Security, and Windows 10. Access Azure AD, Excel, Intune, Outlook/Exchange, OneDrive, OneNote, SharePoint, Planner, and more through a single endpoint.

Azure DevOps  
Integrate with Azure DevOps and Azure DevOps server

Azure Key Vault  
Manage your key vaults as well as the keys, secrets, and certificates within your Key Vaults

Azure Rights Management Services  
Allow validated users to read and write protected content

### 13. Request Application permissions

Request API permissions

< All APIs

Microsoft Graph  
<https://graph.microsoft.com/> Docs

What type of permissions does your application require?

Delegated permissions  
Your application needs to access the API as the signed-in user.

Application permissions  
Your application runs as a background service or daemon without a signed-in user.

Select permissions expand all

Start typing a permission to filter these results

Permission Admin consent required

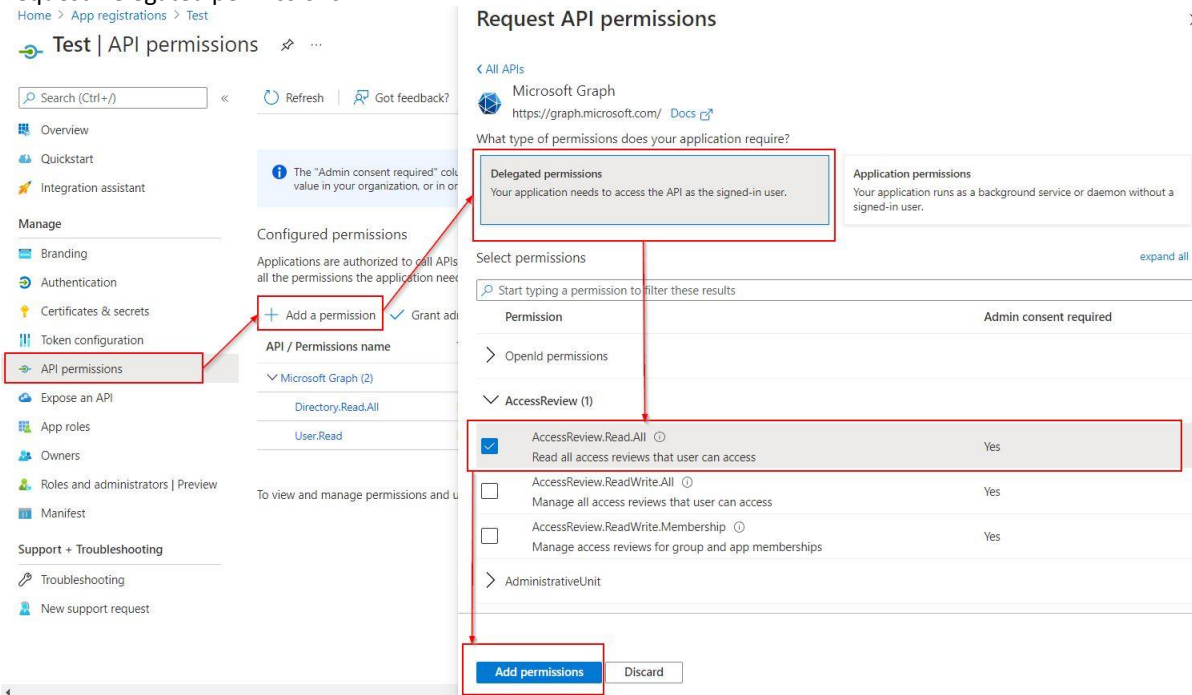
AccessReview (1)

|                                     |                                   |   |     |
|-------------------------------------|-----------------------------------|---|-----|
| <input checked="" type="checkbox"/> | AccessReview.Read.All             | Read all access reviews                             | Yes |
| <input type="checkbox"/>            | AccessReview.ReadWrite.All        | Manage all access reviews                           | Yes |
| <input type="checkbox"/>            | AccessReview.ReadWrite.Membership | Manage access reviews for group and app memberships | Yes |

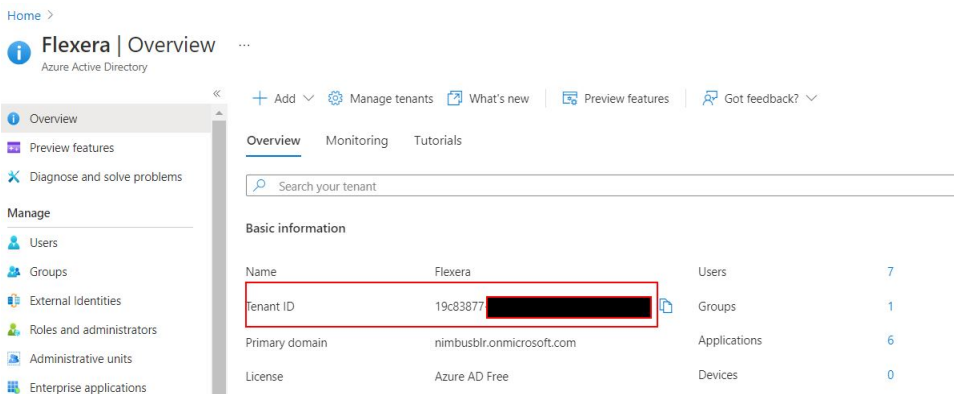
AdministrativeUnit  
AgreementAcceptance

Add permissions Discard

### 14. Request Delegated permissions



### 15. Done



## Microsoft AzureAD - Identify TenantID

Azure Active Directory, Properties, note Directory ID for later use.

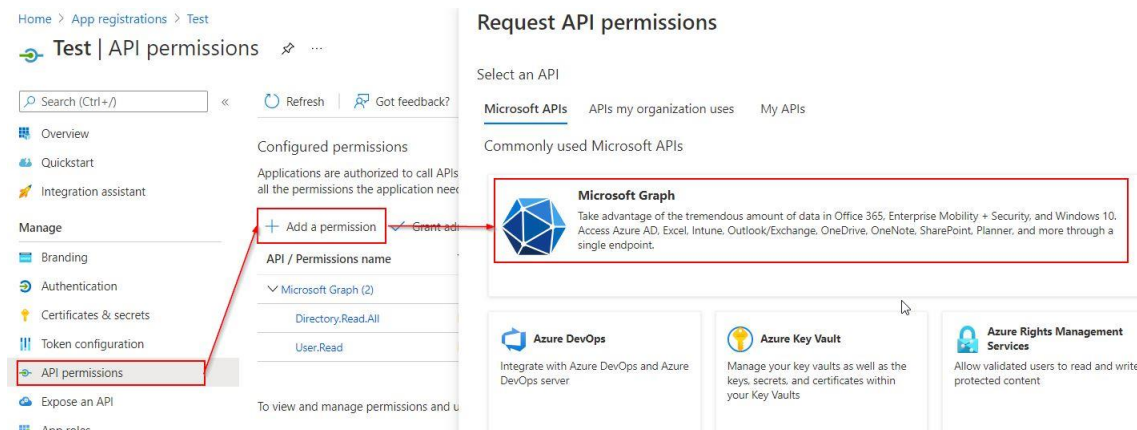


Figure - DirectoryID



## 4.3.5 Microsoft Intune

The device identification is done with the help of the field SerialNo.

### System requirements

For the connectors to work the Windows Module "AzureAD" has to be installed

The following PowerShell command can be used to check and install the AzureAD module

```
if (!(Get-Module -ListAvailable | where { $_.Name -eq "AzureAD"}))
{
    Install-Module AzureAd
}
```

A script containing the above code called InstallModule\_AzureAD.ps1 is copied to the Microsoft-Azure-Connector folder.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration

| Connector.config Attribute      | Mandatory | Description  |
|---------------------------------|-----------|--|
| uid="<User>"                    | Yes       | User that can query the portal   |
| pwd="<Password>"                | No        | Password of above user   |
| ApplicationId="<ApplicationID>" | Yes       | ApplicationID for Access via Application   |
| h="true false"                  | No        | Export Hardware  |
| s="true false"                  | No        | Export Software  |
| proxyAddress="<Proxy>"          | No        | Address of proxy server (if needed) to connect to the internet. Proxy address including http(s):// |
| proxyPort="<Port>"              | No        | Proxy Servers Port   |
| proxyUser="<User>"              | No        | User that can authenticate against proxy server, if needed.  |
| proxyUserPassword="<Password>"  | No        | Password for above user.   |

### Examples in Connector.config:

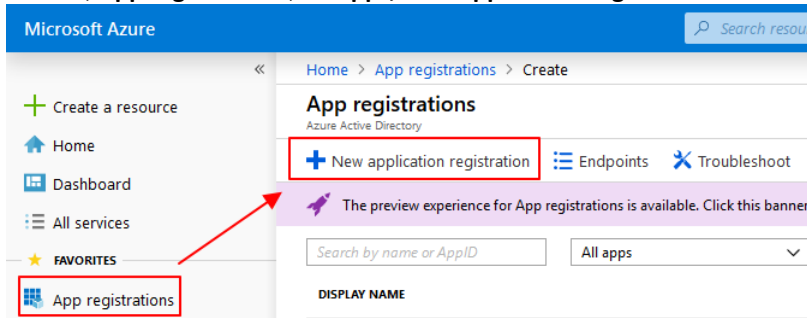
```
<connector name="Microsoft-Intune-Connector" subfolder="Microsoft-Intune-Connector" active="false"
scriptname="Microsoft-Intune-Connector.ps1" uid="user@domain.com" pwd=""
-applicationID="12345678-abcd-efgh-ijkl-mnopqrstuvwxyz" />
```

## Microsoft Intune - Setup of the Application via Azure Portal

Access to the data is carried out via an application, the application has to be set up in the Azure Portal <https://portal.azure.com> .

### Instructions

1. Logon to the portal
2. Choose, **App registrations, All apps, New application registration**



3. Specify  
Name: Chose any valid name  
Application Type: Native  
Sign-on URI: urn:ietf:wg:oauth:2.0:oob  
confirm with **Create**

**Create** [Close]

\* Name  ✓

Application type

\* Redirect URI  ✓

**Create**

4. Created Application

**Microsoft-Intune-Connector** Registered app

Settings Manifest Delete

|                            |  |
|----------------------------|--|
| Display name               | Application ID                             |
| Microsoft-Intune-Connector | 11132a8a-e37f-4b69-9729-6b7fb514b699       |
| Application type           | Object ID                                  |
| Native                     | ca078d0e-0893-4501-9411-7d0a03875fa1       |
| Home page                  | Managed application in local directory     |
| ---                        | <a href="#">Microsoft-intune-Connector</a> |

5. Copy the ApplicationID and safe for later use



## 6. Settings

### 7. Required Permissions, Add

| API                            | APPLICATION PERML... | DELEGATED PERMISS... |
|--------------------------------|----------------------|----------------------|
| Windows Azure Active Directory | 0                    | 1                    |

### 8. Select an API, Microsoft Graph, Select

1 Select an API  
Microsoft Graph

2 Select permissions

Search for other applications with Service Principal name

- Windows Azure Active Directory
- Office 365 Exchange Online
- Microsoft Graph
- Office 365 SharePoint Online

9. Select the specified permissions, **Select**

**Enable Access** □

Microsoft Graph

Save Delete

|   |       |
|---|-------|
| Read audit log data   | ✔ Yes |
| Read and write app activity to users' activity feed               | ✘ No  |
| ✔ Read Microsoft Intune Device Configuration and Policies         | ✔ Yes |
| Read and write Microsoft Intune Device Configuration and Policies | ✔ Yes |
| ✔ Read Microsoft Intune apps                                      | ✔ Yes |
| Read and write Microsoft Intune apps                              | ✔ Yes |
| ✔ Read Microsoft Intune RBAC settings                             | ✔ Yes |
| Read and write Microsoft Intune RBAC settings                     | ✔ Yes |
| ✔ Read Microsoft Intune devices                                   | ✔ Yes |
| Read and write Microsoft Intune devices                           | ✔ Yes |
| Perform user-impacting remote actions on Microsoft Intune device  | ✔ Yes |
| Read and write Microsoft Intune configuration                     | ✔ Yes |
| ✔ Read Microsoft Intune configuration                             | ✔ Yes |

|   |       |
|---|-------|
| Read and write access to user profiles  | ✘ No  |
| ✔ Read all users' basic profiles        | ✘ No  |
| ✔ Read all users' full profiles         | ✔ Yes |
| Read and write all users' full profiles | ✔ Yes |
| ✔ Read all groups                       | ✔ Yes |

10. Click **Grant permissions**

✔ Add permissions 10:21 ✕

Successfully added application Microsoft Graph's permissions

+ Add Grant permissions

| API                            | APPLICATION PERMI... | DELEGATED PERMISS... |
|--------------------------------|----------------------|----------------------|
| Windows Azure Active Directory | 0                    | 1                    |
| Microsoft Graph                | 0                    | 8                    |

11. **Yes**

+ Add Grant permissions

Do you want to grant the permissions below for Microsoft-Intune-Connector for all accounts in current directory? This action will update any existing permissions this application already has to match what is listed below.

12. **Done**

## 4.3.6 Microsoft Active Directory

The Active Directory Connectors are a set of connectors used to export data from Active Directory.

### Prerequisites

For the connectors to work the Windows Feature "RSAT-AD-Powershell" has to be installed

The following PowerShell command can be used to check and install AD-Domain Services

```
if (Get-WindowsFeature | Where-Object {($_.Name.Trim() -eq "RSAT-AD-Powershell") -and ($_.Installed -eq $False)})
{
    Write-Host "RSAT-AD-Powershell not found, installing..."
    Add-WindowsFeature -name RSAT-AD-Powershell
}
```

A script containing the above code called InstallWindowsFeature\_RSAT-AD-Powershell.ps1 is copied to the ADConnector folder.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

**Note** PowerShell uses Active Directory Web Services to access the Active Directory, details can be found here: <https://blogs.msdn.microsoft.com/adpowershell/2009/04/06/active-directory-web-services-overview>  
 The default port used for this is: 9389

## User Objects

### Configuration

| Connector.config attribute | Mandatory | Description  |
|----------------------------|-----------|--|
| dc="<Domain Controller>"   | No        | DNS Name of a domain controller may be used if domain name resolution is unreliable.   |
| uid="<User>"               | No        | User that can query the domain   |
| pwd="<Password>"           | No        | Password of above user   |
| filter="<Filter string>"   | No        | Filter for avoiding user accounts you do not want<br>In order to filter unwanted users you have to specify a filter in the command line, more information about filtering can be found here: <a href="https://technet.microsoft.com/en-us/library/hh531527.aspx">https://technet.microsoft.com/en-us/library/hh531527.aspx</a> |
| ou="<OU string>"           | No        | Only return accounts from given OU in the format<br>OU=user,OU=Test,OU=domain,DC=domain,DC=com   |

**Note** Please be aware that the filtering technique used here is Active Directory Filtering and NOT LDAP Filtering. Also some filters are already in place in the .ps1 script, so all filters specified on the command line will be joined with an "and" to that existing filter!"

The Connector can be configured to only export certain attributes of an AD object; this is done in the file **GetADUserObjectsAttributeConfig.txt** in the same path as the .ps1 script.

The GetADUserObjectsAttributeConfig.txt is a csv type file.

**Attention** Please note that no changes are allowed to be made in the SWRDAttribute and Type columns.

If you want to disable the export of a certain attribute, set the value in the process column to "Disabled"

**ADAttribute,SWRDAttribute,Type,Process**

- objectsid, ObjectSid, System.String, Enabled
- objectguid, ObjectGUID, System.Guid, Enabled
- distinguishedname, DistinguishedName, System.String, Enabled
- userprincipalname, UserPrincipalName, System.String, Enabled

**Filter Examples**

| Description  | Filter   |
|--|--|
| Only export users that have a first name set:                        | filter="(givenname -like '*')"                       |
| Only export users that have the last name set                        | filter="(sn -like '*')"                              |
| Only export users that have first AND last name set                  | filter="((givenname -like '*') -and (sn -like '*'))" |
| Only export users that have an email address set                     | filter="(EmailAddress -like '*')"                    |
| Only export users that are enabled (=not disabled)                   | filter="(Enabled -ne \$false)"                       |
| Only export users that have an email address ending with bwg.testing | filter="(EmailAddress -like '*@bwg.testing')"        |

**Note** Please note the way the quotation marks are set for the above filter arguments!

**Computer Objects**

The Active Directory Connector for Computer Objects is a script that exports computer objects from the current domain.

**Configuration**

| Connector.config attribute | Mandatory | Description  |
|----------------------------|-----------|--|
| dc="<Domain controller>"   | No        | DNS Name of a domain controller may be used if script is called from a workstation that is not joined to a domain or if a foreign domain is to be queried. |
| uid="<User>"               | No        | User that can query the domain   |
| pwd="<Password>"           | No        | Password of above user   |
| InactiveDays="<xx>"        | No        | Only return machines that changed their password no longer than the given number of days ago   |
| ou="<OU string>"           | No        | Only return accounts from given OU in the format OU=user,OU=Test,OU=domain, do not include "DC=" OU= has to be capitalized                                 |

| Connector.config attribute | Mandatory | Description  |
|----------------------------|-----------|--|
| filter="<Filter string>"   | No        | Filter for avoiding computer accounts you do not want<br>see:<br><a href="http://www.ldapexplorer.com/en/manual/109010000-ldap-filter-syntax.htm">http://www.ldapexplorer.com/en/manual/109010000-ldap-filter-syntax.htm</a><br>for examples |

## Group Objects

### Configuration

| Connector.config attribute      | Mandatory | Description   |
|---------------------------------|-----------|---|
| dc="<Domain Controller>"        | No        | DNS Name of a domain controller, may be used if domain name resolution is unreliable.   |
| uid="<User>"                    | No        | User that can query the domain  |
| pwd="<Password>"                | No        | Password of above user  |
| grp="<GroupName(s)>"            | Yes       | List of groups to query separated by comma  |
| strict="<true false>"           | No        | Only get information about specified groups but not of related groups (e.g. group(s) that the selected group(s) contain as members) |
| queryParentGroup="<true false>" | No        | When specified will traverse upwards and query groups that the specified group(s) have as parents.                                  |

### Wildcards and groups passed in a text file

When specifying the -grp parameter you can choose to use wildcards.

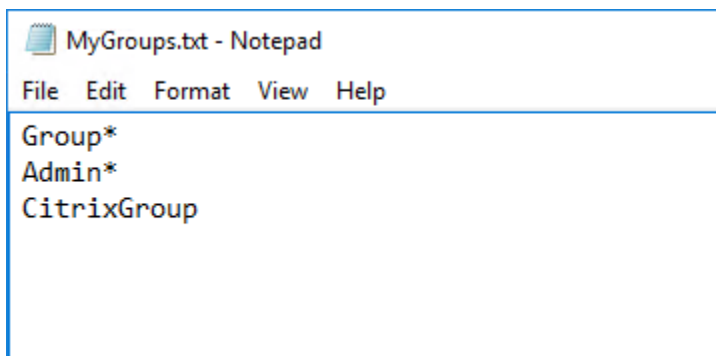
### Examples

```
-grp "Group*,Admin*,CitrixGroup"
```

finds all groups starting with **Group**, all groups starting with **Admin** and the group **CitrixGroup**.

```
-grp "File:MyGroups.txt"
```

Will query all groups specified in the file MyGroups.txt, MyGroups.txt has to contain one group per line, and has to be placed in the same directory as the GetADGroupObjects.ps1 file. The \* as a wildcard is also permitted in group names within the file.



```
MyGroups.txt - Notepad
File Edit Format View Help
Group*
Admin*
CitrixGroup
```

**Attention** **File:** is case sensitive!  
Microsoft Active Directory limits the number of group members returned to 5.000, details can be found here: [https://technet.microsoft.com/en-us/library/dd391908\(WS.10\).aspx](https://technet.microsoft.com/en-us/library/dd391908(WS.10).aspx) .  
As a workaround, you can use the [Microsoft AzureAD - Group Export](#) which has no known limitation.

**Note** An alternate script "GetADGroupObjects2.ps1" is provided for querying large groups, this one utilizes additional AD lookups, so overall performance is affected.

## 4.3.7 Microsoft Application Virtualization (App-V) Connector

This connector has multiple parts that can be used.

| Connector                                       | Description   |
|---|---|
| Microsoft-App-V-Connector.ps1                   | Connector that utilizes the App-V Powershell Module that is installed alongside the App-V Management Console                                |
| Microsoft-App-V-SQL-Connector.ps1               | SQL based connector, that will query the same information as the connector above, only it will connect to the management database directly. |
| Microsoft-App-V-SQL-PackageApplicationUsage.ps1 | SQL based connector that export the usage data of the App-V packages, this connector will only work directly with the database.             |

**Important::** To query the App-V packages either "Microsoft-AppV-Connector.ps1" or "Microsoft-AppV-SQL-Connector.ps1" can be used. The differences between those will be described in the following chapters.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

## App-V Package data, PowerShell based

---

### Prerequisites

For the connector to work it relies on the App-V PowerShell Module for App-V Servers. this is installed alongside the App-V Management Console.

To export the data, the script establishes a remote connection from the machine the SDC is installed on to the machine that holds the App-V server. There the PowerShell Module "AppVServer" that is provided by the App-V server installation is used to query the data.

In order for the remote connection to work, PSRemoting has to be enabled on the remote machine, you can find details about this here: [PSRemoting](#) (on page 60).

### Configuration

| Connector.config attribute | Mandatory | Description   |
|----------------------------|-----------|---|
| uid="<User>"               | No        | Optional: User to connect with  |
| pwd="<Password>"           | No        | Password of above user  |
| server="<App-V Server>"    | Yes       | Name of the App-V server that hat the Management Console and data-base installed. If you run the Data Collector on the App-V Server itself, you can omit this entry |

### Output

The Microsoft App-V Connector will query the following details:

- Packages
- Package Application
- Package Entitlements / AD Groups

## App-V Package data, SQL based

---

### Prerequisites

None

### Configuration

| Connector.config attribute            | Mandatory | Description   |
|---------------------------------------|-----------|---|
| uid="<User>"                          | No        | Optional: User to connect with                            |
| pwd="<Password>"                      | No        | Password of above user                                    |
| server="<App-V Server>"               | Yes       | Name of the SQL server that holds the Management database |
| database="App-V Management database"> | Yes       | Name of the App-V Management database                     |

### Output

The Microsoft App-V Connector will query the following details:

- Packages
- Package Application
- Package Entitlements / AD Groups



## App-V Usage Data, SQL based

---

### Prerequisites

None

### Configuration

| Connector.config attribute           | Mandatory | Description   |
|--------------------------------------|-----------|---|
| uid="<User>"                         | No        | Optional: User to connect with  |
| pwd="<Password>"                     | No        | Password of above user  |
| server="<App-V Server>"              | Yes       | Name of the SQL server that holds the Reporting database                              |
| database="App-V Management database" | Yes       | Name of the App-V Reporting database  |
| days="<Days>"                        | No        | Optional: Day to go back in time for usage data. Default value if omitted is one day. |

### Output

The Microsoft App-V Connector will query the following details:

- PackageUsage

## 4.3.8 Hyper-V

### Prerequisites

For the connector to work the Windows Feature "**Hyper-V-PowerShell**" has to be installed

The following PowerShell command can be used to check and install Hyper-V-PowerShell

```
if (Get-WindowsFeature | Where-Object {($_.Name.Trim() -eq "Hyper-V-PowerShell") -and ($_.Installed -eq $False)})  
{  
    Write-Host "Hyper-V-PowerShell not found, installing..."  
    Add-WindowsFeature -name Hyper-V-PowerShell  
}
```

A script containing the above code called InstallWindowsFeature\_Hyper-V-PowerShell.ps1 is copied to the Hyper-V folder.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration

| Connector.config attribute | Mandatory | Description                              |
|----------------------------|-----------|--|
| uid="<User>"               | No        | Optional: User that can query the domain |
| pwd="<Password>"           | No        | Password of above user                   |
| srv="<Hyper-V server>"     | Yes       | Hyper-V server to be queried.            |

### Output

The Hyper-V Connector will query the following details:

- DeviceRelationshipTypeID
- ChildDeviceUUID
- ParentDeviceUUID
- ParentDeviceURN
- ScanDate

**Note** The Hyper-V connector will only query Host-Guest relationships; cluster information will be added with a later release

## 4.3.9 Hyper-V via Virtual Machine Manager

### Prerequisites

For the connector to work the module "**virtualmachinemanager**" has to be installed, this module comes with the installation of the Microsoft Virtual Machine Manager.

**Attention** Please note that this connector only works if the DC is installed on the machine that runs the Virtual Machine manager.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration

| Connector.config attribute | Mandatory | Description                                     |
|----------------------------|-----------|---|
| uid="<User>"               | No        | User that can query the domain                  |
| pwd="<Password>"           | No        | Password of above user                          |
| srv="<Hyper-V VMM server>" | Yes       | Hyper-V server running Virtual Machine Manager. |

### Output

The Hyper-V VMM Connector will query the following details:

- Hardware (of clusters, if present)
  - Information of the Hyper-V cluster if any is present
- Relation
  - DeviceRelationshipTypeId
  - ChildDeviceUUID
  - ParentDeviceUUID
  - ParentDeviceURN
  - ScanDate

## 4.3.10 Microsoft Exchange Connector (beta)

**Attention** Please note that this connector is in a beta phase, the results can be incomplete or erroneous.

### Prerequisites

For the connector to work it relies on the Windows Feature "RSAT-AD-Powershell".

The following PowerShell command can be used to check and install RSAT-AD-Powershell

```
if (Get-WindowsFeature | Where-Object {($_.Name.Trim() -eq "RSAT-AD-Powershell") -and ($_.Installed -eq $False)})  
{  
    Write-Host "RSAT-AD-Powershell not found, installing..."  
    Add-WindowsFeature -name RSAT-AD-Powershell  
}
```

A script containing the above code called **InstallWindowsFeature\_RSAT-AD-Powershell.ps1** was copied to the ADConnector folder.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration

| Connector.config attribute | Mandatory | Description                              |
|----------------------------|-----------|--|
| uid="<User>"               | No        | Optional: User that can query the domain |
| pwd="<Password>"           | No        | Password of above user                   |

### Output

The Microsoft Exchange Connector will query the following details:

- ObjectSID
- ObjectGUID
- DistinguishedName
- UUID
- Name
- Edition
- AdminDisplayVersion
- ProductID
- ExchangeVersion

### 4.3.11 LDAP (beta)

**Attention** Please note that this connector is in a beta phase, the results can be incomplete or erroneous.

#### Prerequisites

None

#### Configuration

| Connector.config attribute | Mandatory | Description   |
|----------------------------|-----------|---|
| uid="<User>"               | No        | Optional: User that can query the domain  |
| pwd="<Password>"           | No        | Password of above user  |
| dc="<LDAP server>"         | Yes       | LDAP server to be queried.  |
| filter="<Filter string>"   | No        | Filter for avoiding user accounts you do not want see:<br><a href="http://www.ldapexplorer.com/en/manual/109010000-ldap-filter-syntax.htm">http://www.ldapexplorer.com/en/manual/109010000-ldap-filter-syntax.htm</a><br>for examples |
| ou="<OU string>"           | No        | Optional: Only return accounts from given OU in the format<br>OU=user,OU=Test,OU=domain,DC=domain,DC=com  |

The LDAP Connector can be configured to only export certain attributes of an LDAP object, this is done in the file **AttributeConfig.txt** in the same path as the .ps1 script.

The AttributeConfig.txt is a csv type file, there are examples provided for Windows and Novell eDirectory

**Attention** Please note that no changes are allowed to be made in the SWRDAttribute and Type columns.

If you want to disable the export of a certain attribute, set the value in the process column to "Disabled"

#### LDAPAttribute,SWRDAttribute,Type,Process

- objectsid, ObjectSid, System.String, Enabled
- objectguid, ObjectGUID, System.Guid, Enabled
- distinguishedname, DistinguishedName, System.String, Enabled
- userprincipalname, UserPrincipalName, System.String, Enabled

## 4.3.12 XEN Server (beta)

**Attention** Please note that this connector is in a beta phase, the results can be incomplete or erroneous.

### Prerequisites

For the connector to work it is necessary to install the XEN PowerShell module. The module can be found under: <http://xenserver.org/partners/developing-products-for-xenserver.html>. The XEN PowerShell Module needs Microsoft .NET 4.5 and PowerShell v4.

**Attention** Please review your settings for the Powershell Execution Policy, for details please see: [PowerShell Execution Policy](#) (on page 61)

### Configuration

| Connector.config Attribute | Mandatory | Description                               |
|----------------------------|-----------|---|
| uid="<Username>"           | No        | Username to use to connect to the server. |
| pwd="<Password>"           | No        | Password of the above user.               |
| srv="<XEN server>"         | Yes       | Name of the XEN server to query.          |

### Output

The XEN Connector queries the following details:

- Hardware (of the XEN server)
  - UUID
  - DomainName
  - HostName
  - Manufacturer
  - ScanDate
  - Model
  - ProcessorManufacturer
  - ProcessorType
  - ProcessorSpeed
  - CPUCount
  - CorePerCPU
  - CPUCoreCount
  - CPULogicalCount
  - Mac1
  - Mac2
  - Mac3
  - Mac4
  - MemoryMB
  - IPAddressV4
  - OSCaption
  - BIOSVersion

- SerialNo
- InventorySource
- Relationships
  - DeviceRelationshipTypeID
  - ChildDeviceUUID
  - ParentDeviceUUID
  - ScanDate

---

**Note** The XEN connector only queries the hardware of the XEN server itself and the Host-Guest relationships. Hardware details of the guest machines are not queried.

---

## Spider/Columbus Inventory (Windows / Mac OS)

---

### 5.1 Windows

---

#### 5.1.1 System Requirements for Columbus Inventory

---

The minimum OS requirements for using Columbus Inventory are:

- Windows XP (32bit) SP3
- Windows 2003 (32/64bit) SP2

#### 5.1.2 DSGVO / GDPR Settings

---

Starting with version 7.5.5.17 all fields with personal data will not be exported by default anymore..

| Inventory          | Fields   |
|--------------------|--|
| HardwareScan.csv   | LastLoggedOnUser<br>LastLoggedOnSAMUser<br>LastLoggedOnUserSID<br>MAC1<br>MAC2<br>MAC3<br>MAC4<br>IPAddressV4<br>IPAddressV6 |
| InventoryItems.csv | OS.System.RegisteredUser<br>OS.System.Organization<br>OS.System.ProductKey   |

If needed the export of the data can be enabled by changing the configuration for the [Inventory Agent](#) (on page 96) and the [Inventory Scanner](#) (on page 108).

## 5.1.3 Columbus Inventory Agent

The Columbus Inventory Agent is the scanning engine that can be installed as a service and will continuously meter and scan the machine it is installed on.

### Columbus Inventory Agent Location

The inventory scanner can be found in the chosen directory ([Figure - Destination Folder](#) (on page 12)) in the sub directory ..\ColumbusInventoryAgent, it consists of the files:

- ColumbusInventoryAgent.cfg
- ColumbusInventoryAgent.exe
- ColumbusInventoryAgentUpdater.exe
- libeay32.dll
- ssleay32.dll

(The ColumbusInventoryAgentUpdater.exe , is not needed for distribution of the agent, it is only placed in this directory for availability.)

### Columbus Inventory Agent Configuration

The scanner is installed as a service and will be started automatically with the machine.

Scanning takes place if:

- the Inventory Agent has been newly installed on the machine and starts for the first time
- the timespan specified in InvScanStartPeriod has passed since the last scan
- the Last Scan Date has been reset

Configuration of the Inventory Agent is achieved using the ColumbusInventoryAgent.cfg which must at least include the Target Server for the transmission of the resulting zip files.

```
[Transmitter]
InvOTB_Host=yourserver.yourdomain.local
```

| Section | Config parameter   | Default (if empty)         | Possible values / Description  |
|---------|--------------------|----------------------------|--|
| Scanner | InvFunction        | 2                          | 0 = HW, SW, Inv. Items<br>1 = HW, SW, Inv. Items, File scan<br>2 = HW, SW, Inv. Items, File scan, Metering |
| Scanner | InvDrives          | All local hard disk drives | CDE (Means, drive C:, D: and E:)   |
| Scanner | InvExtensions      | .EXE                       | List of extensions for which detailed file data will be collected.   |
| Scanner | InvExportPath      | %ProgramData%\Columbus     | %temp% or %_ExePath%   |
| Scanner | InvUpdateAgent     | 1                          | 0=disabled<br>1=enabled  |
| Scanner | InvUpdateEngine    | 1                          | 0=disabled<br>1=enabled  |
| Scanner | InvScanStartPeriod | daily                      | daily, weekly, monthly   |
| Scanner | InvScanStartDelay  | 0                          | n minutes (0-100)  |



| Section         | Config parameter                                   | Default (if empty) | Possible values / Description   |
|-----------------|--|--------------------|---|
| Scanner         | InvLastObject                                      | 0                  | 1 = Export of personal data<br><ul style="list-style-type: none"> <li>LastLoggedInUser</li> <li>LastLoggedInSAMUser</li> <li>LastLoggedInUserSID</li> </ul>               |
| Scanner         | InvNetwork   | 0                  | 1 = Export of personal data<br><ul style="list-style-type: none"> <li>MAC1</li> <li>MAC2</li> <li>MAC3</li> <li>MAC4</li> <li>IPAddressV4</li> <li>IPAddressV6</li> </ul> |
| Scanner         | InvLicensee  | 0                  | 1 = Export of personal data<br><ul style="list-style-type: none"> <li>OS.System.RegisteredUser</li> <li>OS.System.Organization</li> <li>OS.System.ProductKey</li> </ul>   |
| Transmitter     | InvTransmissionMode                                | 3                  | 0 = No Transmission, offline mode<br>1 = FTP<br>2 = not used<br>3 = OTB   |
| Transmitter     | InvOTB_Host  |                    | FQDN of Data Collector machine  |
| Transmitter     | InvOTB_Port  | 24786              | Port of Data Collector machine  |
| Transmitter     | InvFTP_Host  |                    | FTP-Server hostname   |
| Transmitter     | InvFTP_Port  |                    | FTP-Server port   |
| Transmitter     | InvFTP_User  |                    | FTP-Server authentication user (Empty uses anonymous)   |
| Transmitter     | InvFTP_Password                                    |                    | FTP-Server authentication password, (Encrypt with cryptit.exe)  |
| DirectoryFilter | InvDirectoryFilter001 ...<br>InvDirectoryFilter999 |                    | Windows variables, fixed paths like %windir%\* or D:\Data\*   |

### Default Filters

The agent comes with a default filter set that is described below:

```
[DirectoryFilter]
InvDirectoryFilter000=*\\microsoft system center 2012\dpm\dpm\volumes\*
InvDirectoryFilter001=%windir%\$*_\$*\*
InvDirectoryFilter002=%windir%\*\$*_\$*\*
InvDirectoryFilter003=%windir%\Installer\*
InvDirectoryFilter004=%windir%\system32\ccm\cache\*
InvDirectoryFilter005=%windir%\WinSxS\*
InvDirectoryFilter006=%windir%\ServicePackFiles\i386\*
InvDirectoryFilter007=%ProgramData%\App-V\*
InvDirectoryFilter008=%ProgramData%\app-v\*
```

```
InvDirectoryFilter009=%APPDATA%\*  
InvDirectoryFilter010=%LOCALAPPDATA%\*  
InvDirectoryFilter011=*\AppData\LocalLow\*
```

## Columbus Inventory Agent Installation

brainwaregroup recommends the Inventory Agent is installed in the machine's normal "Program Files" directory, e.g. C:\Program Files (x86)\Columbus\InventoryAgent.

The ColumbusInventoryAgent.exe supports the following command line switches

| Switch     | Function  |
|------------|---|
| /Install   | Installs the Inventory Agent as a service         |
| /Uninstall | Removes the Inventory Agent service               |
| /Silent    | Silent operation for us in scripts or batch files |

### Examples

Install Inventory Agent as a Service in silent mode:

```
C:\Program Files (x86)\Columbus\InventoryAgent\ColumbusInventoryAgent.exe /Install /Silent
```

Uninstall Inventory Agent service

```
C:\Program Files (x86)\Columbus\InventoryAgent\ColumbusInventoryAgent.exe /Uninstall
```

After the first start of the service the Inventory Agent will read the information from ColumbusInventoryAgent.cfg write those to the registry and delete the ColumbusInventoryAgent.cfg from the directory.

## Columbus Inventory Agent Update

If the automatic update option is enabled (default setting - autoupdate enabled), (see [Columbus Inventory Agent Configuration](#)) the agent will update itself by checking for available updates every 24 hours.

The files for the update can be found in the "Updates\_Agent" directory where the scanner transmits its results files. The folder "Updates\_Agent" must contain a zip file called "Updates\_Agent.Zip". Within this ZIP file, the following files should be included:

- ColumbusInventoryAgentUpdater.exe (mandatory)
- EDCAgentUpdater.exe (mandatory if you plan to migrate from EDC-Agent to Columbus Inventory Agent)
- ColumbusInventoryAgent.exe (optional)
- ColumbusInventoryAgent.cfg (optional)

If either the "ColumbusInventoryAgent.exe" or "ColumbusInventoryAgent.cfg" files exist within the ZIP file, the scanner will update with this executable and/or change the configuration to the one given in ColumbusInventoryAgent.cfg.

During an update of the Inventory Agent the mentioned zip file is created by the installer and contains "ColumbusInventoryAgentUpdater.exe", "ColumbusInventoryAgent.exe" and "EDCAgentUpdater.exe"

## Columbus Inventory Agent Resetting Last Scan Date

For testing purposes it might be necessary to reset the date the agent has last scanned a certain machine.

This is achieved by deleting the registry key (System User):

```
Key: HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\BrainWare\Columbus\7\InvAgent
Value: LastRun
```

## Columbus Inventory Agent Metering

### Inventory Agent does not collect metering data

In case the Inventory Agent does not provide metering data, please check the configuration of the Inventory Agent on the machine that does not provide metering data.

Navigate to the registry key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\BrainWare\Columbus\7\InvAgent\Config
```

and check for the existence of the REG\_SZ Value "InvFunction", if **"Function" exists with any other value than "2" metering will be disabled.**

## 5.1.4 Columbus Inventory Agent MSI

The Inventory Agent is also available as a MSI based Installation Package.

### Columbus Inventory Agent MSI Installation

Even though the ColumbusInventoryAgent.msi provides a graphical user interface, it is recommended that the MSI is distributed by using automated installation tools (such as Columbus, SCCM, LANDESK, Altiris etc.) or by creating a Group Policy Object (GPO) in AD and pushing this to the OUs that contain the machines that should have the Inventory Agent installed.

We recommend you install the Inventory Agent in the regular "Program Files" directory, e.g. C:\Program Files (x86)\Columbus\InventoryAgent.

The ColumbusInventoryAgent.msi supports the following public properties:

| Name             | Values   | Description   |
|------------------|--|---|
| INVOTB_PORT      | 1685   | Port that the OTB Server listens on   |
| INVOTB_HOST      |  | FQDN of the OTB Server (aka Data Collector)   |
| AUTOSTARTSERVICE | 0   1  | Automatically start the service after installation (0 1) 1 means yes and is the default when omitted.             |
| SCANNERFUNCTION  | 0 = HW, SW, Inv. Items<br>1 = HW, SW, Inv. Items, File scan<br>2 = HW, SW, Inv. Items, File scan, Metering | Determines if the agent does also meter software usage (2) or not (1 or every other value). Default if empty is 2 |
| INVUPDATEENGINE  | 0   1  | Automatically update Scanner Add-on DLLs when running, Default: 1   |

| Name               | Values                   | Description  |
|--------------------|--------------------------|--|
| INVUPDATEAGENT     | 0   1                    | Automatically update Agent, Default: 1   |
| INVSCANSTARTPERIOD | daily   weekly   monthly | Scan frequency, default when omitted is daily  |
| INVSCANSTARTDELAY  | 0 - 100                  | Randomized delay for starting scan, 0 = disabled (default) in minutes.                     |
| INVDRIVES          | CDE                      | Defines local drives that are to be scanned, empty (default) means all local fixed drives. |

Examples for command line usage:

Install Inventory Agent, Auto start Service, Inventory Only in silent mode:

```
msiexec /i "ColumbusInventoryAgent.msi" /qn INVOTB_HOST="<FQDN of Data Collector machine>" INVOTB_PORT="24999" SCANNERFUNCTION=1 /L*V InventoryAgentInstaller.log
```

Install Inventory Agent, Auto start Service, Inventory+Metering in silent mode:

```
msiexec /i "ColumbusInventoryAgent.msi" /qn INVOTB_HOST="<FQDN of Data Collector machine>" INVOTB_PORT="24999" /L*V InventoryAgentInstaller.log
```

For more information about using msiexec.exe run "msiexec.exe /?" in a command prompt.

**Attention** Please note that in order to activate Metering you either have to omit the SCANNERFUNCTION= from the msi command line or you have to use SCANNERFUNCTION=2, everything else will disable metering.

## Columbus Inventory Agent MSI Location

The MSI can be found in the chosen directory ([Figure - Destination Folder](#) (on page 12)) in the sub directory ..\ColumbusInventoryAgent-MSI, it consists of the file:

- ColumbusInventoryAgent.msi

## Deployment using GPO (Step by Step)

This is a short list of step by step instructions on how to deploy the ColumbusInventoryAgent.msi by using GPOs.

**Note** Please note that all paths and location configuration must be adapted to your environment.

### Create an MST file for the MSI

1. Download the installer for the Windows Software Development Kit (SDK) for Windows 8.1 from <https://msdn.microsoft.com/en-us/windows/desktop/bg162891.aspx> and start the installation. On the dialogue "Select the features you want to install" Select "MSI Tools"

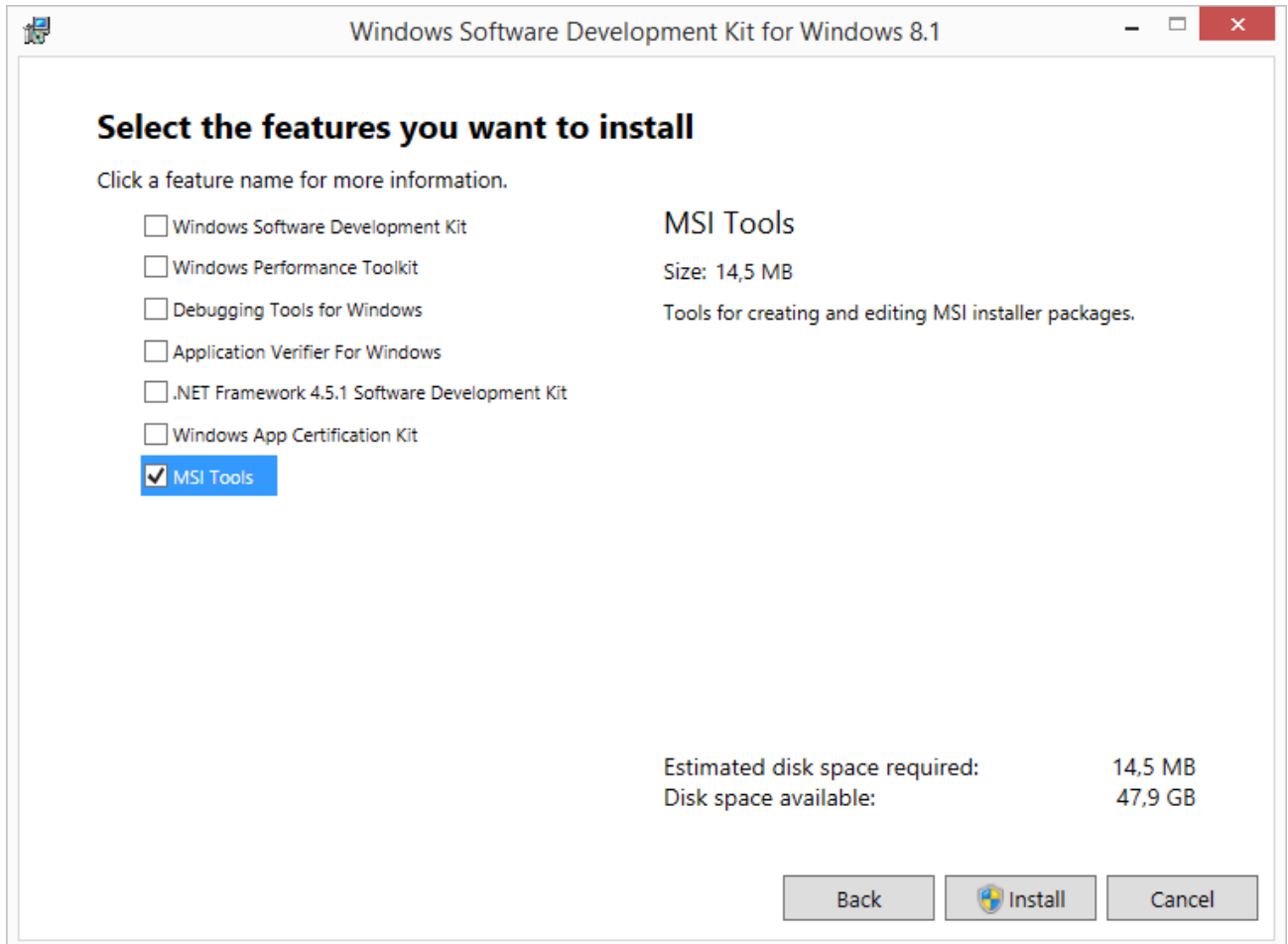


Figure - Select Features to install

2. After installation has finished navigate to C:\Program Files (x86)\Windows Kits\8.1\bin\x86 and execute the ORCA\*.msi
3. Open Orca and load the ColumbusInventoryAgent.msi  
Click on "Transform" and then on "New Transform"

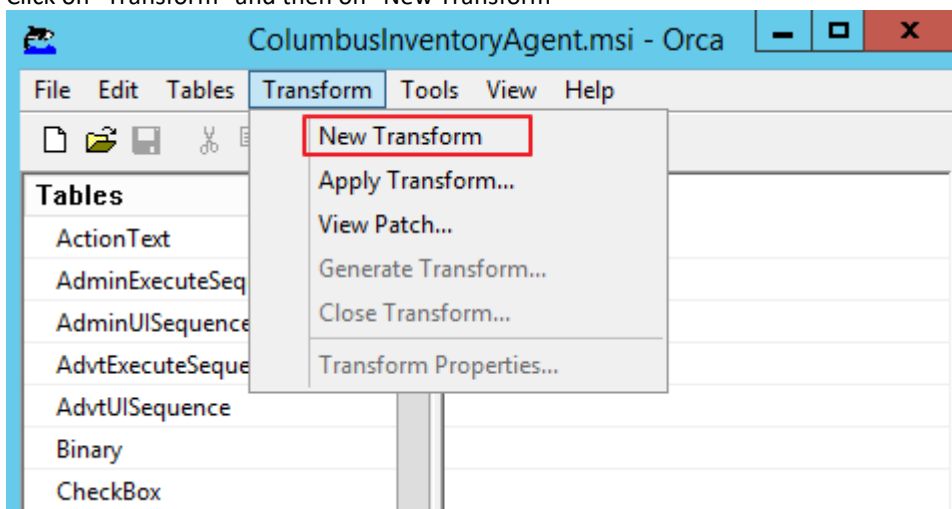


Figure - New Transform

4. Navigate to the "Property" table and change the settings for  
- INVOTB\_PORT  
- INVOTB\_SERVER  
- AUTOSTARTSERVICE  
- SCANNERFUNCTION  
to the desired values.

| Property                         | Value  |
|----------------------------------|--|
| SecureCustomProperties           | ISFOUNDNEWERPRODUCTVERSION;USERNAME;COMPAN...      |
| ALLUSERS                         | 1  |
| PROGMSG_IIS_REMOVEWEBSITES       | Removing IIS websites...                           |
| PROGMSG_IIS_CREATEWEBSITE        | Creating IIS website %s                            |
| PROGMSG_IIS_CREATEWEBSITES       | Creating IIS websites...                           |
| IS_PROGMSG_TEXTFILECHANGS_REP... | Replacing %s with %s in %s...                      |
| DWUSLINK                         | CEAC40BFAEBCA0E8CEAC37D8F9BB978FB9EB678F49ACD7E... |
| NewProperty1                     | 0  |
| ARPUURLINFOABOUT                 | http://www.brainwaregroup.com                      |
| INVOTB_HOST                      | <FQDN to Server running Data Collector>            |
| AUTOSTARTSERVICE                 | 1  |
| SCANNERFUNCTION                  | 2  |
| ARPCONTACT                       | support@brainwaregroup.com                         |
| ARPNOMODIFY                      | 1  |
| INVOTB_PORT                      | <Port of Server running Data Collector>            |
| ARPHHELP LINK                    | www.brainwaregroup.com/support                     |

Figure - Property table

Details about the settings can be found in the previous topic

5. Click on Transform > Generate Transform and then select a path for where the MST file should be saved. You can then use this MST in the Software Installation settings for the Inventory Agent MSI package in the GPO settings

### Creating the GPO

1. Copy the ColumbusInventoryAgent.msi/.mst to a network share. Configure the permissions on the share to ensure that all required users and computers have **Read** access to the installation files.
2. In "Group Policy Management", locate the container on your server (a site, a domain, or an organizational unit (OU)) where you want to advertise the application right click and choose "Create a GPO in this domain, and Link it here..."

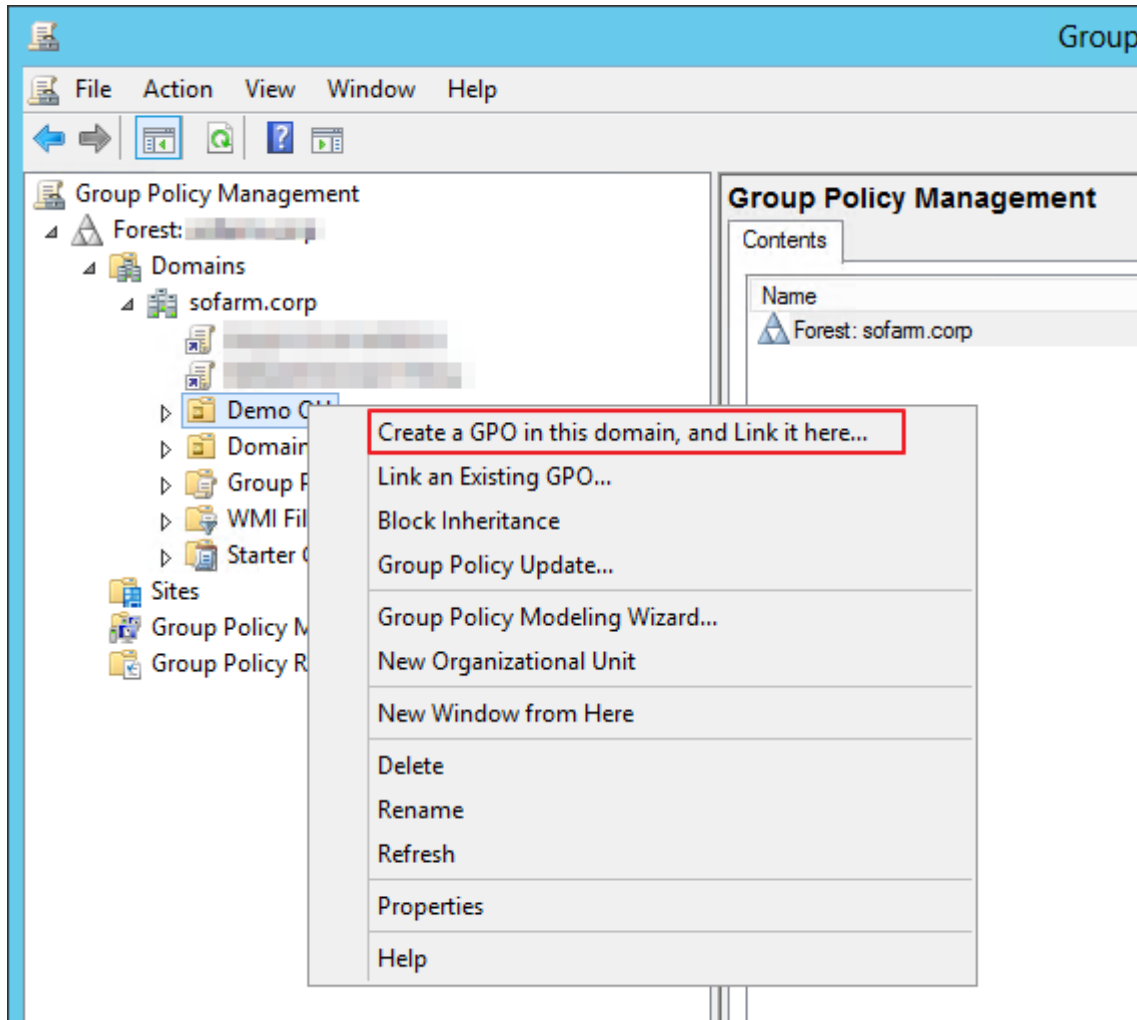


Figure - Create GPO...

3. Give the new GPO a name, in this example "Deploy Columbus Inventory Agent MSI"

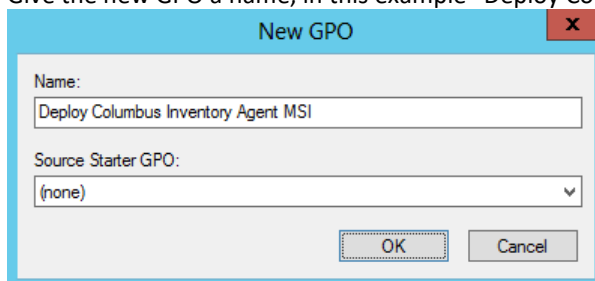


Figure - New GPO

- 4. Return to "Group Policy Management" and Edit the new GPO

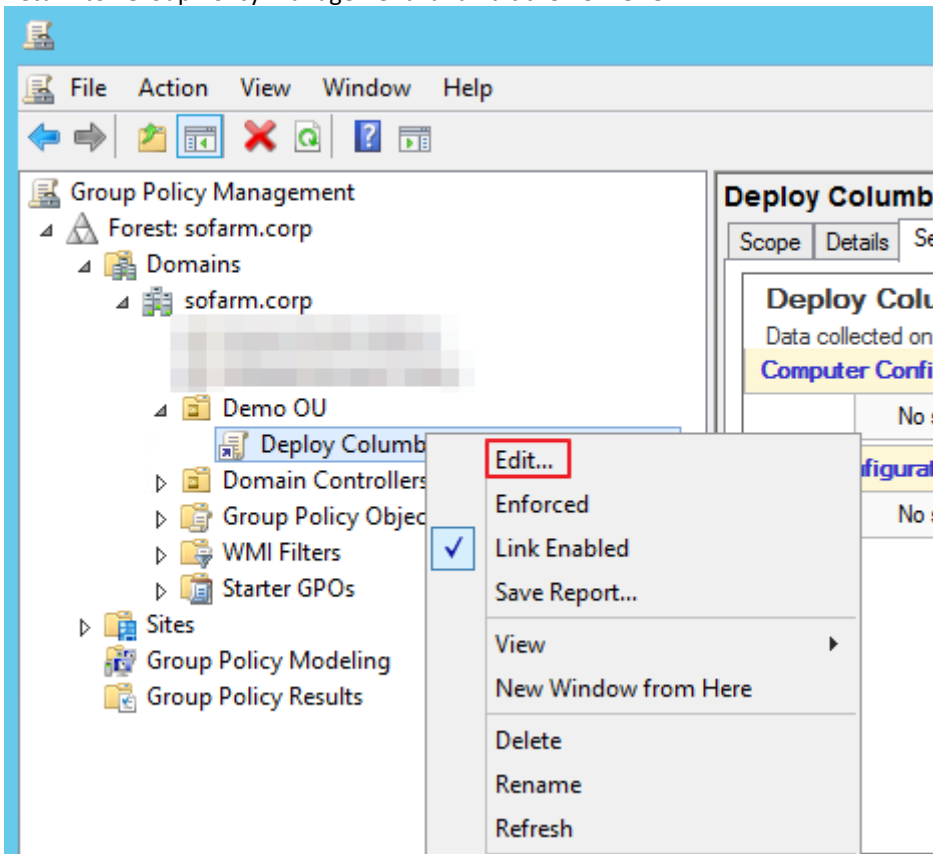


Figure - Edit GPO

- 5. If you are sharing the application to user accounts, expand the **User Configuration\Software Settings** container in the **Group Policy Management Editor**, right-click **Software Installation**, select **New**, and then select **Package**. If you are sharing the application to computer accounts, expand the **Computer Configuration\Software Settings** container in the **GPO**, right-click **Software Installation**, select **New**, and then select **Package**. See below:

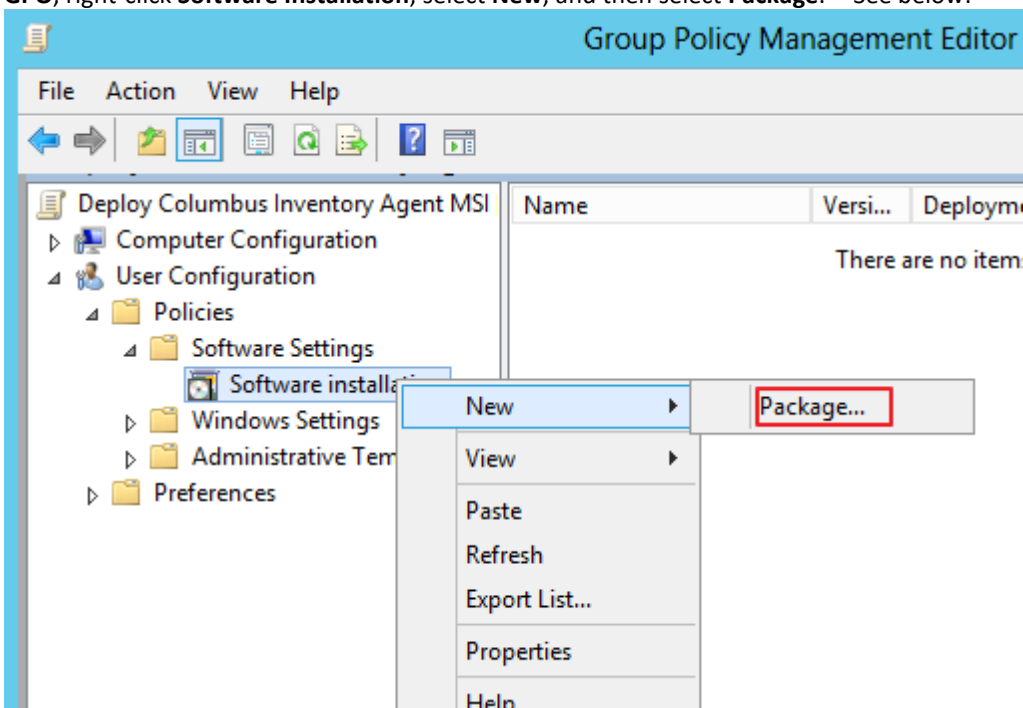


Figure - New Package



6. Select your MSI package then select **Advanced** for the deployment method (see below)

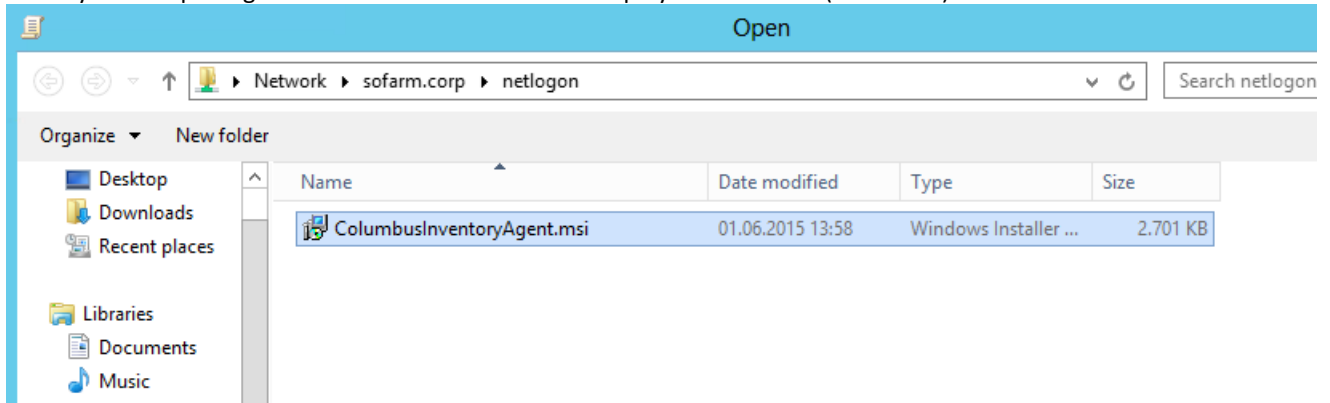


Figure - Choose MSI

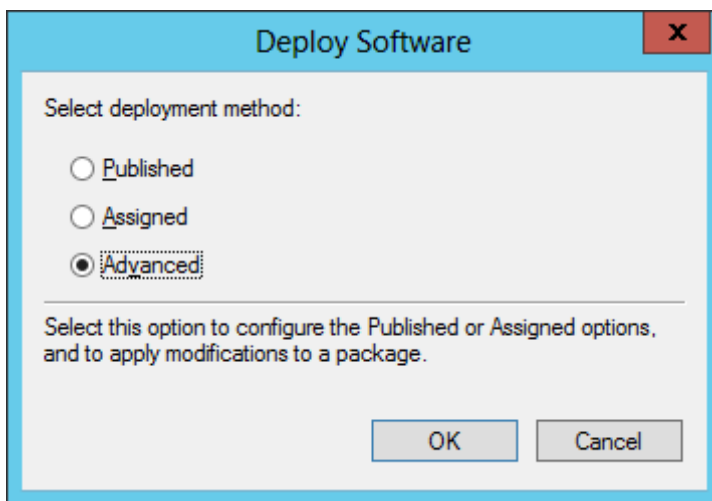


Figure - Deployment Method

7. From the **Deployment** tab, check the Deployment type/Deployment options as seen below (your deployment type/options maybe different depending on your network setup). In this example we use **Assigned** as the deployment type.

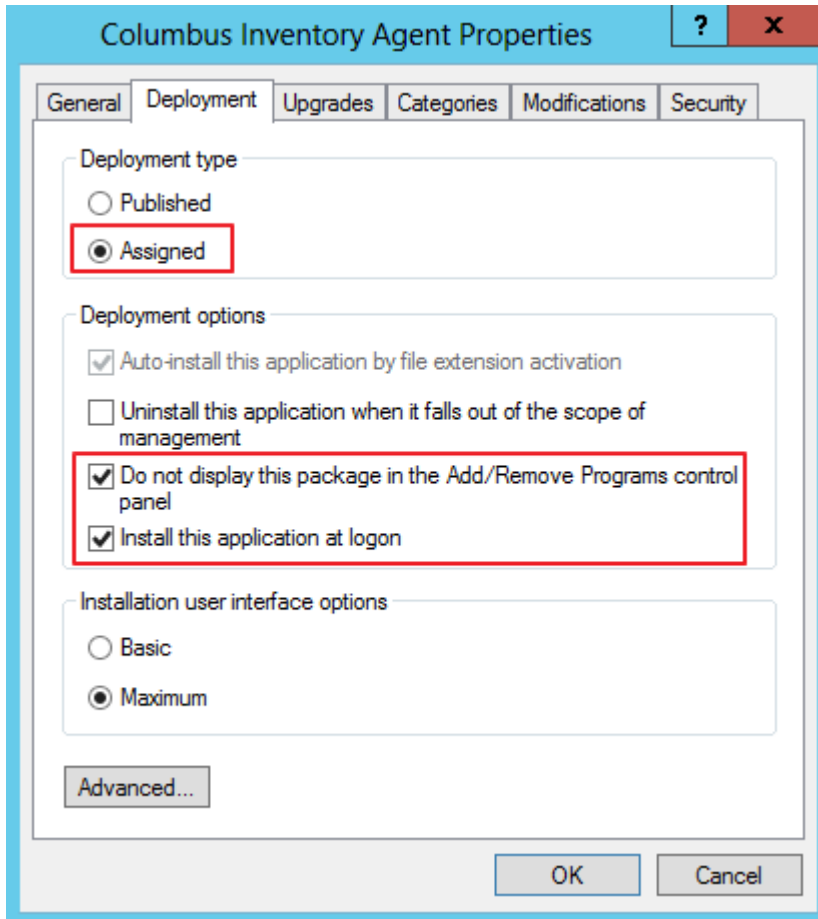


Figure - Deployment

8. From the **Modifications** tab, select your MST file (that customizes your installation) from the network share. See below:

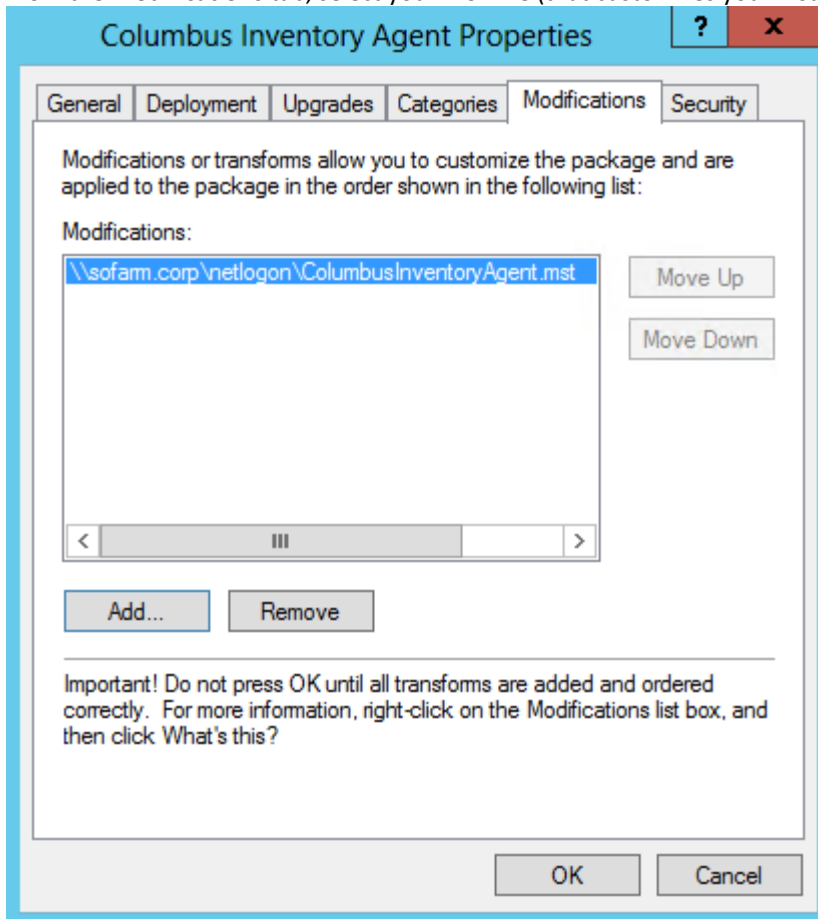


Figure - Modifications

9. Click **OK** to complete the setup.

**Attention** This is only an example, please be aware that that some, if not all steps in this guide might be handled differently in your organization, please refer to the responsible member(s) of staff so that deployment can be carried out according to your organizations regulations.

## 5.1.5 Columbus Inventory Scanner

### Columbus Inventory Scanner Location

The inventory scanner can be found in the chosen directory ([Figure - Destination Folder](#) (on page 12)) in the sub directory ..\ColumbusInventoryScanner, it consists of the files:

- ColumbusInventoryScanner.cfg
- ColumbusInventoryScanner.exe
- libeay32.dll
- ssleay32.dll
- StartReset.cmd (should not be distributed, will for testing purposes reset the last scan date)

## Columbus Inventory Scanner Configuration

The scanner is started by executing the ColumbusInventoryScanner.exe and it is configured with the entries in ColumbusInventoryScanner.cfg.

```
[Scanner]
InvExtensions=.EXE

[Transmitter]
InvOTB_Host=hostname.domain.suffix
InvOTB_Port=24786
```

| Section     | Config parameter    | Default (if empty)         | Possible values / Description  |
|-------------|---------------------|----------------------------|--|
| Scanner     | InvFunction         | 2                          | 0 = HW, SW, Inv. Items<br>1 = HW, SW, Inv. Items, File scan  |
| Scanner     | InvDrives           | All local hard disk drives | CDE (Means, drive C:, D: and E:)   |
| Scanner     | InvExtensions       | .EXE                       | List of extensions for which detailed file data will be collected.   |
| Scanner     | InvExportPath       | %ProgramData%\Columbus     | %temp% or %_ExePath%   |
| Scanner     | InvUpdateEngine     | 1                          | 0=disabled<br>1=enabled  |
| Scanner     | InvScanStartPeriod  | daily                      | daily, weekly, monthly   |
| Scanner     | InvScanStartDelay   | 0                          | n minutes (0-100)  |
| Scanner     | InvLastObject       | 0                          | 1 = Export of personal data <ul style="list-style-type: none"> <li>LastLoggedOnUser</li> <li>LastLoggedOnSAMUser</li> <li>LastLoggedOnUserSID</li> </ul>               |
| Scanner     | InvNetwork          | 0                          | 1 = Export of personal data <ul style="list-style-type: none"> <li>MAC1</li> <li>MAC2</li> <li>MAC3</li> <li>MAC4</li> <li>IPAddressV4</li> <li>IPAddressV6</li> </ul> |
| Scanner     | InvLicensee         | 0                          | 1 = Export of personal data <ul style="list-style-type: none"> <li>OS.System.RegisteredUser</li> <li>OS.System.Organization</li> <li>OS.System.ProductKey</li> </ul>   |
| Transmitter | InvTransmissionMode | 3                          | 0 = No Transmission, offline mode<br>1 = FTP<br>2 = not used<br>3 = OTB  |
| Transmitter | InvOTB_Host         |                            | FQDN of Data Collector machine   |
| Transmitter | InvOTB_Port         | 24786                      | Port of Data Collector machine   |

|                 |  |  |  |
|-----------------|--|--|--|
| Transmitter     | InvFTP_Host  |  | FTP-Server hostname  |
| Transmitter     | InvFTP_Port  |  | FTP-Server port  |
| Transmitter     | InvFTP_User  |  | FTP-Server authentication user (Empty uses anonymous)          |
| Transmitter     | InvFTP_Password                                    |  | FTP-Server authentication password, (Encrypt with cryptit.exe) |
| DirectoryFilter | InvDirectoryFilter001 ...<br>InvDirectoryFilter999 |  | Windows variables, fixed paths like %windir%\* or D:\Data\*    |

After the installation of the Data Collector the scanner is preconfigured and ready to use.

### Default Filters

The scanner comes with a default filter set that is described below:

```
[DirectoryFilter]
InvDirectoryFilter000=*microsoft system center 2012\dpm\dpm\volumes\*
InvDirectoryFilter001=%windir%\$*_\$*\*
InvDirectoryFilter002=%windir%\*\$*_\$*\*
InvDirectoryFilter003=%windir%\Installer\*
InvDirectoryFilter004=%windir%\system32\ccm\cache\*
InvDirectoryFilter005=%windir%\WinSxS\*
InvDirectoryFilter006=%windir%\ServicePackFiles\i386\*
```

## Columbus Inventory Scanner Execution

The execution of the Inventory Scanner simply requires read access to the two files mentioned in bwScan Location (see "[Inventory Scanner Location](#)") and the execution of the ColumbusInventoryScanner.exe

### Logon Script

The Inventory Scanner can be triggered to run through a number of automated methods; one of which is by logon scripts. Where a logon script is used, the files for the Inventory Scanner should be copied to a central directory that is easily accessible for all machines such as the NETLOGON directory in AD. When this has been configured, the logon script should be configured to execute ColumbusInventoryScanner.exe.

See the following code-snippet example:

```
Start "\\domain.local\Netlogon\InventoryScanner\ColumbusInventoryScanner.exe"
```

**Important** The Inventory Scanner should be executed in a way that does not halt the logon script from further execution of other lines. Failure to do this may result in a delayed logon time for users accessing machines that have been configured to run the script.

## Software Distribution

It is possible for any software distribution system to be used to distribute and execute the Inventory Scanner. To do so, simply include the following files in the distribution package (where packaging the files for deploy and execute scenarios), or refer any deployed scripts to a central network location as in the aforementioned section for Logon Scripts:

- ColumbusInventoryScanner.exe
- ColumbusInventoryScanner.cfg

## GPO

The execution of the Inventory Scanner is the same as described in the previous section(s) . An example of the GPO settings is shown in the following screenshot.

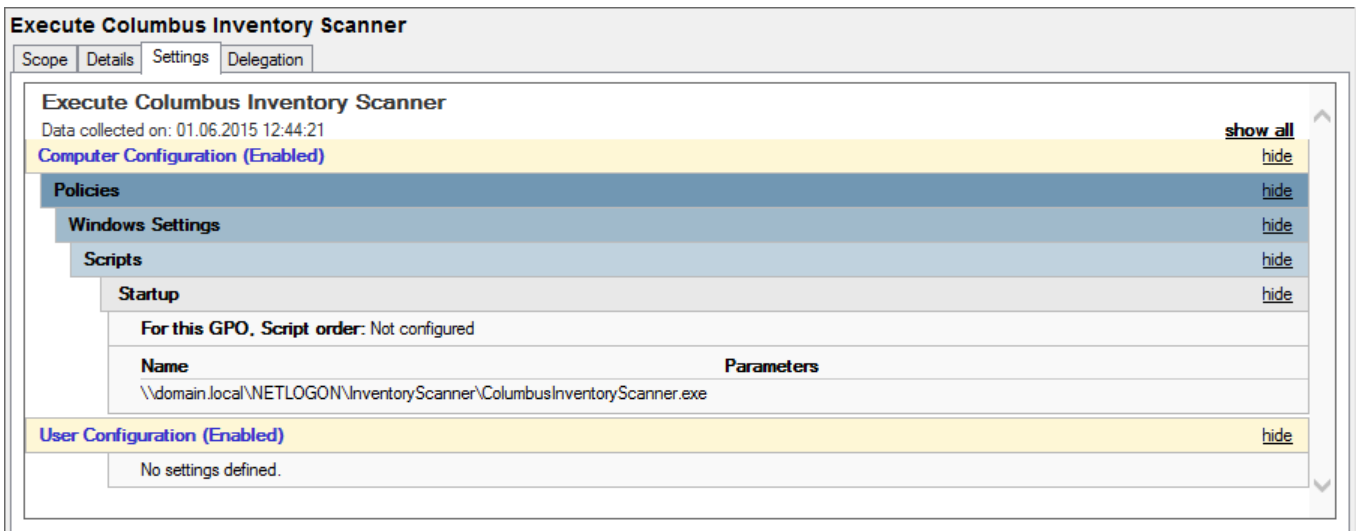


Figure - GPO

**Note:** It should be observed that group policy execution is synchronous and that the execution of the Inventory Scanner will block further processing of other policies until it has finished. Depending on the machine, the size and number of hard disks and its general performance; this may take a few minutes.

One way to work around this is to use the tool psexec from Sysinternals to start the execution of the Inventory Scanner which once invoked, will allow the GPO processing to continue with processing other policies and run the Inventory Scanner in the background.

Psexec.exe can be placed in the same directory as the Inventory Scanner and then instructed to call a batch file called ColumbusInventoryScanner.cmd with the content psexec /accepteula -d %~dp0.\ColumbusInventoryScanner.exe next to the ColumbusInventoryScanner.exe. This will start the process asynchronously. Psexec can be obtained free of charge from Microsoft: <http://technet.microsoft.com/en-us/sysinternals/bb897553.aspx> .

---

**Note** The ColumbusInventoryScanner.cmd would then be called from within the GPO instead of calling the Inventory Scanner executable directly.

---

## Scan from USB Stick

In some environments with no network connectivity, it may be necessary to scan machines without transmitting the result directly to a server, e.g. using an USB Stick.

In order to enable this, the Inventory Scanner needs to be instructed to put the resultant scans on the USB stick it is being run from. The following code snippet shows the changes that need to be made to the ColumbusInventoryScanner.cfg file:

```
[Scanner]
InvExportPath="%_ExePath%"
[Transmitter]
InvTransmissionMode=0
```

For information about how to include the Scanner Add-on DLLs into the standalone Scanner please see [Advanced Inventory with Scanner Add-on DLLs](#)

#### Upload of scan results

After the scans have been collected using the USB Inventory Scanner they have to be placed in the ScanResults folder where they will then be processed. The ScanResults folder is a subfolder of the folder specified as data directory during the installation.

You can also find the valid path in the SpiderDataCollector.cfg Section "[OTBServer]" Variable "DataDirectory". The SpiderDataCollector.cfg is in the application directory of the Data Collector.

**Attention** The setup will create a folder containing the Inventory Scanner preconfigured for use on an USB stick. It can be found in the installation directory and is named ..\ColumbusInventoryScanner-USB

## 5.1.6 Columbus Inventory Scanner Resetting Last Scan Date

For testing purposes it may be necessary to reset the date the scanner has last scanned a certain machine.

This is achieved by deleting the registry key (System User):

```
Key: HKEY_USERS\S-1-5-18\Software\BrainWare\Columbus\7\InvScanner
Value: LastRun
```

Alternatively, the registry key may exist in the logged on user's registry hive and so the following key will need to be deleted instead:

```
Key: HKEY_CURRENT_USER\Software\BrainWare\Columbus\7\InvScanner
Value: LastRun
```

## 5.1.7 Discovered Hardware Items

| Hardware Item | Description                | Example                |
|---------------|----------------------------|------------------------|
| DomainName    | Full qualified domain name | stark.industries.local |
| HostName      | Hostname                   | WRK-P-TOST001          |
| Manufacturer  | Device Maker               | Dell Inc.              |
| Model         | Device Model               | OptiPlex 7010          |
| MAC1          | 1st MAC address            | F8-B1-56-A3-BE-2F      |
| MAC2          | 2nd MAC address            |                        |
| MAC3          | 3rd MAC address            |                        |
| MAC4          | 4th MAC address            |                        |
| Serial        | System Serialnumber        | 50U8AA2                |
| OSClass       | Server, Workstation etc.   | Client                 |
| DeviceChassis | Notebook, Server etc.      | Mini Tower             |

| Hardware Item         | Description                                  | Example  |
|-----------------------|--|--|
| ProcessorManufacturer | Processor                                    | Intel  |
| ProcessorType         | Processor Type                               | Core i7-3770                                   |
| ProcessorSpeed        | Processor Speed e.g. 2300                    | 3400   |
| CPUCount              | Total of physical CPUs (=Total of instances) | 1  |
| CPUCoreCount          | Total of CPU cores (from all CPUs)           | 4  |
| CPULogicalCount       | Total of Logical Processors (from all CPUs)  | 8  |
| UUID                  | UUID (pretty formatted)                      | C1FB8C42-E7F7-422E-9211-757E3BFD82F5           |
| InventorySource       | Name and Version of Inventory Client         | ColumbusInventoryAgent.exe 7.4.0.131           |
| ScanDate              | Date the machine was scanned                 | 2014-03-31T10:03:32                            |
| DiskTotalMB           | Total size of all fixed disks                | 238472   |
| DiskFreeMB            | Total free space                             | 189312   |
| GraphicAdapter        | Name of graphic adapter                      | AMD Radeon HD 7470                             |
| GraphicMemory         | RAM size of graphic adapter                  | 1024   |
| MemoryMB              | Total memory of machine                      | 16338  |
| IPAddressV4           | Current IP Address v4 of machine             | 10.10.20.30                                    |
| IPAddressV6           | Current IP Address v6 of machine             | fe80::d8a9:dd4c:619b:ef5                       |
| CPUArchitecture       | CPU Architecture                             | amd64  |
| OSCaption             | Name of operating system installed           | Microsoft Windows 8.1 Enterprise               |
| DomainNetBIOS         | NetBIOS Domain of machine                    | STARKINDUSTRIES                                |
| LastLoggedOnUser      | Last User that was logged on                 | STARKINDUSTRIES\Tony.Stark                     |
| BIOSVendor            | Vendor of the BIOS                           | Dell Inc.                                      |
| BIOSVersion           | Version of the BIOS                          | A16  |
| BIOSDate              | Date of the BIOS                             | 09.09.2013                                     |
| URN                   | for future use                               |  |
| Class                 | for future use                               |  |
| ComputerHomePath      | for future use                               |  |
| LastLoggedOnSAMUser   | SAM Account Name of logged on user           | STARKINDUSTRIES\Tony.Stark                     |
| LastLoggedOnUserSID   | SID of logged on user                        | S-1-5-21-3427917592-4004333369-2915694803-2802 |

## 5.1.8 Feature Comparison

The following table shows a feature comparison between the Inventory Agent and the Inventory Scanner inventory mechanisms.

| Feature                       | Inventory Scanner | Inventory Agent |
|-------------------------------|-------------------|-----------------|
| Installable                   |                   | X               |
| Start with Login script       | X                 |                 |
| Auto update (config & engine) |                   | X               |
| HW & SW inventory             | X                 | X               |



| Feature                     | Inventory Scanner | Inventory Agent |
|-----------------------------|-------------------|-----------------|
| SW Metering                 |                   | X               |
| Multi-user support          |                   | X               |
| Terminal server support     |                   | X               |
| Start without user session  |                   | X               |
| Support for travelling user |                   | X               |
| Offline usage               | X                 | X               |

### 5.1.9 Advanced Inventory with Scanner Add-on DLLs

In order to be able achieve more advanced recognition of software products, the Inventory Agent and Inventory Scanner can utilize DLLs that contain additional logic (e.g. SQL Server detection, Embedded Operating System Recognition).

The DLLs are dependent on .NET and are available for .NET2 and .NET4. In order for the additional recognition to function, either Microsoft .NET 2 or Microsoft .NET 4 must be installed on the scanned machine.

Inventory Scanner and Inventory Agent will automatically update the DLLs from their OTB Server before the scan takes place.

In order for this process to function, the DLLs (ScannerAddon.Net2.dll and ScannerAddon.Net4.dll) must be available in the folder "Files\_Scanner" where the scanner transmits its results files. The location of this folder is specified during Data Collector Setup and is written to SpiderDataCollector.cfg, Section [OTBServer] Variable "DataDirectory".

During an update of the Data Collector, the aforementioned files are automatically updated through the setup.

**Attention** When using a standalone version of the Inventory Scanner (e.g. on an USB Stick) the DLLs must be placed in the same folder as the Inventory Scanner files (ColumbusInventoryScanner.exe, ColumbusInventoryScanner.cfg).

### 5.1.10 Additional Inventory Items from Registry

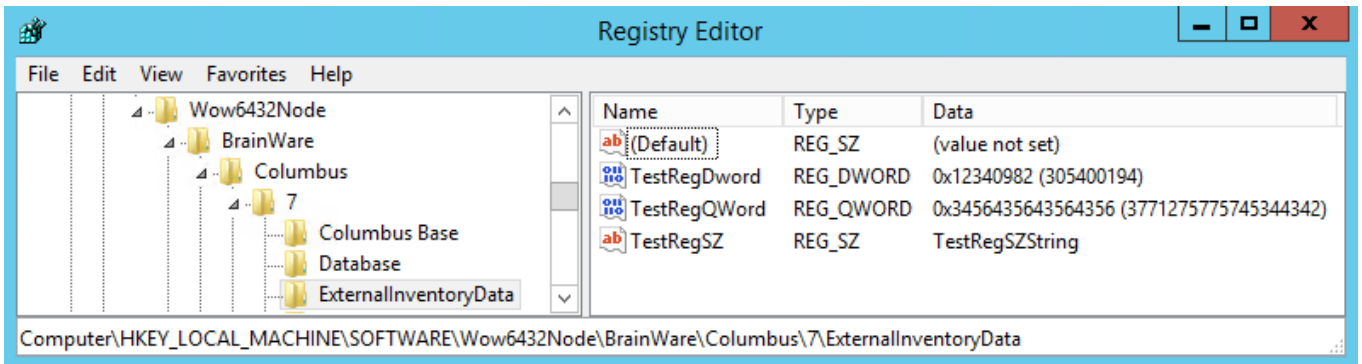
Additional inventory items in the form of registry keys can be placed on every machine that is scanned. Once set those items will be queried when the next Columbus Inventory run occurs.

Key: HKEY\_LOCAL\_MACHINE\SOFTWARE\<Wow6432Node>\Brainware\Columbus\7\ExternalInventoryData

#### Supported Values

- REG\_SZ
- REG\_DWORD
- REG\_QWORD

### Example



## 5.1.11 SSL Secured Transmission

Communication with the Spider Data Collector can be secured by SSL (RSA 2048Bit).

Upon installation of the Data Collector the necessary files are generated and placed in: %ProgramData%\Columbus

SSL usage can be enabled by setting the following registry keys.

```
Key: HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\BrainWare\Columbus\7\  
"OTBEncryptionUseSSL"="1"  
"OTBEncryptionForceUseSSL"="0"
```

## 5.2 Mac OS

### 5.2.1 Columbus Inventory Scanner Location

The Columbus Inventory Scanner (CIS) is located in the installation directory ([Figure - Installation path](#) (on page 12)) in the subfolder "..\cis", this directory contains the following files:

- cis.prv
- ColumbusInventoryScanner.cfg
- ColumbusInventoryScanner.tar
- setup.sh

### 5.2.2 Columbus Inventory Scanner Configuration

Before running the CIS for the first time, the configuration file ("ColumbusInventoryScanner.cfg") needs to be adjusted. Most important is the Area "[Transmitter]". With "InvTransmissionMode" the protocol used for the transmission of the result can be specified (1=sftp, 2=ssh, 0=no Communication).

Additionally it has to be specified with which system is being communicated. For this the entries InvTransmissionHost(x), InvTransmissionUser and InvTransmissionKey need to be adjusted.

If the SSH/SFTP key has to be exchanged, this has to be done in the „etc/.ssh“ folder. A new key can only be created via the automatic key generation as described in [SFTP Server Configuration](#) (on page 25).

An example is shown below:

```
InvTransmissionMode=1
InvTransmissionHost1=sd-cis
InvTransmissionPort = 22
InvTransmissionUser = cis
InvTransmissionKey = /path/to/privateKey
```

**Attention:** All of these settings are preconfigured after the installation, a new key has also been generated. Please use the files that are placed in the same directory as setup.sh!

Most of the settings put in the configuration file can be passed to the binary directly as a runtime argument. The arguments passed directly take precedence to those that are specified in the configuration file. For a list of arguments please run the binary from the "/bin" folder with the argument „--full-help“.

The following table shows the configuration items that can be set in „ColumbusInventoryScanner.cfg“

Should this file be empty or non-existing, default values will be used.

| Section | Parameter         | Default value | Possible Values / Description                         |
|---------|-------------------|---------------|---|
| Scanner | InvUpdateScanner  | 1             | Update of the binaries<br>0 = no Update<br>1 = Update |
| Scanner | InvUpdatePackage  | 1             | Update of the packages<br>0 = no Update<br>1 = Update |
| Scanner | InvScanStartTime  | 22:00         | Time of execution hh:mm                               |
| Scanner | InvScanStartDelay | 0             | Delay of scanning start by n minutes                  |

| Section         | Parameter              | Default value                | Possible Values / Description   |
|-----------------|------------------------|------------------------------|---|
| Scanner         | InvScanStartPeriod     | daily                        | Period of execution<br>daily = once a day<br>weekly = once a week   |
| Scanner         | InvPackageExec         | \$(OS)                       | Package that will be executed<br>e.g. „macos“   |
| Transmitter     | InvTransmissionMode    | 1                            | Type of data transmission<br>0 = no transmission (offline)<br>1 = sftp<br>2 = scp                           |
| Transmitter     | InvTransmissionHost1   |                              | Hostname/IP of target server<br>(empty = offline)   |
| Transmitter     | InvTransmissionHost2   |                              | Optional. Alternative target server (Host-<br>name/IP)  |
| Transmitter     | InvTransmissionHost3   |                              | Optional. Alternative target server (Host-<br>name/IP)  |
| Transmitter     | InvTransmissionPort    | 22                           | Port of transmission hosts  |
| Transmitter     | InvTransmissionUser    | cis                          | Username used for transmission host   |
| Transmitter     | InvTransmissionKey     | etc/.ssh/cis.prv             | Private key for authentication (without<br>password!)   |
| Transmitter     | InvTransmissionTimeout | 60                           | Timespan in seconds (per host) to try<br>transmission   |
| Transmitter     | InvTransmissionRetry   | 3                            | Amount of retries   |
| DirectoryFilter | InvStorage             | 10                           | Amount of result files that are kept  |
| Runtime         | InvLogLevel            | 2                            | Log level<br>0 – 10<br>0 = only errors<br>10 = as much output as possible                                   |
| Runtime         | InvLogDir              | log/                         | path for storage of logfiles  |
| Runtime         | InvLogFileName         | ColumbusInventoryScanner.log | Name of the logfile   |
| Runtime         | InvLogOutput           | 0                            | 1 = additionally log messages to Stdout<br>0 = no log messages to Stdout                                    |
| Runtime         | InvLogSyslog           | 0                            | 0 = only log message to logfile<br>1 = only log messages to syslog<br>2 = log messages to Stdout and syslog |
| Runtime         | InvHostname            | \$(HOSTNAME)                 | Hostname of the system, this name will be<br>used to generate the output file                               |
| Runtime         | InvPlatform            | \$(OS)                       | Type of commands that are executed from<br>the package<br>e.g. „macos“                                      |
| Runtime         | InvOutput              | output/                      | path to store the results in  |

| Section | Parameter  | Default value | Possible Values / Description                             |
|---------|------------|---------------|---|
| Runtime | InvTimeout | 60            | Execution timespan for each command executed from package |

### 5.2.3 Columbus Inventory Scanner Installation

The Columbus Inventory Scanner is installed by running the „setup.sh“ script. The script has to be called by a user with administrative rights.

**Important:** The setup.sh file must be made executable before running the installation.

An example for the installation with the preconfigured values looks like this:

```
sudo ./setup.sh c -k --headless
```

With this call, the tar-archive will be extracted to the default folder „/opt/ColumbusInventoryScanner/“. The script will then ask if the settings are correct. During setup the script will report the progress.

```
tw@vm-dev-tw:/export/transfer/tw/CDA/package_build/finished$ sudo ./setup.sh --headless
[sudo] password for tw:
TAR extract to "/opt/ColumbusInventoryScanner"...      ok
get os...                                             ok
tidy up bin/...                                       ok
tidy up software/...                                  ok
CHOWN "root"...                                       ok
CHMOD "bin"...                                        ok
CHMOD "software"...                                   ok
CHMOD "scanner_wrapper.sh"...                        ok
CHMOD ssh-keys...                                    ok
run scanner_wrapper.sh...                             ok
cleaning up...                                        ok
```

Figure- Example of installation

| Option            | Parameter | Function   |
|-------------------|-----------|--|
| -a   --archive    | <DATEI>   | Path and filename to the cis archive. If only one CIS[...].tar.gz archive is available this one will be chosen.  |
| -i   --installdir | <PFAD>    | Installation directory, default is /opt/ColumbusInventoryScanner   |
| -c   --config     | [<DATEI>] | Path and name of the configuration file. If no filename is specified the ColumbusInventoryScanner.cfg which is placed next to the setup.sh is used.          |
| -k   --key        | [<DATEI>] | Path and name to the cis.prv file. This one will be used to overwrite the default file. If no filename is specified the file found next to setup.sh is used. |
| --headless        |           | No prompts to the user during installation.  |
| -n   --no-run     |           | Do not execute scanner after installation  |
| -h   --help       |           | Display the help text  |

```
RELEASE: 1.0.2

usage: ./setup.sh [OPTIONS]
  OPTIONS:
  -a|--archive <FILE>      - Provide the path/name of the CIS archive
                           if only one CIS[..].tar.gz is found; script can default to this one
  -i|--installdir <PATH>   - Installation directory (defaults to /opt/ColumbusInventoryScanner)
  -c|--config [<FILE>]     - define ColumbusInventoryScanner.cfg file to overwrite existing file
                           if [<FILE>] is empty ./ColumbusInventoryScanner.cfg will be used
  -k|--key [<FILE>]        - define key-file to overwrite existing cis.prv file
                           if [<FILE>] is empty ./cis.prv will be used
  --headless               - no user confirmation
  -n|--no-run              - don't run the scanner after setup
  -h|--help                - this message
```

Figure - Parameter setup.sh

**Note:** The argument „--headless“ allows an automatic installation. When this is used **only one** ColumbusInventoryScanner.tar archive may be in the same folder, this one is then installed and the binary is executed.

**Important:** It is recommended to use the configuration and key files that are placed in ..\cis during the installation. For this copy all the files in the directory to the target system and call the „setup.sh“ script with the arguments „-c“ and „-k“. The configuration file and private key contained in the tar file will then be replaced with the „ColumbusInventoryScanner.cfg“ and „cis.prv“ from the current folder. [As an alternative you can use the parameter „-c /path/to/new/configfile“. In this case „configfile“ will replace the ColumbusInventoryScanner.cfg file in the installation directory.

In the installation directory the following files/folders can be found:

| Element            | Type   | Description   |
|--------------------|--------|---|
| bin/               | Folder | Binaries are placed in this folder                      |
| etc/               | Folder | Configuration file and ssh key are found in this folder |
| software/          | Folder | Helping libraries are placed here                       |
| scanner_wrapper.sh | Script | Script to execute the correct binary                    |

## 5.2.4 Columbus Inventory Scanner Execution

By default the binary is executed by a Root - Cronjob according to the schedule defined in the configuration file (default: daily: 22:00).

The binary can be executed manually with the following command::

```
sudo .bin/ColumbusInventoryScanner_Darwin_x86_64 -p <PackageName>
```

The package name has to correspond with a package from the folder „package/“ or with the „package.tar“ file (e.g. „macos“). If the SFTP/SCP connection is successful the package.tar is retrieved from the server and extracted. If the download does not work, the local package (if exists) is executed.

If no package name is provided, the package (if present) from the config file is executed. If the entry is empty, the package matching the OS-Name (e.g. „macos“) is executed.

For an easier handling the script „scanner\_wrapper.sh“ can be executed:

```
sudo ./scanner_wrapper.sh
```

This script automatically determines \$OS and \$Architecture and executes the matching binary with the default settings. The wrapper script will report to stdout about the progress.

## Process

The binary will execute the following steps.

- Read the current configuration file
- Retrieve a new configuration file from server
- Read the new configuration file
- Create/update cron job
- (optional) Updates binaries and packages
- Execute Package <PackageName> or \$OS
- Pack results and send to server
- Clean up

Successful execution returns the exit code „0“. The process can be retraced in the log file in the „log/“ folder. There are additional log options, e.g. „—LogOutput“ will log the process to stdout.

# Data Center Inventory (Linux / Unix)

---

Inventory agents are available for inventorying different server platforms (Unix / Linux / etc.), which can be connected directly to the Spider Data Center Appliance. These do not deliver data to the installed Spider Data Collector.

## 6.1 Requirements

---

The following sections explain the prerequisites for using the Data Center Inventory.

### 6.1.1 Definition of terms

---

The scan engine of the Spider Data Center platform enables data retrieval from server systems by the Spider Data Center Server. The data query can take place through various mechanisms. This chapter only describes the data query by using the Spider Data Center agent.

Communication between the Spider Data Center Server and the Spider Data Center agents takes place via TCP / IP and two ports reserved for the Spider Data Center protocol.

### 6.1.2 Network ports

---

**Ports 9616** and **9617** must be enabled bidirectionally for the communication of the Spider Data Center System with the Spider Data Center Agent on the server systems to be queried. This applies both to firewall systems in the network and to firewalls on the target systems.

### 6.1.3 Server systems

---

To install the agent packages to the server systems administrator rights are required on these server systems. Local firewalls must have enabled **ports 9616** and **9617** bidirectionally to communicate with the Spider Data Center Server.



## 6.1.4 UUID-Generator

---

The UUID-Generator provides two UUIDv4 for each System: One named „Generated" and the other „Machine". The „Generated" UUID is a randomly created UUID by the generator itself, the „Machine" UUID is provided by the system. If no „Machine" UUID can be determined, the value „Machine: 00000000-0000-0000-0000-000000000000" is returned. To prevent a new UUID from being generated with each call, the generated UUID is saved in a file "eRunbook.uuid". Before each generation run, a check is made as to whether the file exists. Regeneration is only triggered if no file exists.

The file „eRunbook.uuid" is located by default at:

- Unix/Linux: /var/eRunbook/
- Windows: %AppData%\eRunbook\  
corresponds to %SystemDrive%\ProgramData\eRunbook\ (Windows® 7 and newer) or %SystemDrive%\Documents and Settings\All Users\Application Data\eRunbook\ (Windows® XP/Server2003).

Possible configuration settings in the specific eRunbook.conf. (<agent|scriptmodule>/etc/eRunbook.conf) are:

```
create_uuid_file=<yes|no> (create the „eRunbook_uuid" file? Default is "yes")
dir_uuid_file_win=
dir_uuid_file_unix=
```

The program is delivered as binray for Linux (x86, x64), Windows (x86), Solaris (x86, Sparc), HPUX, AIX and MacOS.

## 6.2 Oracle databases

---

The agents determine the license status of the Oracle databases on the queried server systems. In addition to system information, information from the Oracle databases must also be queried.

---

Note:               The agents do not read out any application-specific data.  
                      The agents do not read out customer data.

---

The database query does not require a dedicated user in the database to be queried in order to collect all necessary information.

All running instances are recognized on the systems. After changing to the process owner's context, read access to the database takes place with his UID. Alternatively, a new database user can be created or an existing user can be used. These database users only need read access.

Grant scripts are provided to create and assign these users.

The database user can be identical on all server systems for all Oracle databases running there.

### 6.2.1 Execution of the grant scripts

---

The grant script **MUST** be executed as a SYSDBA (or comparable role) with the right to create users! The grant scripts must be executed once for each database instance to be queried.

The grant script is executed like this:

```
@novaratio_grantscript.sql <user> <password> <tablespace> <ORACLE_SID>
```

The parameters of the grant script have the following meaning:

- <user> is a new username.  
If it already exists, a corresponding message will be returned.
- <password> is the password with which the new user can be logged on.  
The password follows the general rules of the specified database guidelines.
- <tablespace> is an existing table space.  
If this is missing, an error message will be returned and the user will not be created.
- <SID> is the ORACLE\_SID of the database where the user is to be created.  
If it does not exist, an error message will be returned and the user will not be created.

**Important for Oracle 12c with Pluggable Databases (PDB):**

The grant script **MUST be executed in CDB\$ROOT**. It automatically creates the transferred user in CDB\$ROOT as well as in all PDBs generated for the CDB.

## 6.2.2 Registration of the credentials

If the data query of the server systems is carried out via a specific database user, the user name and password must be stored.

The administrator must store these credentials in a corresponding credential file on the respective server systems. This file can have multiple credentials, i.e. Valid combinations of user name and password, contain and can be used identically on several server systems.

The entries in the credentials file are line-oriented with a **tab as separator** between user name and password:

```
User1 password1  
User2 password2
```

Comment lines are not allowed.

On Windows, the credentials file is expected in the following path after installing the agent:

```
%Program Files (x86)%\eRunbook\product\agent\tools\login
```

For Unix / Linux, the credential file is stored after the agent installation in the following path:

```
/opt/eRunbook/product/agent/tools/login
```

## 6.3 Installation of the agents

The installation files for the respective operating systems are located in the installation directory ([Figure - Installation path](#) (on page 12)) in the "Inventory for Data Center" subdirectory. The following further subdirectories are located there:

- AIX
- HP-UX
- Linux
- MAC-OS
- SunOS\_i86pc
- SunOS\_sun4u
- Win32
- setup.sh

## 6.3.1 Linux

---

Both RPM and DEB packages are available for installation under Linux.

### RPM packages

---

The installation of the signed RPM packages requires root rights. The packages can only be installed if the signature has been recognized. To recognize the signature, the key must be imported before installation.

For this execute e.g.:

```
rpm --import <PFAD>/signatur.key
```

The package can then be installed. The signature can be checked manually with

```
rpm --checksig <Paketname>
```

To switch off the signature check, the `--nosignature` option of `rpm` can be used:

```
rpm -Uv --nosignature <Paketname>
```

### DEB packages

---

The installation of the signed DEB packages requires root rights.

```
dpkg -i <Paketname>
```

Here the signature can only be checked if the "debsigs" package has been installed. The signature can then be checked as follows:

```
debsig-verify <Pfad/Paketname>
```

## 6.3.2 Solaris, HP-UX, AIX

---

The installation files must be stored on the target system in a specific structure that is delivered with the system. The installation of the UNIX agent is started as root user with the following command:

```
./setup.sh --agent
```

The success of the installation can be checked with the following command:

```
#ps -aef | grep eRunbook_agent
```

## 6.3.3 Mac OS

---

**Note:** For Mac OS, as an alternative to the Columbus Inventory Scanner, this agent can be selected, which delivers directly to the Spider Data Center Appliance.

---

The installation files must be stored on the target system in a specific structure that is delivered with the system. The installation of the Mac OS Agent is started as root user with the following command:

```
./setup.sh --agent
```

The success of the installation can be checked with the following command:

```
#ps -aef | grep eRunbook_agent
```

It must be ensured that the setup.sh script is executed by the root user. The admin user does not have the necessary rights.

## 6.3.4 Windows

Note: If Oracle databases are used on Windows Server, this agent must be used.

The agent is installed under Windows from a DOS shell with administrator rights with the following command:

```
msiexec /i eRunbookAgent-<VERSION>.msi /qn
```

The agent is automatically started as a service after installation.

## 6.4 VMware vCenter

To calculate Oracle license usage in connection with vCenter, i.a. additional hardware information from the hosts used is required.

The hardware information of the ESXi hosts is queried via the managing vCenter. To do this, the VMware vSphere PowerCLI must be set up on the vCenter servers. An existing user with read rights is required for the query.

The query is carried out by the Windows agent on the vCenter Server.

### Registration of the credentials

The login data is stored in the vmlogin file on the respective vCenterServer:

```
%Program Files (x86)%\eRunbook\product\agent\tools
```

The entries in the credentials file are line-oriented with a tab as separator between user name and password:

```
User password
```

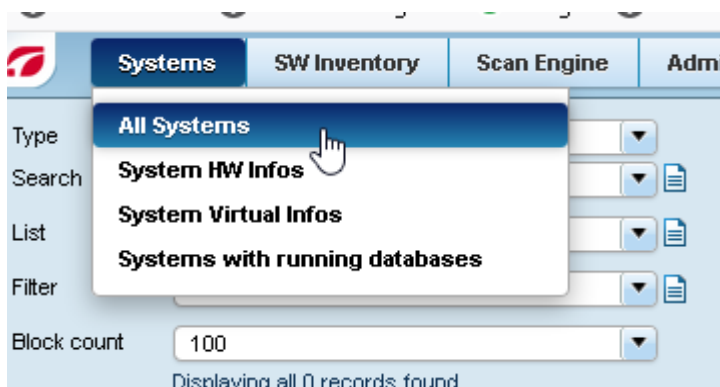
## 6.5 Set up agents in the Spider Data Center Appliance

There are two ways to create a system in the Spider Data Center Appliance instance:

1. Create with the editor
2. Create by import

### 6.5.1 Create with the editor

Via the menu item **Systems > All Systems**, the list of configured systems can be displayed. Initially it is empty:



Type  ▼

Search  ▼

List  ▼

Filter  ▼

Block count  ▼

Displaying all 0 records found

**Set Filter:**

Name  ▼

Description  ▼

Scan IP  ▼

OS  ▼

Scanmode  ▼

Segment Server  ▼

Segment Server  ▼

Scan Date  ▼

Data State  ▼

Data State Deci  ▼

Date  ▼

OS Vendor contains HP-UX

**Sort Settings:**

1. Column  ▼  ▼

2. Column  ▼  ▼

List Definition

| Name | Description | Scan IP | OS |
|------|-------------|---------|----|
|------|-------------|---------|----|

With the button "Create object" at the bottom right, the editor can be opened for entering new systems.

The mandatory fields "System name" and "IP" (IPv4) are highlighted by a red symbol to the right of the input field. Additional fields do not have to be filled, however it is strongly recommended that the "Description" field is not left blank.

---

**Note:** The system name should be the host name of the system.  
A \* can also be entered instead of the IP, if the system names can be resolved via DNS on the appliance.

---

**Example:**

## 6.5.2 Import of large quantities of systems

---

In order to register several systems at the same time, lists can be imported in Excel format.

---

**Note:** The formats XLS and CSV are supported, but not XLSX!

---

The first line of the Excel spreadsheet **must** contain the column headings:

- Name
- Description
- Scan IP

The second line of the Excel spreadsheet **must** contain the following values:

- \$attrib-ute:system:class\_system\_field\_name
- \$attrib-ute:system:class\_system\_field\_description
- \$attrib-ute:system:class\_system\_field\_scan\_ip

All other lines contain the values of the systems to be imported.

Example:

| Name  | Description  | Scan IP  |
|---|--|--|
| \$attrib-ute:system:class_system_field_name | \$attrib-ute:system:class_system_field_description | \$attrib-ute:system:class_system_field_scan_ip |
| jktest                                      | ORA Test   | 10.0.100.92                                    |
| jktest2                                     | ORA Test 2   | 10.0.100.93                                    |
|   |  |  |
|   |  |  |

---

**Note:** The first two lines are the control lines for the correct storage of the data in the appliance. They must NOT be changed!

---

To get to the file upload and the subsequent import the "Import data" button must be clicked:

The screenshot shows a web-based interface for data management. At the top, there are navigation tabs: "Systems", "SW Inventory", "Scan Engine", and "Admin". Below the tabs, there are several search and filter options:

- Type: Search
- Search: System
- List: System Scan State
- Filter: ---
- Block count: 100

Below these options, it states "Displaying 100 results of 561 records found". There is an "Ok" button below this message.

The "Set Filter:" section contains a list of fields with dropdown menus and input boxes, each with "x" and "check" icons:

- Name: contains
- Description: contains
- Scan IP: contains
- OS: contains
- Scanmode: contains
- Segment Server: contains
- Segment Server: contains
- Scan Date: contains
- Data State: contains
- Data State Deci: contains
- Date: contains

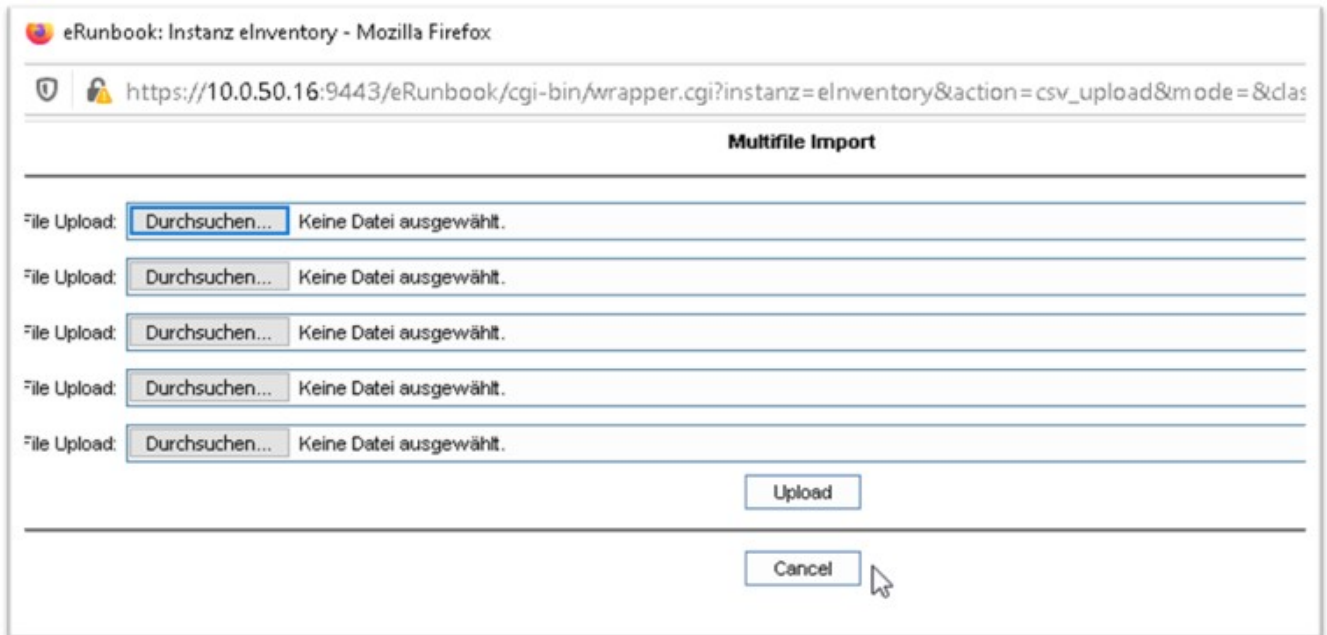
The "Sort Settings:" section includes:

- 1. Column: ---, up
- 2. Column: ---, up
- List Definition: ---

At the bottom, there are three buttons: "Import data", "Export data", and "Create object". The "Import data" button is highlighted with a red rectangular box.

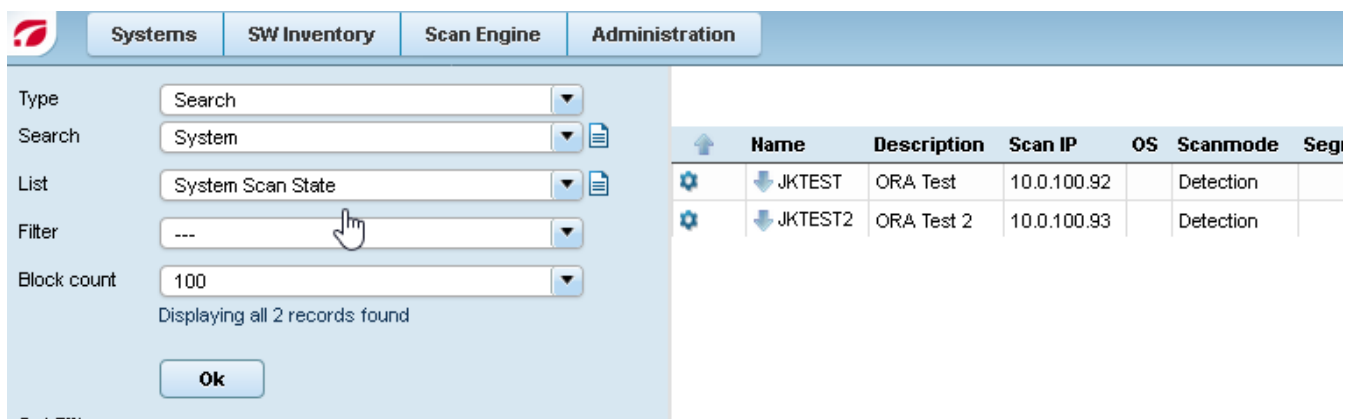


First the location of the import file in the file system must be specified. Up to 5 files can be uploaded at the same time.



Clicking the "Upload" button starts the import. The dialog closes automatically after the import, but can also be closed manually before the process finishes.

After the import, the systems are set up in the appliance:



## 6.6 Uninstall the agents

If an agent needs to be uninstalled again, different procedures are described here depending on the operating system.

### 6.6.1 Uninstall on Linux, HPUX, AIX, MacOS

The following commands are to be executed as root user.

Before uninstalling, you can check whether the agent is installed and running as a process. By default, the agent's files are located in "/opt/eRunbook".

The process can be determined with the following command:

```
ps -aef | grep eRunbook_agent
```

When uninstalling, the process must first be stopped with the following command:

```
/etc/init.d/eRunbook stop
```

The eRunbook process should then no longer appear. The following command can be executed again as a check:

```
ps -aef | grep eRunbook_agent
```

The eRunbook file can then be deleted at "/etc/init.d":

```
rm /etc/init.d/eRunbook
```

You can now also delete the agent folder, which is located under "/opt/eRunbook" by default:

```
rm -r /opt/eRunbook
```

The agent is now completely uninstalled.

## 6.6.2 Uninstall the RPM packages

---

The following commands are to be executed as root user.

First you should check whether the agent was installed as an RPM package:

```
rpm -qa | grep eRunbook
```

If this is listed here, you can uninstall the RPM package as follows:

```
rpm -e eRunbook-Agent
```

The process ends automatically. However, the eRunbook folder is only moved with a time stamp. This folder must be removed manually.

```
rm -r /opt/eRunbook_<Zeitstempel>
```

The eRunbook start script at "/etc/init.d" must also be deleted afterwards.

```
rm /etc/init.d/eRunbook
```

## 6.6.3 Uninstall the DEB packages

---

The following commands are to be executed as root user.

If the agent has been installed as a .DEB package, you can display the exact package name with the following command:

```
dpkg -l | grep erunbook
```

Then this package is uninstalled with the following command:

```
dpkg -r erunbook-agent
```

The process ends automatically and the eRunbook folder is deleted.

## 6.6.4 Uninstall on Windows

---

The agent can be removed on Windows using the control panel. The list of installed programs appears via the menu item **System > Programs > Programs and Features**. There you search for **eRunbookAgentStandard** and right-click to initiate the deinstallation.

# Compliance with DSGVO/GDPR

---

## What is DSGVO/GDPR and who is affected?

Starting May 25th 2018, the new General Data Protection Regulation (shortened to GDPR or DSGVO) is in effect in all of Europe. This regulation is applied everywhere, where personal data of a person is entered, processed and stored.

The regulation has to be adhered to by the 25th of May 2018. GDPR does not only affect companies within the EU, but also all companies that have business relationships with the EU or that process data of EU-citizens. Also all software products processing personal data are affected.

To ensure the implementation in a timely manner, we have been preparing for this intensively for many months. Special emphasis is put on ensuring that rights of affected persons, data processing, technical and organizational measures, as well as the ability to provide the necessary documentation-, accountability- and declaration duties can be fulfilled correctly.

Up until the 24th of May 2018 we act according to the Bundesdatenschutzgesetz. All Spider products have to fulfill the legal requirements to this point in time. Starting May 25th 2018, we a company, and our products will act according to the new regulation.

## 7.1 Connectors with personal data

---

The connectors that export personal data are described in the following chapters.

Starting with the 1.1804 release, the connectors are delivered with a GDPR conforming configuration. In some cases the data is needed for further processing, in other cases the data is for pure comfort and will be marked as such.

### 7.1.1 API based connectors

---

#### VMWare vCenter / ESX Server

This connector does not query personal data.

#### Columbus Datacenter Inventory

The connector itself does not query any user related data, but the data retrieved from the Datacenter Inventory Appliance can contain such data. The queried data might contain IP Addresses, since the Data Center Inventory is only valid for server OS, these addresses are not retraceable to a single person.

#### Active Directory

The following personal data is processed when exporting user objects:

| AD Attribute      | Content  | Usage  | Exported by default |
|-------------------|--|--|---------------------|
| DistinguishedName | A Distinguished Name represents an object in a hierarchical directory  | Detection of a user.                                 | Yes                 |
| UserPrincipalName | This attribute contains the UPN that is an Internet-style login name for a user based on the Internet standard RFC 822 | Detection of a user.                                 | Yes                 |
| EmailAddress      | E-Mail-Address of the user   | The E-Mail address is used for sending notifications | Yes                 |

| AD Attribute               | Content  | Usage   | Exported by default |
|----------------------------|--|---|---------------------|
| GivenName                  | Given name of the user.  | First name for display                            | Yes                 |
| Surname                    | Surname of the user.   | Surname for display                               | Yes                 |
| DisplayName                | Display Name of the user.  | Display Name for display.                         | Yes                 |
| ObjectGUID                 | Distinct ID uniquely identifying the user in the active directory.   | Detection of a user.                              | Yes                 |
| ObjectSid                  | Distinct SID uniquely identifying the user in the active directory.  | Detection of a user.                              | Yes                 |
| UserAccountControl         | The Active Directory attribute userAccountControl contains a range of flags which define some important basic properties of a user object      | Used to determine if an account is active or not. | Yes                 |
| SamAccountType             | This attribute contains information about every account type object.   | Used to determine type of account                 | Yes                 |
| SamAccountName             | In the AD attribute SAMAccountName, the account logon name or the user object is stored  |   | No                  |
| telephoneNumber            | he AD attribute telephoneNumber can contain the primary telephone number where the user is available at work                                   |   | No                  |
| homePhone                  | The Active Directory attribute homePhone can contain the private telephone number of the user.   |   | No                  |
| mobile                     | The Active Directory attribute mobile can contain the mobile telephone number of the user.   |   | No                  |
| Company                    | Company name of the user.  |   | No                  |
| employeeID                 | Employee ID of the user.   |   | No                  |
| Department                 | The Active Directory attribute department can be used to store the department name or team label for the regarding user account.               |   | No                  |
| physicalDeliveryOfficeName | The Active Directory attribute physicalDeliveryOfficeName is for storing a description for the office, for example the office building/number. |   | No                  |
| Title                      | Contains the job title of the user.  |   | No                  |
| co                         | Country of the user.   |   | No                  |
| StreetAddress              | Street address of the user   |   | No                  |
| l                          | City of the user.  |   | No                  |
| st                         | State of the user.   |   | No                  |
| PostalCode                 | Postal code of the user.   |   | No                  |
| facsimileTelephoneNumber   | Facsimile number of the user.  |   | No                  |
| c                          | County of the user.  |   | No                  |
| cn                         | Common name of the user.   |   | No                  |

## Microsoft Azure

The following personal data is processed when exporting user objects:

| AD Attribute                 | Content  | Usage                     | Exported by default |
|------------------------------|--|---------------------------|---------------------|
| OnPremisesSecurityIdentifier | SID that is synchronized from the local active directory.  | Detection of a user.      | Yes                 |
| UserPrincipalName            | This attribute contains the UPN that is an Internet-style login name for a user based on the Internet standard RFC 822                         | Detection of a user.      | Yes                 |
| Mail                         | E-Mail-Address of the user   | Detection of a user.      | Yes                 |
| GivenName                    | Given name of the user.  | Given name for display.   | Yes                 |
| Surname                      | Surname of the user.   | Surname for display.      | Yes                 |
| DisplayName                  | Display name of the user.  | Display name for display. | Yes                 |
| AccountEnabled               | Information if the account is enabled.   |                           | Yes                 |
| CompanyName                  | Company name of the user.  |                           | No                  |
| Country                      | Country of the user.   |                           | No                  |
| CreationType                 | Indicates whether the user account is a local account for an Azure Active Directory B2C tenant.  |                           | No                  |
| DeletionTimestamp            | Timestamp when the object was deleted.   |                           | No                  |
| DirSyncEnabled               | Setting if the account is synchronized from a local active directory.  |                           | No                  |
| TelephoneNumber              | Phone Number   |                           | No                  |
| ImmutableId                  | Id of the user   |                           | No                  |
| IsCompromised                | Flag if the account is deemed a security risk.   |                           | No                  |
| LastDirSyncTime              | Last synch time  |                           | No                  |
| MailNickName                 | MailNickName of the user   |                           | No                  |
| Mobile                       | Can contain the users mobile number.   |                           | No                  |
| Department                   | Department of the user.  |                           | No                  |
| ObjectType                   | Type of the Azure AD Object.   |                           | No                  |
| PasswordPolicies             | Password policies assigned to the user.  |                           | No                  |
| PhysicalDeliveryOfficeName   | The Active Directory attribute physicalDeliveryOfficeName is for storing a description for the office, for example the office building/number. |                           | No                  |

| AD Attribute                   | Content   | Usage | Exported by default |
|--------------------------------|---|-------|---------------------|
| JobTitle                       | Contains the job title of the user.               |       | No                  |
| PreferredLanguage              | Preferred language of the user.                   |       | No                  |
| RefreshTokensValidFromDateTime | Token Refresh validation time.                    |       | No                  |
| ShowInAddressList              | Flag if the user is shown in public address list. |       | No                  |
| StreetAddress                  | Street address of the user                        |       | No                  |
| City                           | City  |       | No                  |
| State                          | State   |       | No                  |
| PostalCode                     | Postal code                                       |       | No                  |
| FacsimileTelephoneNumber       | Facsimile Number                                  |       | No                  |
| UsageLocation                  | Usage location of the user.                       |       | No                  |
| UserType                       | User type   |       | No                  |

The following personal data is processed when exporting tenant objects:

| Tenant Attribute  | Content   | Usage       | Exported by default |
|-------------------|---|-------------|---------------------|
| DisplayName       | Display Name of the tenant.   | For Display | Yes                 |
| ObjectId          | Unique ID of the tenant   |             | Yes                 |
| DirSyncEnabled    | Setting if the account is synchronized from a local active directory. |             | Yes                 |
| PreferredLanguage | Default language of the tenant.                                       |             | Yes                 |
| ObjectType        | Object type of the Tenant   |             | No                  |
| PostalCode        | Postal Code   |             | No                  |
| CountryLetterCode | Country Code  |             | No                  |
| City              | City  |             | No                  |
| State             | State   |             | No                  |
| Country           | Country   |             | No                  |

| Tenant Attribute | Content        | Usage | Exported by default |
|------------------|----------------|-------|---------------------|
| TelephoneNumber  | Phone number   |       | No                  |
| Street           | Street address |       | No                  |

### Adobe Online

The following personal data is processed when exporting user objects:

| Adobe Attribute | Content                    | Usage   | Exported by default |
|-----------------|----------------------------|---|---------------------|
| email           | E-Mail address of the user | Detection of a user.                            | Yes                 |
| username        | User name                  | Detection of a user.                            | Yes                 |
| firstName       | Given name of the user.    | Eventually needed for manual assignment of user | Yes                 |
| lastName        | Surname of the user.       | Eventually needed for manual assignment of user | Yes                 |
| status          | Status of the user         |   | Yes                 |
| domain          | Domain of the user.        |   | Yes                 |
| countryCode     | Country of the user.       |   | Yes                 |
| userType        | Type of the user.          |   | Yes                 |

\*The Adobe connector cannot be configured to export attributes or not.

### Microsoft Application Virtualization (App-V)

The following personal data is processed when exporting Application Usage:

| App-V Attribute | Content                                    | Usage                |
|-----------------|--|----------------------|
| UserName        | Logon name of the user executing a package | Detection of a user. |

## 7.1.2 Database based connectors

The database connectors all deliver the same set of parameters, those that might contain personal data are listed here:

| Field         | Content  | Usage   |
|---------------|--|---|
| Hostname      | Unique name of the machine, depending on company policy this might contain the username. | Identification of the computer.   |
| MAC1 ... MAC4 | MAC Addresses of the machine.  | No technical usage, export is disabled by default starting with release 1.1805. |
| IPAddressV4   | IP v4 address of the machine   | No technical usage, export is disabled by default starting with release 1.1805. |
| IPAddressV6   | IP v6 address of the machine   | No technical usage, export is disabled by default starting with release 1.1805. |

| Field            | Content                          | Usage                |
|------------------|----------------------------------|----------------------|
| LastLoggedOnUser | Name of the last logged on user. | Detection of a user. |

\* You can find details for en-/disabling the export of personal in the chapter: [Suppress export of MACC and IP Information](#) (on page 42).

## 7.2 Inventory Components

### 7.2.1 Windows

Starting with version 7.5.5.17 all fields with personal data will not be exported by default anymore..

| Inventory          | Fields   |
|--------------------|--|
| HardwareScan.csv   | LastLoggedOnUser<br>LastLoggedOnSAMUser<br>LastLoggedOnUserSID<br>MAC1<br>MAC2<br>MAC3<br>MAC4<br>IPAddressV4<br>IPAddressV6 |
| InventoryItems.csv | OS.System.RegisteredUser<br>OS.System.Organization<br>OS.System.ProductKey   |

If needed the export of the data can be enabled by changing the configuration for the [Inventory Agent](#) (on page 96) and the [Inventory Scanner](#) (on page 108).

## 7.3 File locations containing personal data

The data exported and processed by the connectors are put into the folder(s) specified during the setup of the SDC. The exact locations can be queried from the [Configuration file](#) (on page 23) of the Data Collector (SpiderDataCollector.cfg).

| Section   | Variable      | Usage   |
|-----------|---------------|---|
| OTBServer | DataDirectory | Data created by the inventory components.     |
| General   | DataDirectory | Data ready for the upload to the Recognition. |

## 7.4 Secure data transport

The data transmission can be secured with a SSL certificate..



Security is always provided and managed by the parent system, e.g. for the inventory components the Data Collector will provide the settings and certificate.

[SSL secured Transmission](#) (on page 114)

Security for the transmission from Data Collector to Recognition is provided by the Recognition, details are described in the technical reference.

## FAQ

---

### 8.1 TCP/IP Socket based communication (OTB)

---

brainwaregroup uses a proprietary, TCP/IP based, communication backbone named Object Transfer Bus (OTB) which is used for most of its server/client communication.

Some of the key points about the brainwaregroup implementation of OTB include:

- Configurable, single port based transmission
- Data bandwidth and volume limitations on both the client and server side
- Customer specific encryption
- Block Compression
- Block based streaming

As a result we have a single port based communication ability throughout all our software platforms with the ability to be easy administered in a network. brainwaregroup can manage absolute bandwidth of the service independent of the number of nodes, the volume and type of data. Brainwaregroup also supports software controlled checkpoint restart and transmission retry and can be adapted to fit specific encryption requirements for government, military and financial institutions.

### 8.2 Log file locations

---

Where support from brainwaregroup is required, please include all of the log files mentioned below.

| Program            | Executable                   | Log file                               | Location(s)  |
|--------------------|------------------------------|--|--|
| Data Collector     | SpiderDataCollector.exe      | Brainware.log<br>Brainware_0.log       | %windir%\ProgramData%\Columbus                       |
| Inventory Scanner  | ColumbusInventoryScanner.exe | Brainware_1.log<br>Brainware_2.log     |  |
| Inventory Agent    | ColumbusInventoryAgent.exe   | Brainware_3.log<br>Brainware_4.log     |  |
| DSDC               | DSDC.exe                     | DSDC-<Timestamp>.sil                   | %ProgramData%\brainwaregroup\DSDC\Log                |
| Powershell Scripts | <PowerShellScriptName>.ps1   | <PowerShellScript-Name><Timestamp>.sil | %ProgramData%\brainwaregroup\<br><ConnectorName>\Log |

---

**Note** The brainware.log file will frequently roll over and create Brainware\_0.log, Brainware\_1.log and so on.

---

---

**Note**            The \*.sil log files are not in a human readable format. In the event this needs to be read, the file should be sent to brainwaregroup support in order to get it evaluated.

---

## 8.3 Data Flow

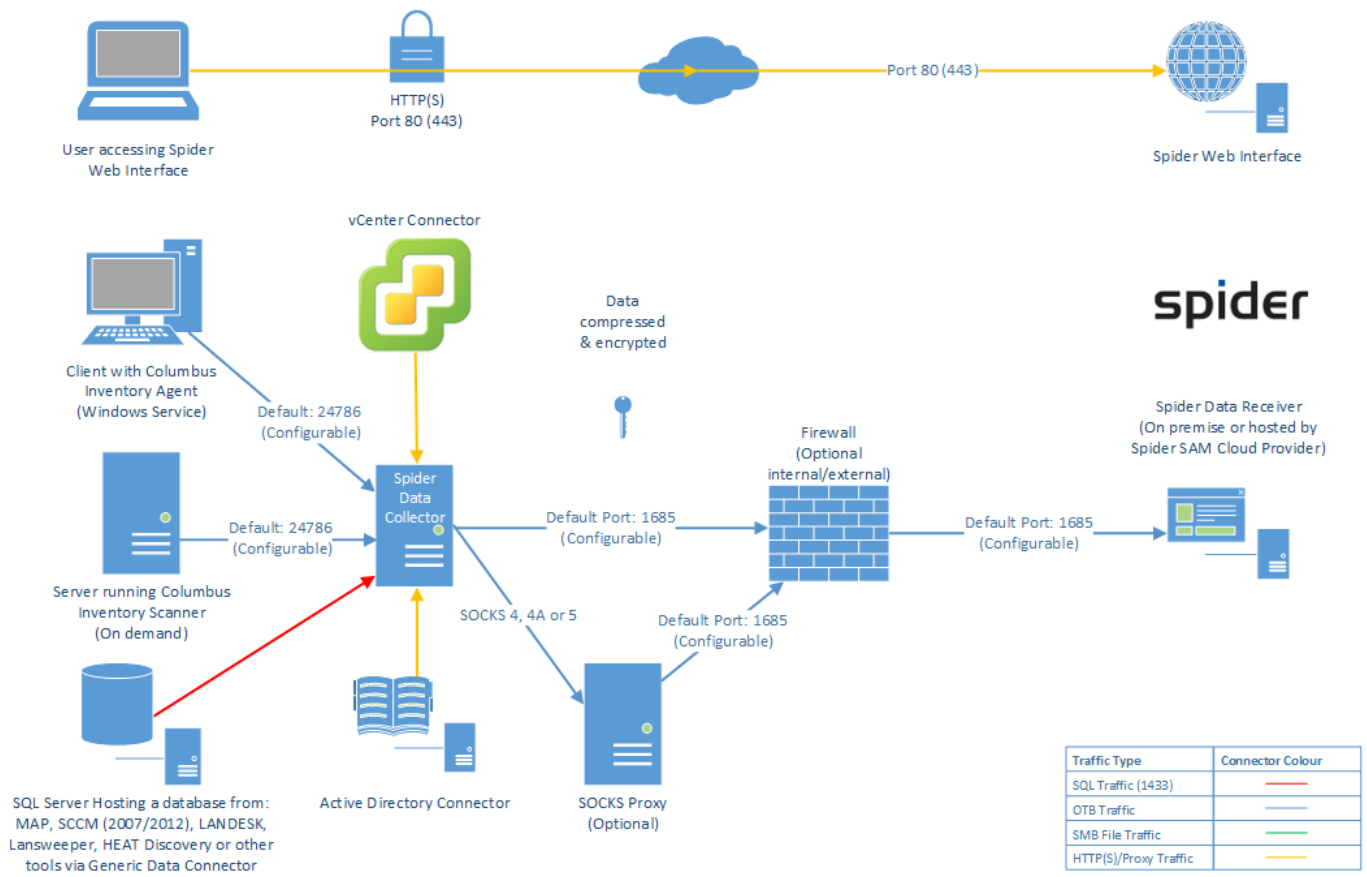


Figure - Data Flow

# Appendix

## 9.1 Powershell Module - bwgTools

**Note:** The bwgTools module is introduced with release 1712.2, it was former known as bwgLogging

Logging and some commonly used methods for the PowerShell scripts is realized by placing a module in the paths recommended by Microsoft.

These paths are

for x86: %ProgramFiles(x86)%\WindowsPowerShell\Modules

for x64: %ProgramFiles%\WindowsPowerShell\Modules

Since the Data Collector service is a 32bit executable, it will use the x86 PowerShell installation, if the scripts are executed by hand (e.g. for testing purposes) this will usually be carried out in the x64 environment of PowerShell, therefore the logging module is placed in both paths named above.

Even though the above paths are recommended by Microsoft they only become generally available in the PowerShell environments when PowerShell v4 is installed.

In case PowerShell v3 is used, the paths for the modules have to be added to the PowerShell environment variable "PSModulePath".

The contents of this variable can be queried by issuing:

```
$env:PSModulePath
```

in the Powershell console. It will then list the paths in which Powershell will look for modules, if the above named paths are not part of the variable you can add the path by issuing:

```
$p = [Environment]::GetEnvironmentVariable("PSModulePath", "Machine")
$newPSModulePath = Join-Path $env:ProgramFiles "WindowsPowerShell\Modules"
$p
$newPSModulePath

if($p -match [regex]::Escape($newPSModulePath))
{
    Write-Host "Found" -ForegroundColor Green
}
else
{
    Write-Host "Not Found" -ForegroundColor Red
    $p += ";${$newPSModulePath}"
    $p
    #[Environment]::SetEnvironmentVariable("PSModulePath",$p, "Machine")
}
```

**Attention** Please note that you have to issue the above command in BOTH x86 and x64 Windows PowerShell consoles otherwise one of them might not find the logging module.

The Powershell consoles are found in:

x86: %windir%\SysWOW64\WindowsPowerShell\v1.0\Powershell.exe

x64: %windir%\System32\WindowsPowerShell\v1.0\Powershell.exe

## 9.2 Generic Connector Stored Procedures

A set of templates can be downloaded from: <https://docs.flexera.com/Spider64/GenericDataConnectorTemplates.zip>

### Attention

#### About SIDs

Many of the following Stored Procedures utilize so called SIDs (Security Identifiers) for the identification of Accounts, Groups, Group Memberships and so on.

In order for all aspects to work correctly it is important that a well formed SID is used when exporting data, an example SID will look like this: S-1-5-21-1004336348-1177238915-682003330-512, the blue part is the domain identifier, the green part is the relative identifier. If you want to anonymize your data but still need to use all features just change the blue part (keep it the same throughout all SIDs) and just increment the green part by one for each object used.

Make sure that all Objects have the same relative identifier they had for the original export, otherwise the results are unpredictable. So if you export Jon Doe with the SID S-1-5-21-1111111111-2222222222-333333333-1000 make sure he gets the same SID with the next export too, the same goes for groups and all other objects utilizing an SID.

For details please see: [https://technet.microsoft.com/en-us/library/cc778824\(v=ws.10\).aspx](https://technet.microsoft.com/en-us/library/cc778824(v=ws.10).aspx)

### 9.2.1 dbo.swrGetWorkList

This stored procedure is expected to return a list of devices, the following procedures will be called one by one for each returned item of this stored procedure.

| Columns           | Data type               | Description   | Mandatory |
|-------------------|-------------------------|---|-----------|
| Identifier        | Variable                | Depending on the resulting data the format of this column may vary, it is important that the parameter @identifier of the other stored procedures is of the same type as returned from this stored procedure. | Yes       |
| UUID              | uniqueidentifier / GUID | GUID uniquely identifying the machine   | No        |
| Urn               | nvarchar(100)           | Urn of the machine, set to NULL since it is not used yet.   | No        |
| Domain            | nvarchar(100)           | DNS Domain name of the device   | No        |
| DomainNameNetBIOS | nvarchar(100)           | NetBIOS Domain Name of the machine.   | No        |
| Hostname          | nvarchar(100)           | Hostname of the device  | Yes       |

A device is identified in the following order:

1. UUID
2. URN
3. DomainName + Hostname
4. DomainNameNetBIOS + Hostname

## 9.2.2 dbo.swrGetHardwareScan

This procedure returns the hardware data of a given device

Parameters: @identifier (format as defined in the results of dbo.swrGetWorkList)

| Column                | Data type     | Description  | Mandatory |
|-----------------------|---------------|--|-----------|
| ScanDate              | datetime      | Date and time of the last scan of the device.  | Yes       |
| Manufacturer          | nvarchar(256) | Manufacturer of the device   | Yes       |
| Model                 | nvarchar(100) | Device model   | Yes       |
| MAC1                  | nvarchar(100) | MAC Address of the Network Adapter   | No        |
| MAC2                  | nvarchar(100) | Additional MAC Address   | No        |
| MAC3                  | nvarchar(100) | Additional MAC Address   | No        |
| MAC4                  | nvarchar(100) | Additional MAC Address   | No        |
| Serial                | nvarchar(100) | Serial Number of the device  | No        |
| DeviceChassis         | nvarchar(100) | Required for device type recognition. DeviceChassis and ChassisType mutually exclude each other.<br>Values please see table below. | No        |
| ChassisType           | int           | Required for device type recognition. DeviceChassis and ChassisType mutually exclude each other.<br>Values please see table below. | No        |
| ProcessorManufacturer | nvarchar(100) | Manufacturer of the CPU  | No        |
| ProcessorType         | nvarchar(256) | Detailed name of the CPU   | No        |
| ProcessorSpeed        | int           | CPU Speed in MHz   | No        |
| CPUCount              | int           | Total amount of physical CPUs in device  | No        |
| CPUCoreCount          | int           | Total amount of all physical CPU cores in system   | No        |
| CorePerCPU            | int           | Count of Cores per single physical CPU   | No        |
| CPULogicalCount       | int           | Total amount of logical CPUs in system   | No        |
| DiskTotalMB           | int           | Total hard disk space of machine (over all physical discs)   | No        |
| DiskFreeMB            | int           | Total free hard disk space of machine (over all physical discs)  | No        |
| GraphicAdapter        | nvarchar(100) | Name of graphic adapter  | No        |
| GraphicMemoryMB       | int           | Amount of graphic adapter memory   | No        |
| MemoryMB              | int           | Amount of machine memory   | No        |
| IPAddressV4           | nvarchar(15)  | IP Address v4  | No        |
| IPAddressV6           | nvarchar(50)  | IP Address v6  | No        |

| Column           | Data type     | Description  | Mandatory |
|------------------|---------------|--|-----------|
| CPUArchitecture  | nvarchar(100) | CPU Architecture, e.g. amd64, x86, Itanium   | No        |
| OSCaption        | nvarchar(100) | Name of Operating System   | No        |
| LastLoggedOnUser | nvarchar(100) | Username of the last user logged on to the machine in format Domain\user.name  | No        |
| BIOSVendor       | nvarchar(100) | Manufacturer of the computer BIOS  | No        |
| BIOSVersion      | nvarchar(100) | Version of the computer BIOS   | No        |
| BIOSDate         | datetime      | Date of the Computer BIOS  | No        |
| InventorySource  | nvarchar(100) | Identifier of the DC (type and version)  | No        |
| Class            | nvarchar(100) | Asset Type, this will override any automatic detection of the device chassis, possible values are:<br>Cluster<br>Desktop<br>Mobile Device<br>Laptop<br>Unknown<br>Printer<br>Router<br>Server<br>Switch<br>Tablet<br>Thin Client<br>Virtual Client<br>Virtual Server<br>Network Device | No        |
| LegalEntity      | nvarchar(500) | Legal Entity Path  | No        |
| Parameter01      | nvarchar(100) | Additional Parameter 1   | No        |
| Parameter02      | nvarchar(100) | Additional Parameter 2   | No        |
| Parameter03      | nvarchar(100) | Additional Parameter 3   | No        |
| Parameter04      | nvarchar(100) | Additional Parameter 4   | No        |
| Parameter05      | nvarchar(100) | Additional Parameter 5   | No        |

**Values for DeviceChassis and ChassisType**

| ChassisType | DeviceChassis       | ChassisType | DeviceChassis       |
|-------------|---------------------|-------------|---------------------|
| 1           | Other               | 15          | Space-Saving        |
| 2           | Unknown             | 16          | Lunch Box           |
| 3           | Desktop             | 17          | Main System Chassis |
| 4           | Low Profile Desktop | 18          | Expansion Chassis   |

| ChassisType | DeviceChassis   | ChassisType | DeviceChassis         |
|-------------|-----------------|-------------|-----------------------|
| 5           | Pizza Box       | 19          | Sub Chassis           |
| 6           | Mini Tower      | 20          | Bus Expansion Chassis |
| 7           | Tower           | 21          | Peripheral Chassis    |
| 8           | Portable        | 22          | Storage Chassis       |
| 9           | Laptop          | 23          | Rack Mount Chassis    |
| 10          | Notebook        | 24          | Sealed-Case PC        |
| 11          | Hand Held       | 99          | Virtual               |
| 12          | Docking Station | 100         | Thin Client           |
| 13          | All in One      | 105         | Mobile Device         |
| 14          | Sub Notebook    | 110         | AzureVM               |

### 9.2.3 dbo.swrGetFileScan

This procedure returns the scanned files of a given device

Parameters: @identifier (format as defined in the results of dbo.swrGetWorkList)

| Column          | Data type     | Description                       | Mandatory |
|-----------------|---------------|-----------------------------------|-----------|
| Manufacturer    | nvarchar(256) | Manufacturer of the file          | Yes       |
| ProductName     | nvarchar(256) | Product Name queried from file    | Yes       |
| ProductVersion  | nvarchar(256) | Product Version queried from file | Yes       |
| FileName        | nvarchar(256) | Executable name                   | Yes       |
| FileDescription | nvarchar(256) | Description of the file           | Yes       |
| FileVersion     | nvarchar(256) | Version of the file               | No        |
| FileSize        | bigint        | Size of the file                  | Yes       |
| FilePath        | nvarchar(512) | Path where file was found         | Yes       |

### 9.2.4 dbo.swrGetSoftwareScan

This procedure returns the installed programs (uninstall information) of a given device

Parameters: @identifier (format as defined in the results of dbo.swrGetWorkList)

| Column       | Data type     | Description                           | Mandatory |
|--------------|---------------|---------------------------------------|-----------|
| Manufacturer | nvarchar(256) | Manufacturer of the installed program | Yes       |



| Column             | Data type     | Description                      | Mandatory |
|--------------------|---------------|----------------------------------|-----------|
| SoftwareName       | nvarchar(256) | Name of the installed program    | Yes       |
| SoftwareVersion    | nvarchar(256) | Version of the installed program | Yes       |
| LicenceRequirement | decimal(18,4) | Required License amount          | No        |
| SerialNo           | nvarchar(100) | Software Serial Number           | No        |
| InstallDate        | date          | Date of installation             | No        |

## Operating Systems

Since the operating system is not contained in the Add/Remove Programs list, this information needs to be added to the output also. A list of Operating Systems is given in the following table.

| SoftwareName                                | SoftwareVersion | Manufacturer          |
|---|-----------------|-----------------------|
| Microsoft Windows 2000 Advanced Server      | 5.0             | Microsoft Corporation |
| Microsoft Windows 2000 Professional         | 5.0             | Microsoft Corporation |
| Microsoft Windows 2000 Professionnel        | 5.0             | Microsoft Corporation |
| Microsoft Windows 2000 Server               | 5.0             | Microsoft Corporation |
| Microsoft Windows XP Professional           | 5.1             | Microsoft Corporation |
| Microsoft Windows XP Professionnel          | 5.1             | Microsoft Corporation |
| Microsoft Windows Server 2003               | 5.2             | Microsoft Corporation |
| Microsoft Windows 7 Enterprise              | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Enterprise K            | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Enterprise N            | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Professional            | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Professional N          | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Professionnel           | 6.1             | Microsoft Corporation |
| Microsoft Windows 7 Ultimate                | 6.1             | Microsoft Corporation |
| Microsoft Windows Server 2008 R2 Datacenter | 6.1             | Microsoft Corporation |
| Microsoft Windows Server 2008 R2 Enterprise | 6.1             | Microsoft Corporation |
| Microsoft Windows Server 2008 R2 Foundation | 6.1             | Microsoft Corporation |
| Microsoft Windows Server 2008 R2 Standard   | 6.1             | Microsoft Corporation |
| Microsoft Windows 8 Enterprise              | 6.2             | Microsoft Corporation |
| Microsoft Windows 8 Pro                     | 6.2             | Microsoft Corporation |

| SoftwareName                                     | SoftwareVersion | Manufacturer          |
|--|-----------------|-----------------------|
| Microsoft Windows Server 2012 Datacenter         | 6.2             | Microsoft Corporation |
| Microsoft Windows Server 2012 Standard           | 6.2             | Microsoft Corporation |
| Microsoft Windows 8.1 Enterprise                 | 6.3             | Microsoft Corporation |
| Microsoft Windows 8.1 Pro                        | 6.3             | Microsoft Corporation |
| Microsoft Windows Server 2012 R2 Standard        | 6.3             | Microsoft Corporation |
| Microsoft Windows 10 Enterprise                  | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Enterprise 2015 LTSC        | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Enterprise Edition          | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Home                        | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Home K                      | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Professional                | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Professionnel               | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Pro                         | 10.0            | Microsoft Corporation |
| Microsoft Windows 10 Pro N                       | 10.0            | Microsoft Corporation |
| Microsoft Windows Server 2016 Datacenter         | 10.0            | Microsoft Corporation |
| Microsoft Windows Server 2016 Datacenter Edition | 10.0            | Microsoft Corporation |
| Microsoft Windows Server 2016 Standard           | 10.0            | Microsoft Corporation |
| Microsoft Windows Server 2016 Standard Edition   | 10.0            | Microsoft Corporation |

## SQL Server Edition Detection

To help that SQL Server editions are handled better, you can create special Software Scan entries, these have to adhere to the following rules.

| Column          | Value                                  | Description  |
|-----------------|--|--|
| Manufacturer    | Microsoft Corporation                  | This value is fixed and cannot be named otherwise.   |
| SoftwareName    | *Microsoft SQL Server <XXXX><br><YYYY> | The Software name has(!) to start with an asterisk, <XXXX> is the 4 digit Year Number of the SQL Server and <YYYY> is the Edition. |
| SoftwareVersion | <MajorVersion>.<MinorVersion>          | Major and Minor version of the SQL server, separated by a dot and without leading zeros.   |

### Examples

| SoftwareName | Version |
|--------------|---------|
|--------------|---------|

| SoftwareName   | Version |
|--|---------|
| *Microsoft SQL Server 2005 Express Edition                                   | 9.3     |
| *Microsoft SQL Server 2008 Developer Edition                                 | 10.3    |
| *Microsoft SQL Server 2008 Developer Edition                                 | 10.4    |
| *Microsoft SQL Server 2008 Express Edition                                   | 10.3    |
| *Microsoft SQL Server 2008 R2 Developer Edition (64-bit)                     | 10.51   |
| *Microsoft SQL Server 2012 Developer Edition                                 | 11.1    |
| *Microsoft SQL Server 2012 Developer Edition                                 | 11.3    |
| *Microsoft SQL Server 2012 Developer Edition (64-bit)                        | 11.1    |
| *Microsoft SQL Server 2012 Enterprise Edition                                | 11.1    |
| *Microsoft SQL Server 2012 Enterprise Edition: Core-based Licensing          | 11.0    |
| *Microsoft SQL Server 2012 Enterprise Edition: Core-based Licensing (64-bit) | 11.0    |
| *Microsoft SQL Server 2012 Express Edition                                   | 11.0    |
| *Microsoft SQL Server 2012 Express Edition                                   | 11.3    |
| *Microsoft SQL Server 2012 Express Edition (64-bit)                          | 11.0    |
| *Microsoft SQL Server 2014 Developer Edition                                 | 12.0    |
| *Microsoft SQL Server 2014 Developer Edition                                 | 12.2    |
| *Microsoft SQL Server 2014 Express Edition                                   | 12.0    |
| *Microsoft SQL Server 2014 Express Edition                                   | 12.2    |
| *Microsoft SQL Server 2014 Standard Edition                                  | 12.0    |
| *Microsoft SQL Server 2014 Standard Edition                                  | 12.1    |
| *Microsoft SQL Server 2014 Standard Edition                                  | 12.2    |
| *Microsoft SQL Server 2016 Developer Edition                                 | 13.0    |
| *Microsoft SQL Server 2016 Enterprise Edition: Core-based Licensing          | 13.0    |
| *Microsoft SQL Server 2016 Express Edition                                   | 13.0    |
| *Microsoft SQL Server 2016 Express Edition                                   | 13.1    |

## 9.2.5 `dbo.swrGetDeviceRelationship`

This procedure returns the guest host relationships between devices.

| Column | Data type | Description | Mandatory |
|--------|-----------|-------------|-----------|
|--------|-----------|-------------|-----------|

| Column                    | Data type        | Description  | Mandatory |
|---------------------------|------------------|--|-----------|
| ChildDeviceUUID           | uniqueidentifier | UUID of the child device                               | No        |
| ChildDeviceUrn            | nvarchar(100)    | URN of the child device                                | No        |
| ChildDeviceDomainName     | nvarchar(100)    | Domain name of the child device                        | No        |
| ChildDeviceHostName       | nvarchar(100)    | Hostname of the child device                           | No        |
| ChildDeviceDomainNetBIOS  | nvarchar(100)    | NetBIOS domain name of the child device                | No        |
| ParentDeviceUUID          | uniqueidentifier | UUID of the parent device                              | No        |
| ParentDeviceUrn           | nvarchar(100)    | URN of the parent device                               | No        |
| ParentDeviceDomainName    | nvarchar(100)    | Domain name of the parent device                       | No        |
| ParentDeviceHostName      | nvarchar(100)    | HostName of the parent device                          | No        |
| ParentDeviceDomainNetBIOS | nvarchar(100)    | NetBIOS domain name of the parent device               | No        |
| DeviceRelationshipTypeID  | int              | Relationship type:<br>1: Guest-Host<br>2: Host-Cluster | No        |
| ScanDate                  | datetime         | Scan date  | Yes       |

## 9.2.6 dbo.swrGetADUserObject

This procedure returns user objects.

| Column            | Data type        | Mandatory   |
|-------------------|------------------|---|
| ObjectGUID        | uniqueidentifier | One of these columns is needed for identification purposes. |
| ObjectSid         | nvarchar(184)    |   |
| DistinguishedName | nvarchar(255)    |   |
| UserPrincipalName | nvarchar(1024)   |   |
| EmailAddress      | nvarchar(254)    | No  |
| SamAccountName    | nvarchar(20)     | No (but recommended)  |
| NetbiosDomainName | nvarchar(16)     | No (but recommended)  |
| Firstname         | nvarchar(100)    | No  |
| Lastname          | nvarchar(100)    | No  |
| DisplayName       | nvarchar(256)    | No  |
| PhoneNo           | nvarchar(100)    | No  |
| PrivatePhoneNo    | nvarchar(100)    | No  |

| Column                     | Data type      | Mandatory |
|----------------------------|----------------|-----------|
| MobilePhoneNo              | nvarchar(100)  | No        |
| Company                    | nvarchar(64)   | No        |
| StaffNo                    | nvarchar(100)  | No        |
| Department                 | nvarchar(100)  | No        |
| PhysicalDeliveryOfficeName | nvarchar(128)  | No        |
| JobTitle                   | nvarchar(100)  | No        |
| Country                    | nvarchar(100)  | No        |
| StreetAddress              | nvarchar(1024) | No        |
| Location                   | nvarchar(100)  | No        |
| State                      | nvarchar(128)  | No        |
| PostalCode                 | nvarchar(100)  | No        |
| FaxNo                      | nvarchar(100)  | No        |
| CountryCode                | nvarchar(2)    | No        |
| Name                       | nvarchar(255)  | No        |
| UserAccountControl         | int            | No        |
| SamAccountType             | int            | No        |

**Attention** For matching to work correctly it is necessary that SamAccountName AND NetbiosDomainName are specified!

## 9.2.7 dbo.swrGetADGroupObject

This procedure returns group objects.

| Column            | Data type        | Mandatory |
|-------------------|------------------|-----------|
| ObjectGUID        | uniqueidentifier | Yes       |
| ObjectSid         | nvarchar(184)    | Yes       |
| DistinguishedName | nvarchar(256)    | Yes       |
| Name              | nvarchar(256)    | Yes       |
| SamAccountName    | nvarchar(256)    | Yes       |

**Attention** This procedure only delivers correct data if dbo.swrGetADGroupMember is also implemented.

## 9.2.8 dbo.swrGetADGroupMember

This procedure returns group member objects.

| Column                  | Data type        | Mandatory                     |
|-------------------------|------------------|-------------------------------|
| GroupObjectSID          | nvarchar(184)    | Yes                           |
| GroupObjectGUID         | uniqueidentifier | Yes                           |
| GroupDistinguishedName  | nvarchar(256)    | Yes                           |
| MemberObjectGUID        | uniqueidentifier | Yes                           |
| MemberObjectSID         | nvarchar(184)    | Yes                           |
| MemberName              | nvarchar(256)    | Yes                           |
| MemberDistinguishedName | nvarchar(256)    | Yes                           |
| MemberSamAccountName    | nvarchar(256)    | Yes                           |
| MemberObjectClass       | nvarchar(256)    | Yes, either "user" or "group" |

**Attention** This procedure only delivers correct data if `dbo.swrGetADGroup` is also implemented.  
Also the connected user accounts need to be exported using the AD User export.

## 9.2.9 dbo.swrGetSwidScan

This procedure returns SWID tag information.

| Column            | Data type        | Mandatory |
|-------------------|------------------|-----------|
| SWCreatorName     | nvarchar(256)    | Yes       |
| SWCreatorRegID    | uniqueidentifier | Yes       |
| Product_title     | nvarchar(256)    | Yes       |
| Product_version   | nvarchar(256)    | Yes       |
| SWLicensorName    | nvarchar(256)    | Yes       |
| SWLicensorRegID   | nvarchar(256)    | No        |
| SoftwareUnique    | nvarchar(256)    | Yes       |
| SoftwareRegID     | nvarchar(256)    | No        |
| TAGCreatorName    | nvarchar(256)    | No        |
| TAGCreatorRegID   | nvarchar(256)    | No        |
| LicenseActivation | nvarchar(256)    | No        |
| LicenseChannel    | nvarchar(256)    | Yes       |

| Column          | Data type     | Mandatory |
|-----------------|---------------|-----------|
| LicenseCustomer | nvarchar(256) | No        |
| SerialNumber    | nvarchar(256) | Yes       |

## 9.3 Inventory using MAP Toolkit

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For those that are unfamiliar, Microsoft Application and Planning (MAP) is a tool which provides inventory, assessment, and reporting that will help you assess your current IT infrastructure status and determine the right Microsoft technologies for your IT needs and environment. It can be a very valuable tool as it is agentless, and has the ability discover machines on your network that may be unknown.

The information gathered by MAP can also be used by the Data Collector.

### Resources:

Product page: <http://technet.microsoft.com/en-us/solutionaccelerators/dd537566>

Download: <http://www.microsoft.com/en-us/download/details.aspx?id=7826>

System requirements: <https://www.microsoft.com/en-us/download/details.aspx?id=7826>

### 9.3.1 Database

---

By default, the MAP Toolkit will install SQL Server 2012 Express LocalDB during setup. You may also use an existing installation of SQL Server 2008, SQL Server 2008 R2, or SQL Server 2012 if you create an instance named "MAPS" before running the MAP Toolkit installer.

---

**Note** The MAP Toolkit requires the collation order of the database engine to be set to "SQL\_Latin1\_General\_CP1\_CI\_AS".

---

It is possible to use an existing SQL Database, this is done by installing SQL Server Express Edition Instance on the machine and configuring it with the following settings during setup:



**Instance Name: MAPS**

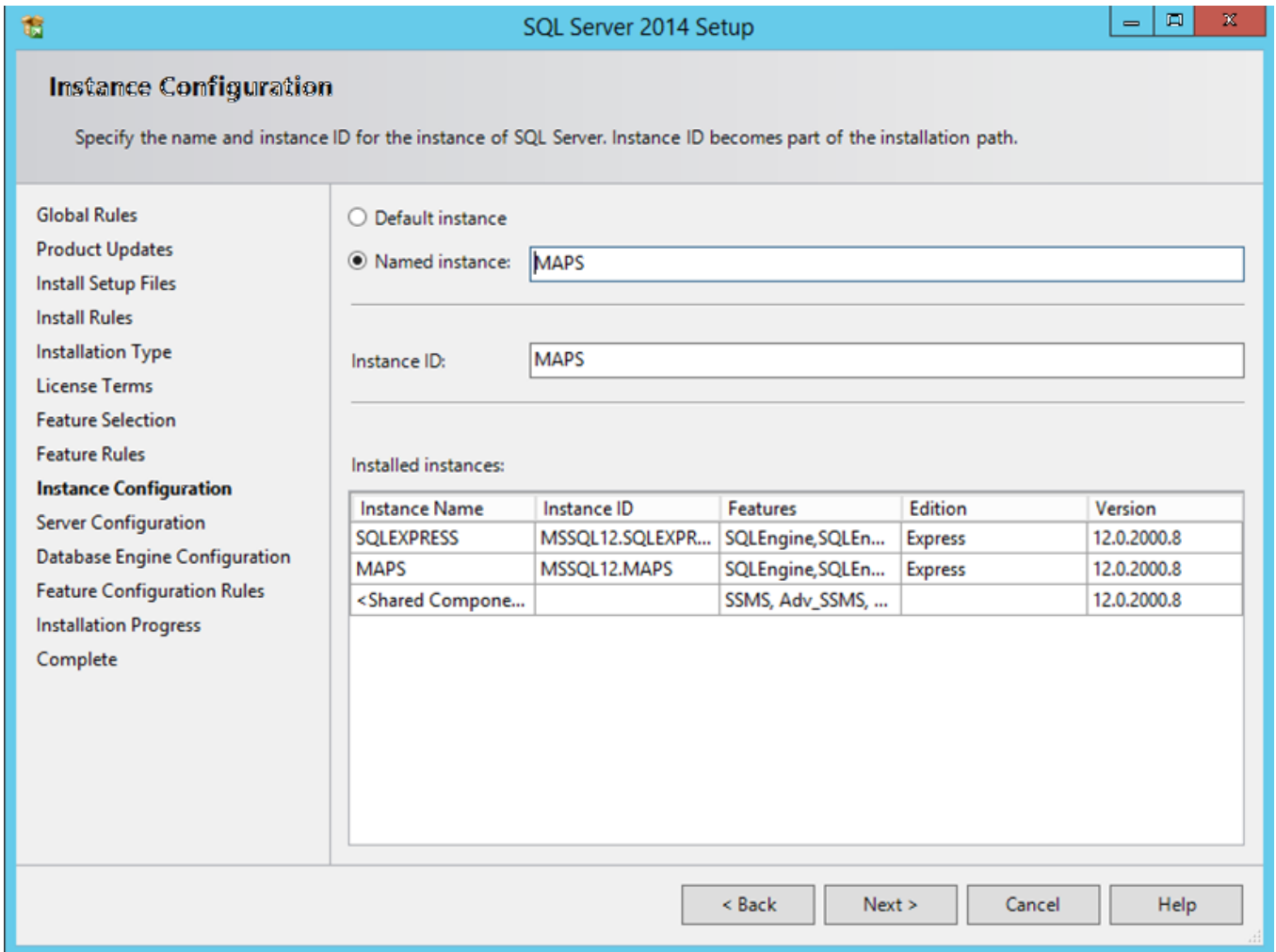


Figure - Instance Name

### SQL Server Collation: SQL\_Latin1\_General\_CP1\_CI\_AS

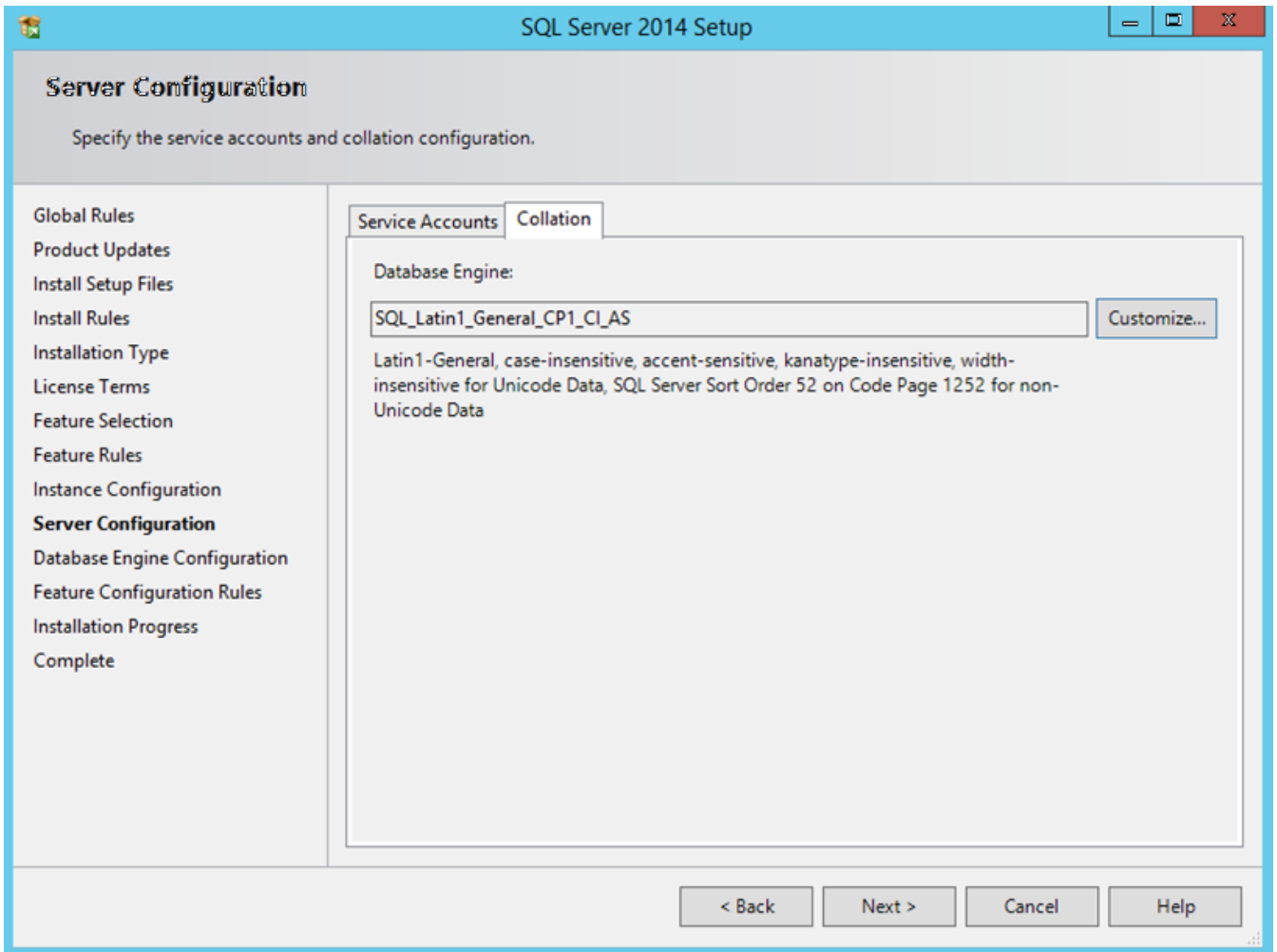


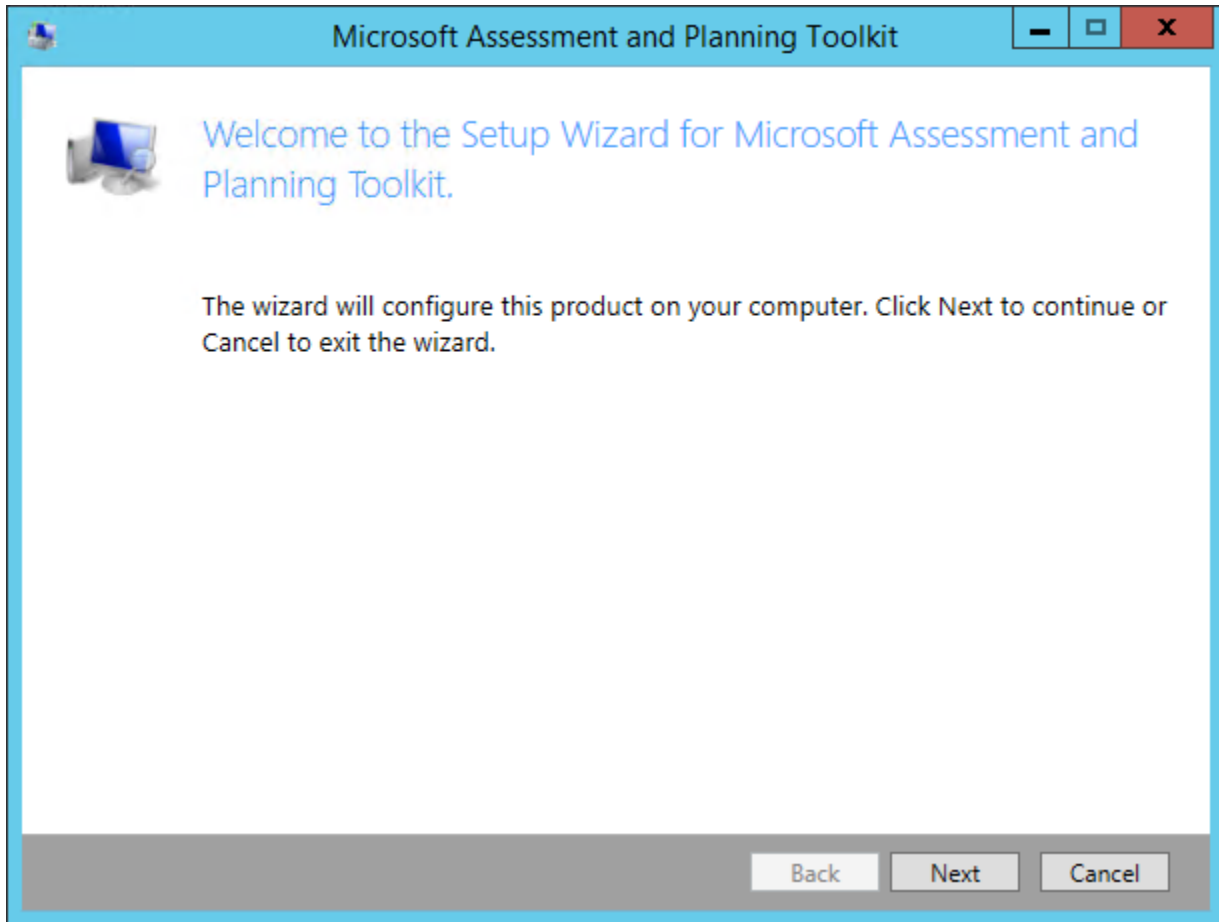
Figure - SQL Server Collation

Installing a SQL Server using the aforementioned settings before executing the MAP setup will then enable MAP to use a fully configurable version of SQL Server that runs as a Windows service when the machine starts and can easily be configured to allow multiple users to access it.

This provides a number of benefits when using the Data Collector to collect MAP data as the ease of configuring the system does not require having to perform any queries for the named pipes of the databases on the LocalDB server, nor configure the Data Collector to trigger a server start when it needs to access the database.

## 9.3.2 Installation

Run the "MapSetup.exe" program.



1. To get started, click Next.
2. The first step is a pre-req checker. If any are not met you must correct these before continuing.
3. Accept the license agreement and click Next.
4. Accept or change the installation path and click Next.
5. Select a choice for the Customer Experience Improvement Program and click Next.
6. Click Install.

When completed, click Finish to open the MAP toolkit.

### 9.3.3 Configuration

---

When the MAP toolkit opens for the first time – you must create a database to store our collected inventory. Give the DB a name, such as "MAPDB" and click OK to create the DB.

### Using LocalDB

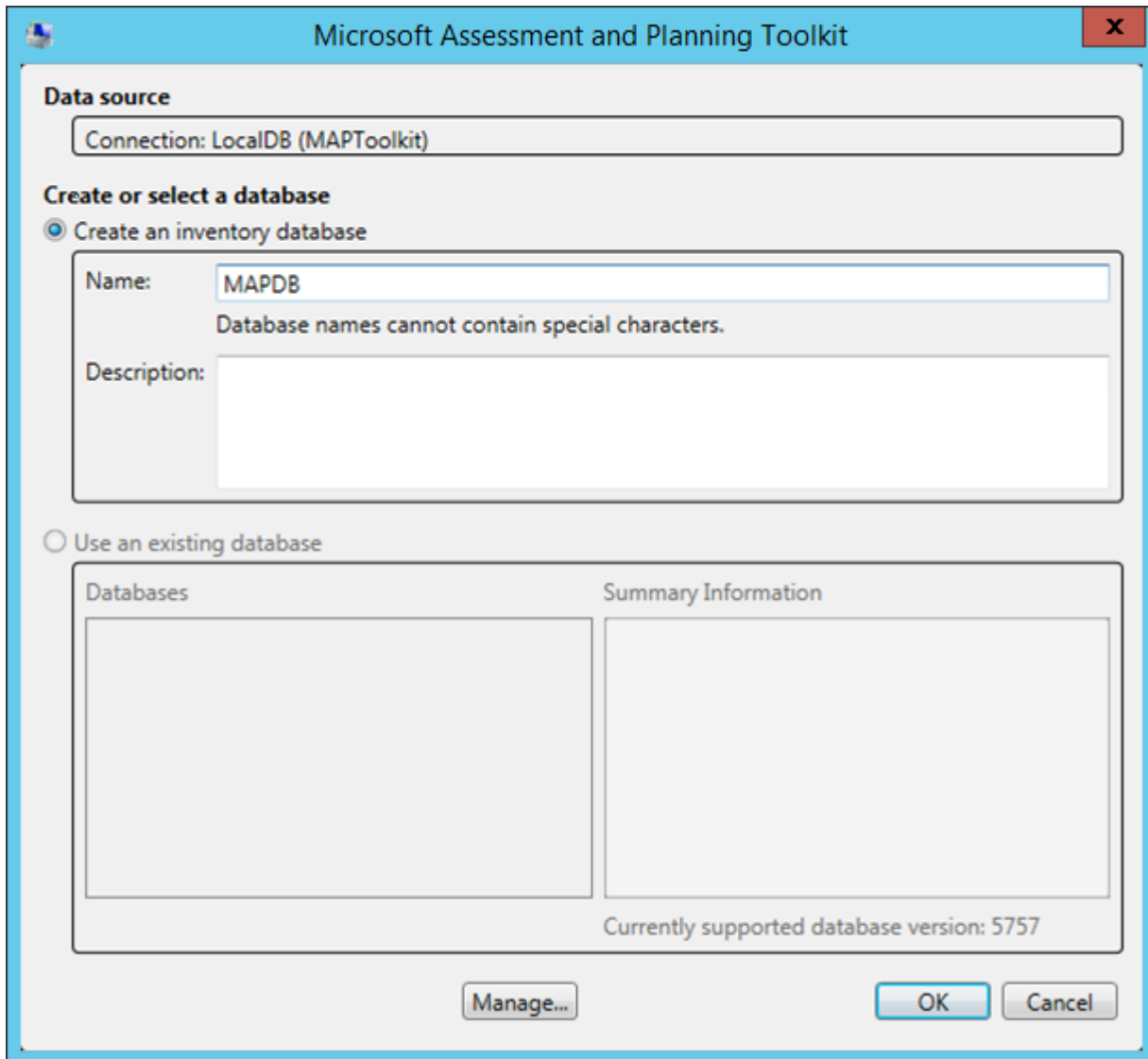


Figure - LocalDB

### Alternative: Using MAPS instance

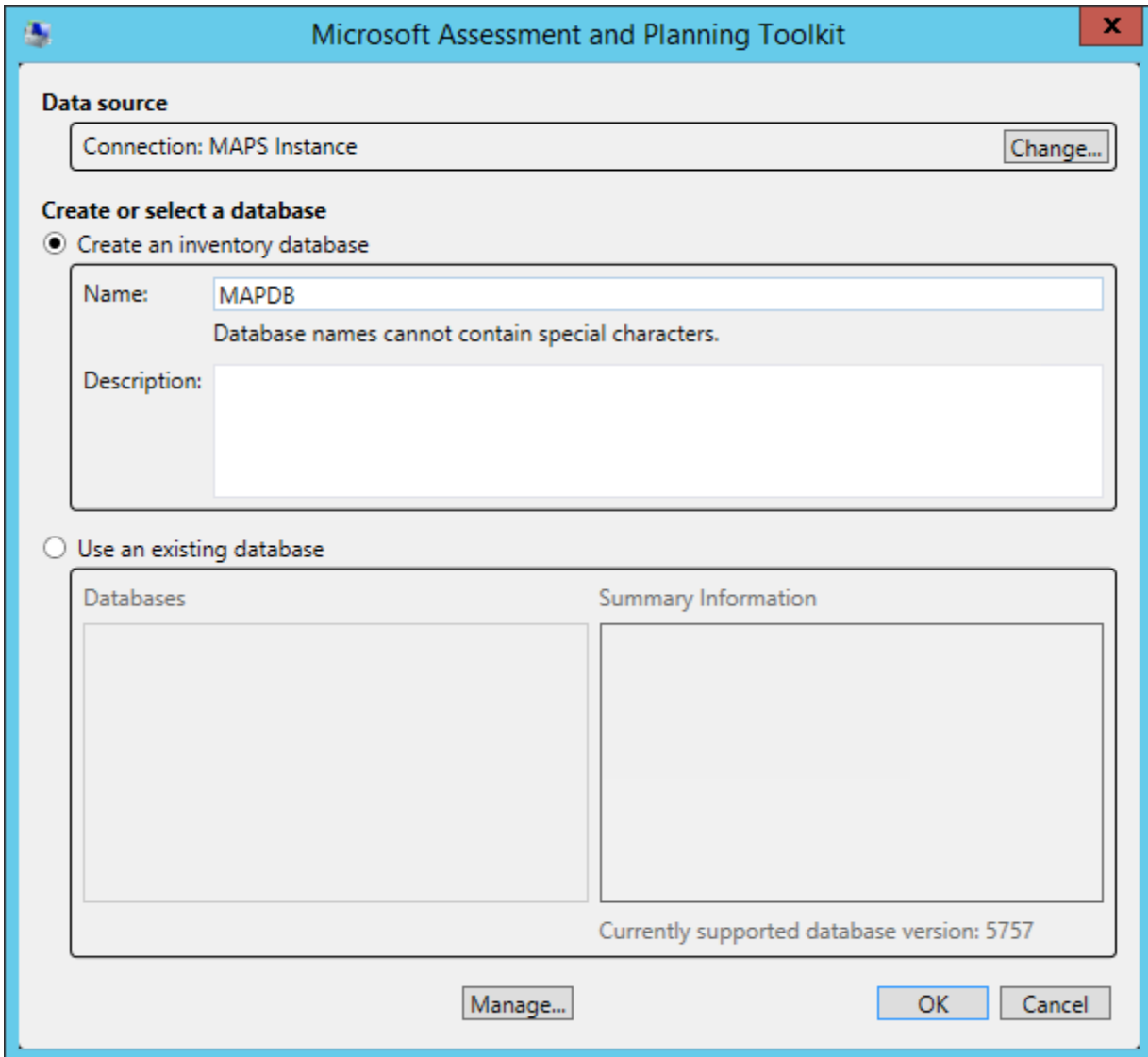


Figure - MAPS instance

## 9.3.4 Collecting inventory data

### Requirements to gather data:

MAP uses WMI to gather the inventory data. You need to ensure that the server/workstation that is running the MAP collection has access to all servers via any hardware firewalls, and if the servers are running Windows Firewall that exceptions allow the MAP workstation to contact all servers on those ports. Detailed information is available at: <http://social.technet.microsoft.com/wiki/contents/articles/8657.map-prepare-the-environment-wmi.aspx>

In the left pane – click "Environment" and then select "Collect Inventory Data".

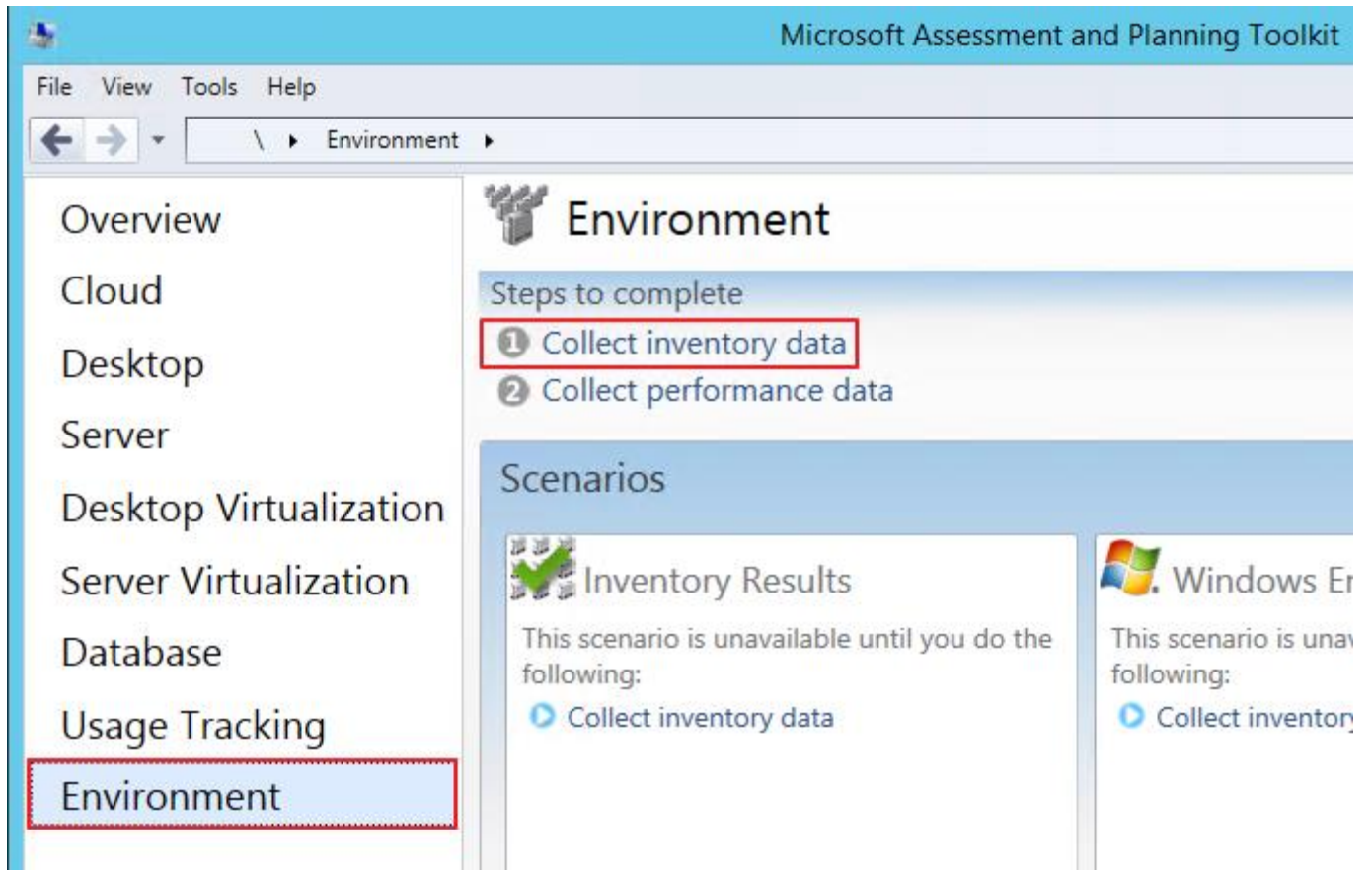


Figure - Collect inventory data

Select all that apply and click Next.

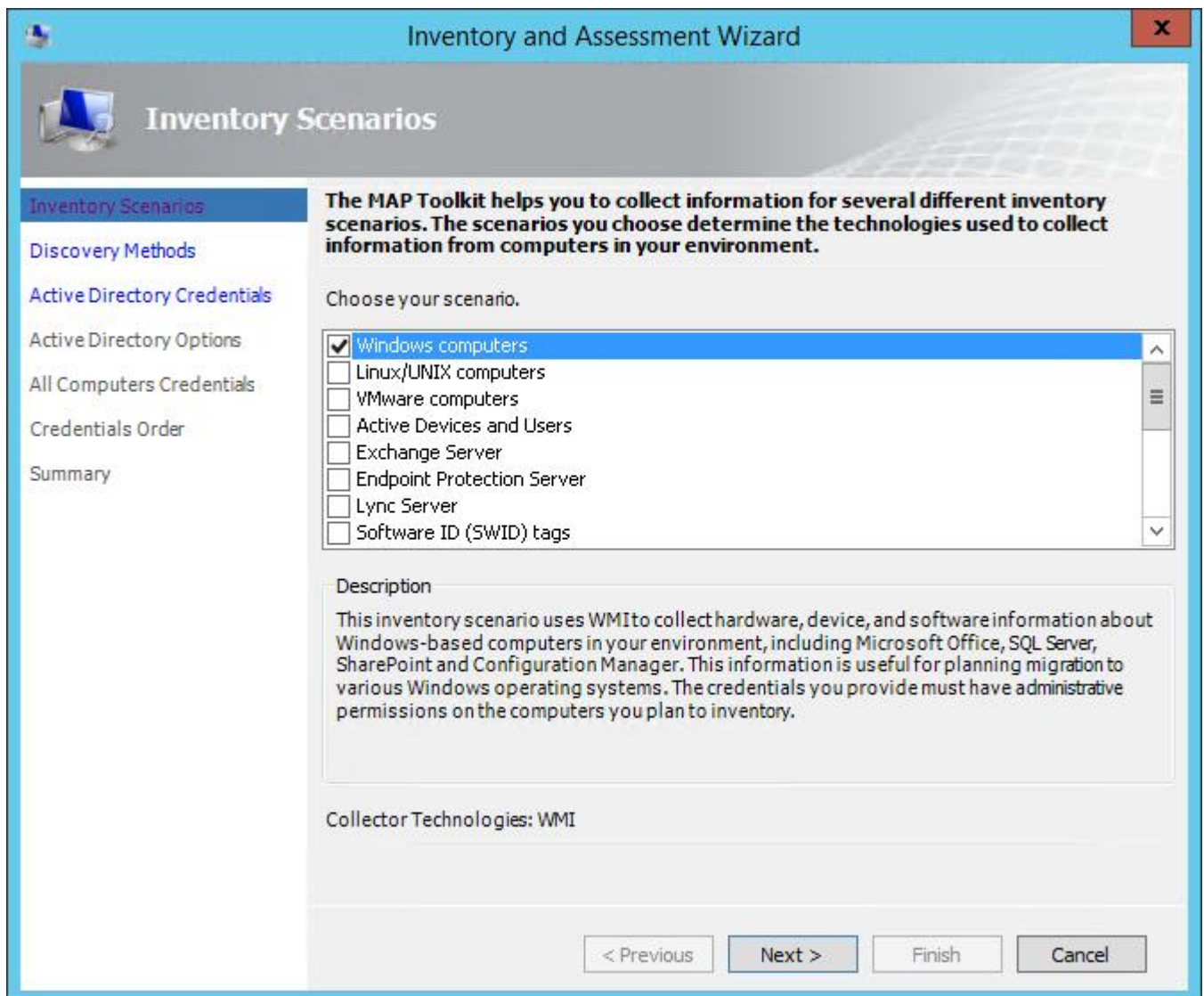


Figure - Choose scenario

Choose to leverage Active Directory to discover from. Additionally you can leverage alternative methods to discover machines not found in AD. Click Next.

We must provide domain credentials that have rights to be able to query active directory. Input the data and click Next.

On the AD options, you can select the default to scan the entire domain, or if all servers are in known OU's, you can select specific AD containers to search in. Click Next.

On the credentials page, we need to input a credential that has local administrator rights on all machines in the domain. This is required as MAP will connect to each machine and inventory details from WMI. For this purpose a domain administrator account works best, or a domain account that is a member of the local administrators group of each server in the domain. Click "Create" and input the credentials. You can input multiple credentials here and all will be attempted if one fails, however, this could extend the time required to run the inventory. When complete, click Next.

On the Credentials Order screen, you can change the order of multiple credentials if entered. Click Next. Click Finish.

Inventory will start immediately. Querying the data from AD will occur rather quickly. However, connecting to each server on the network via WMI will take considerable time, even days, depending on how large the environment. Allow this to complete, as below:

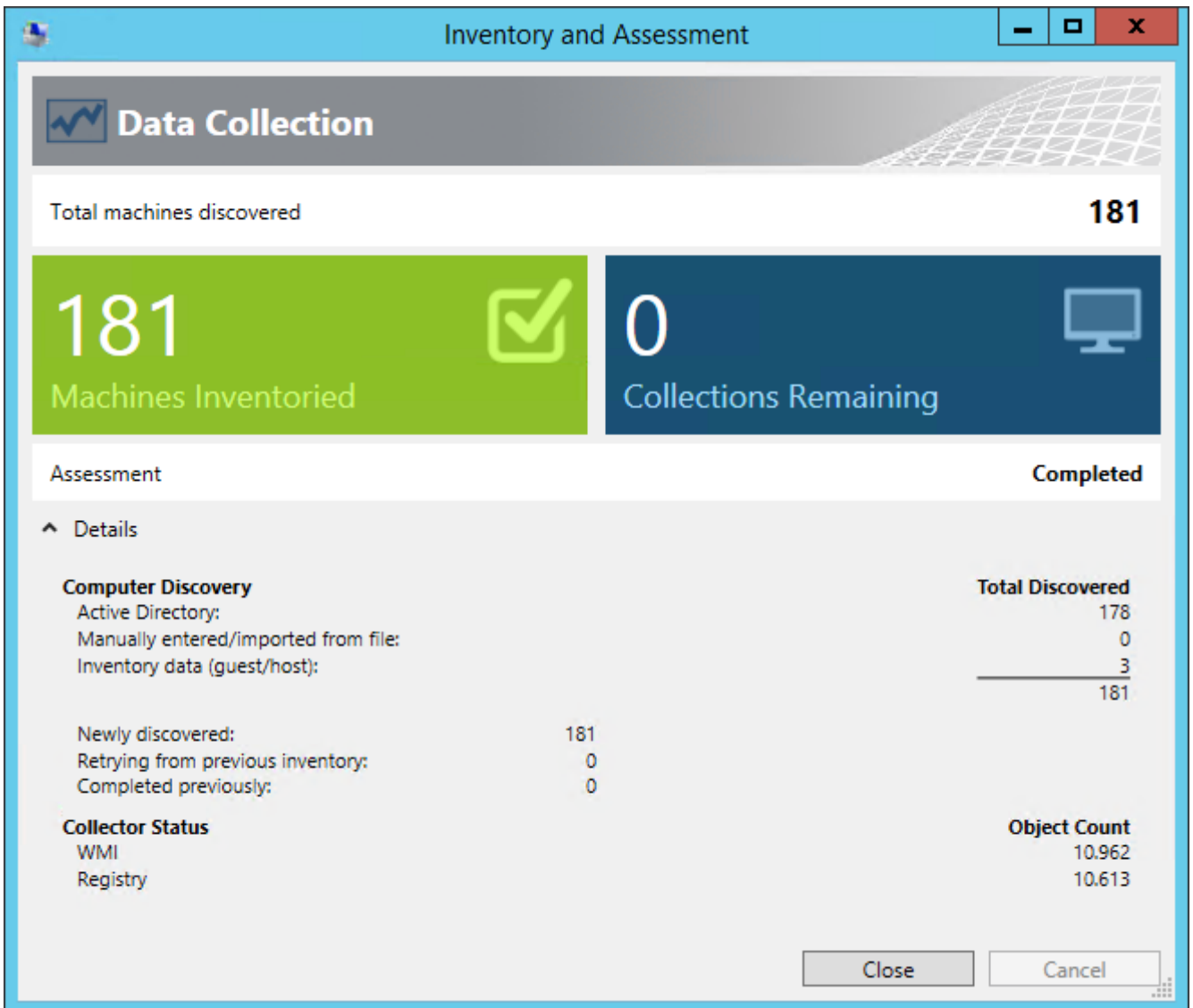


Figure - Data Collection



Once this is complete – you will see the amount of success/failure between what was queried from AD, and what was actually reachable via WMI.

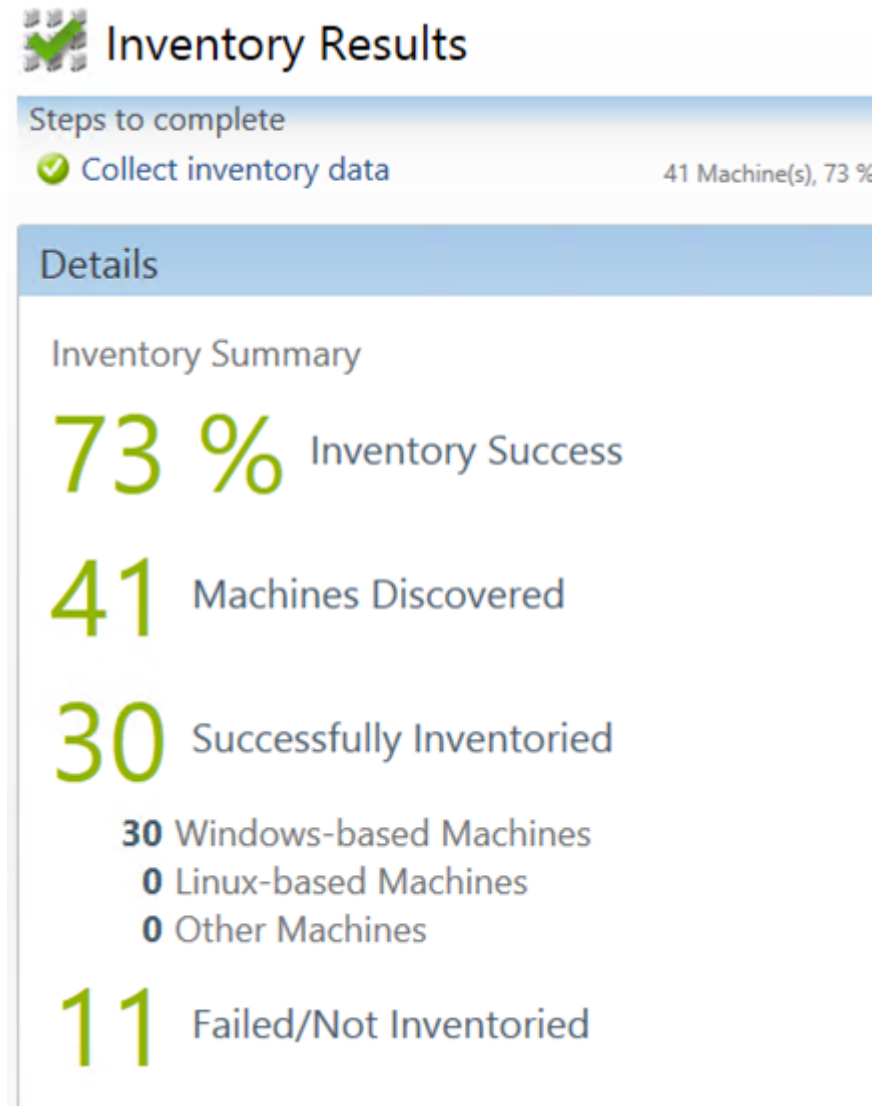


Figure - Inventory Results

## Gathering data from VMware

This is covered

at: <http://social.technet.microsoft.com/wiki/contents/articles/12160.map-prepare-the-environment-vmware.aspx>

In the inventory collection check the box for VMware:

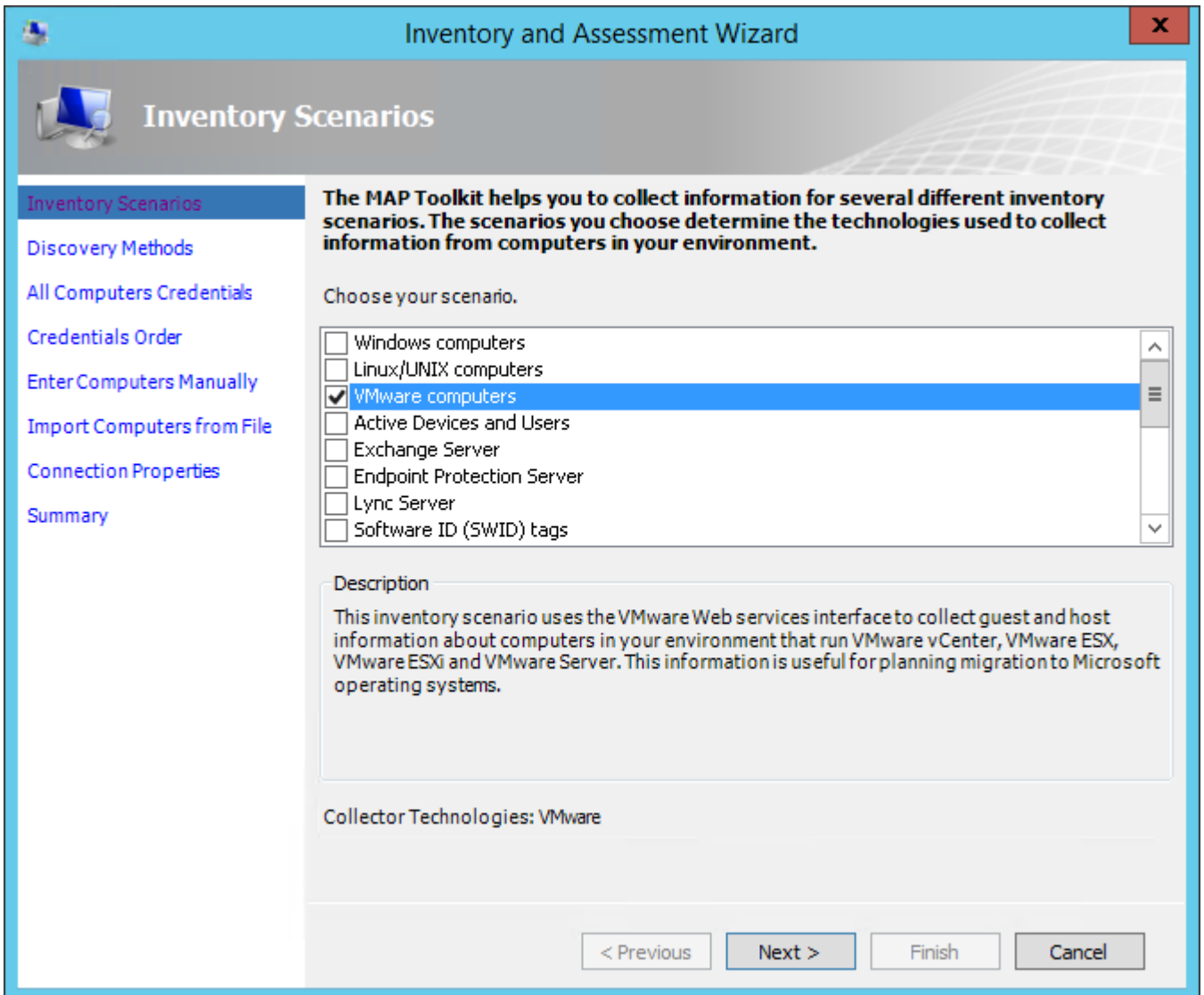


Figure - VMware Computers

Choose to manually provide a list of vCenter server names.

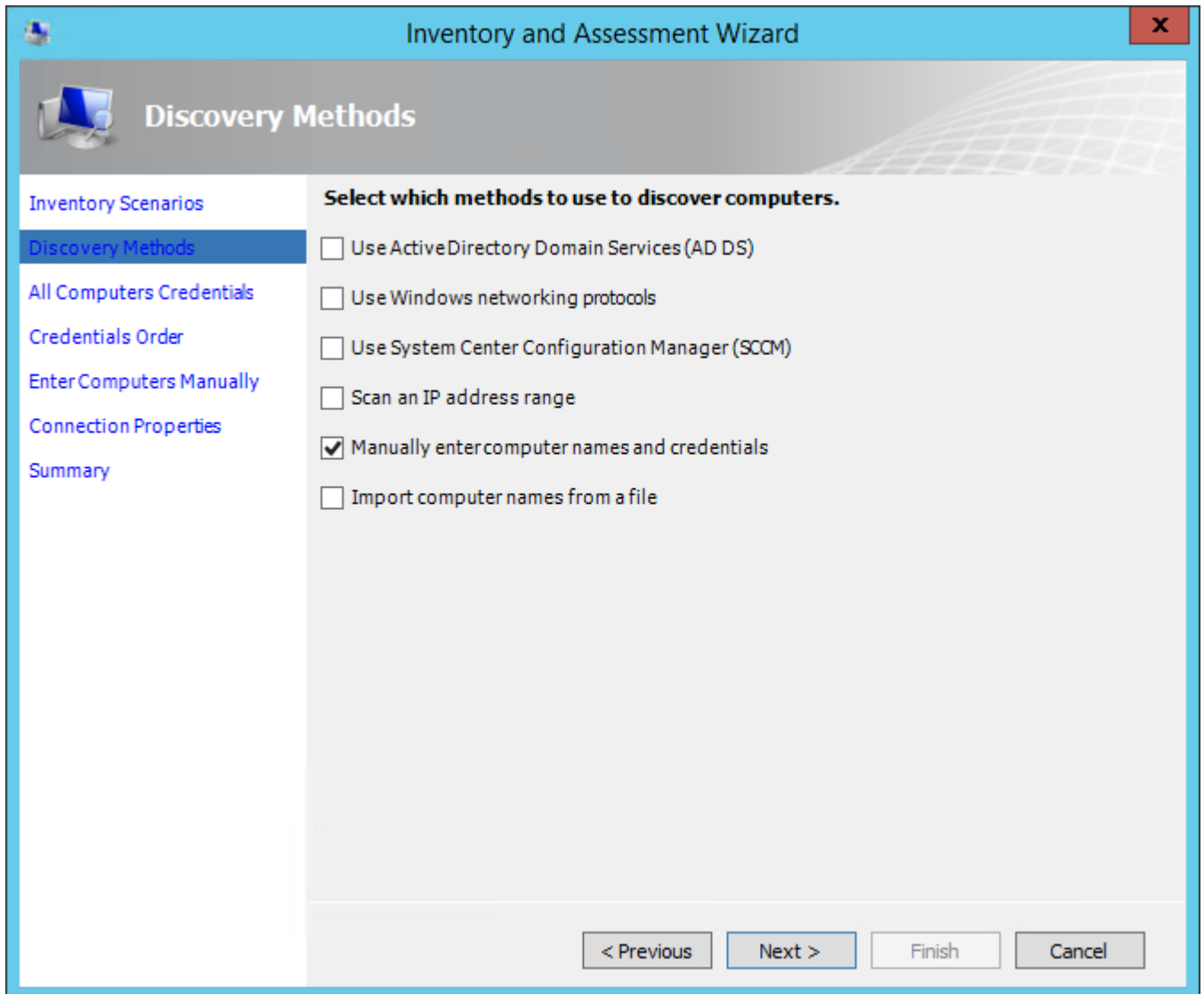


Figure - Manually enter...

Provide credentials that have access to the vCenter servers:

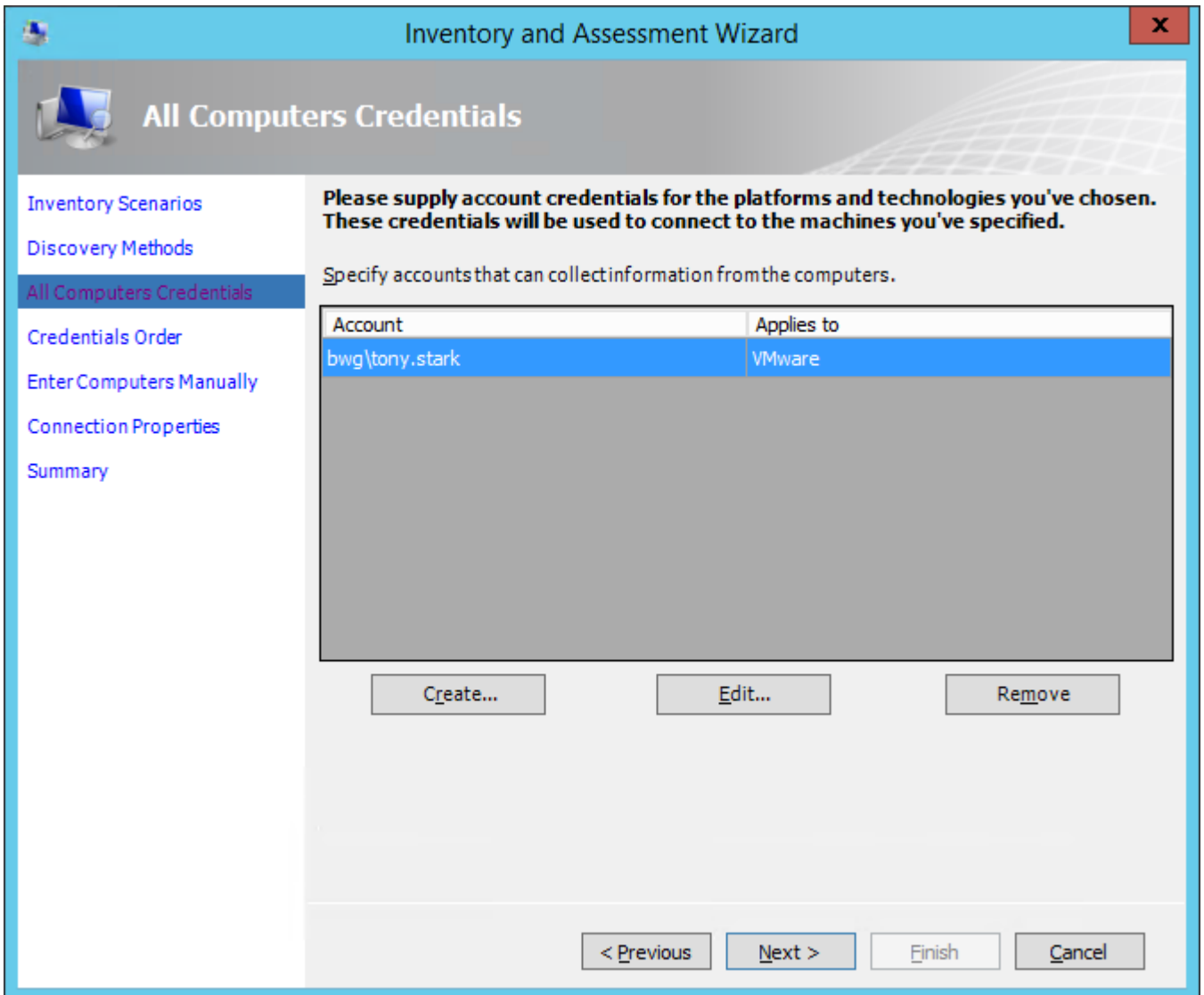


Figure - Credentials

If multiple credentials are used specify their order.

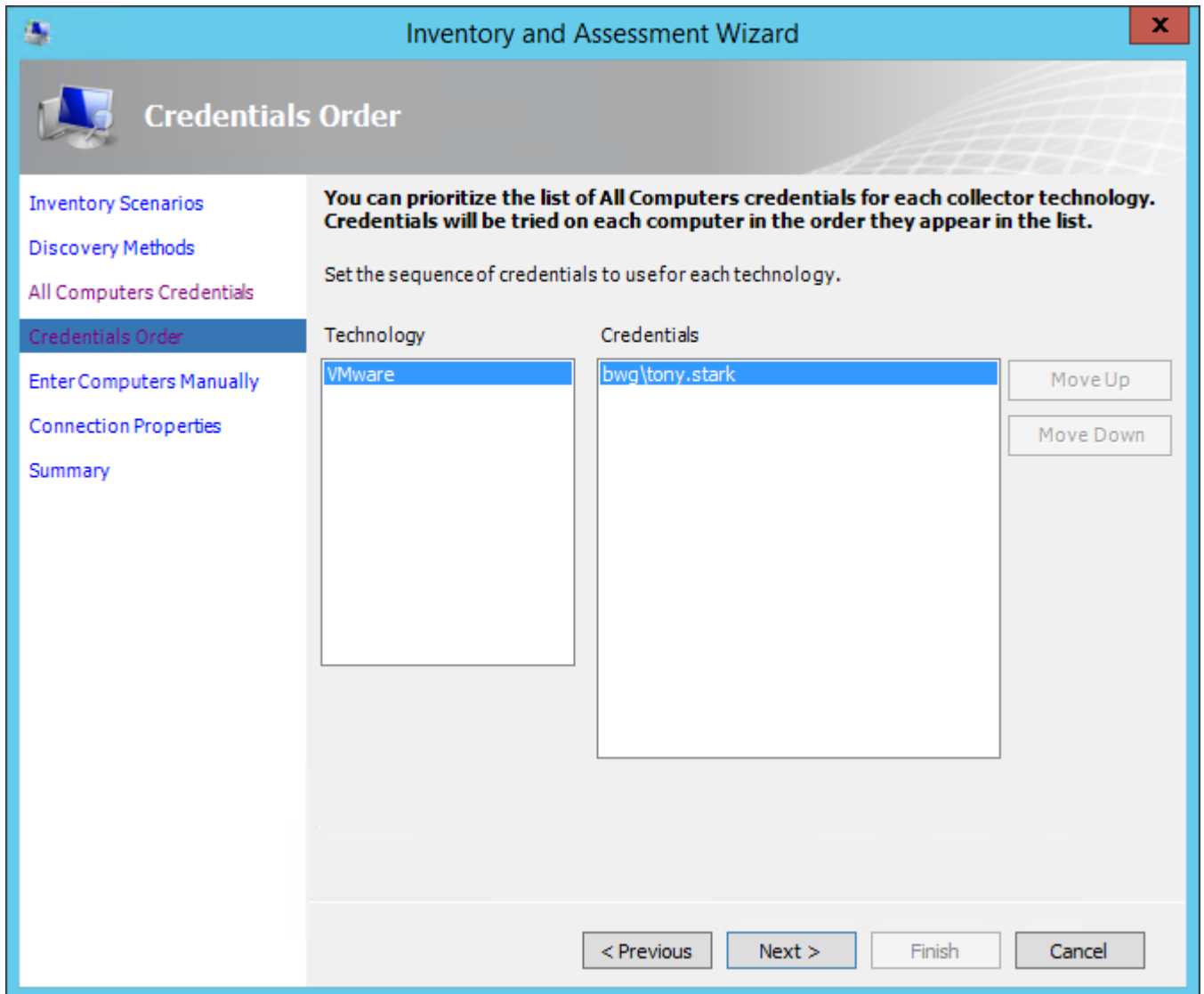


Figure - Credentials Order

Provide a list of server names that run vCenter:

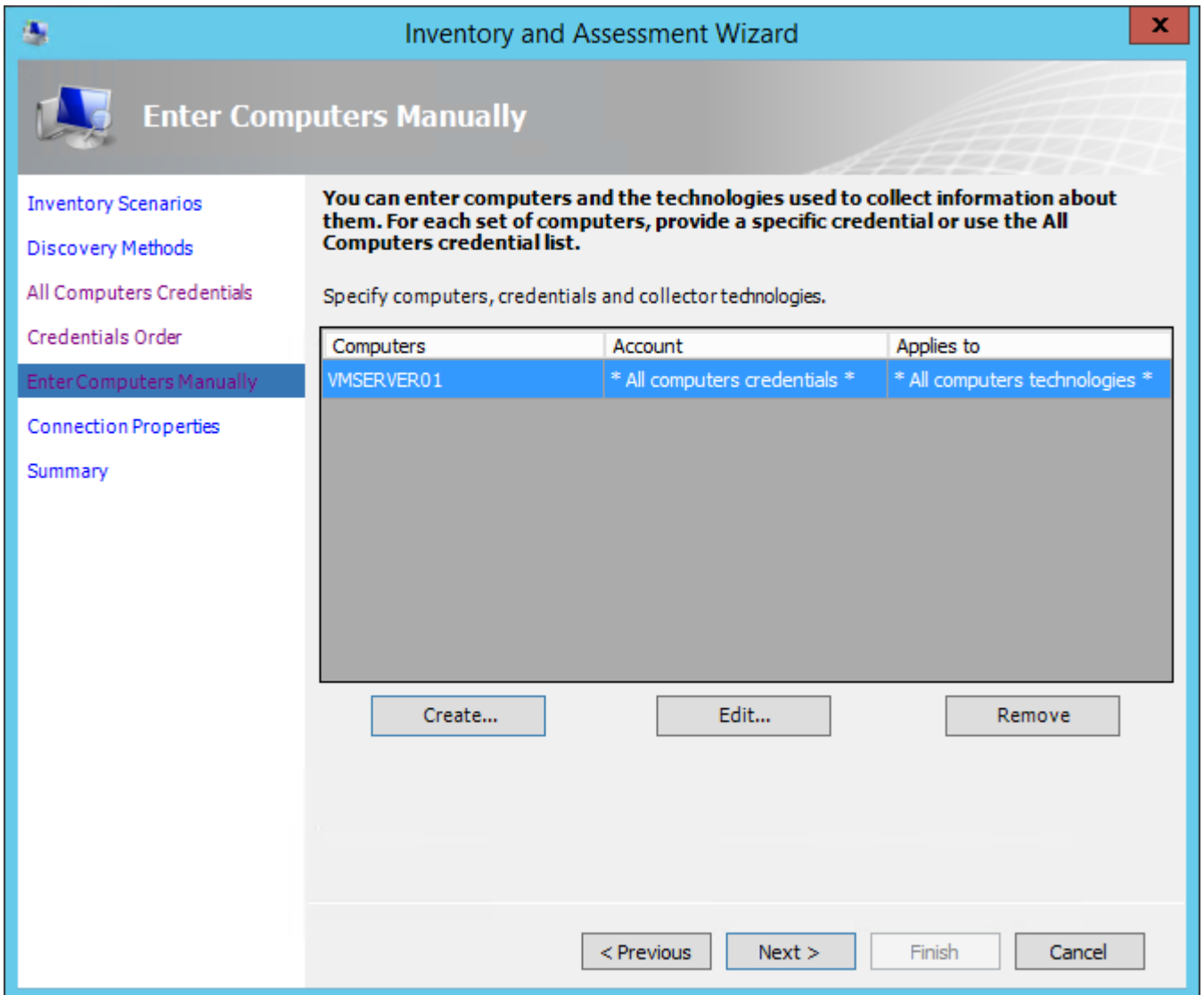


Figure - vCenter Servers

Configure the properties of your vCenter servers:

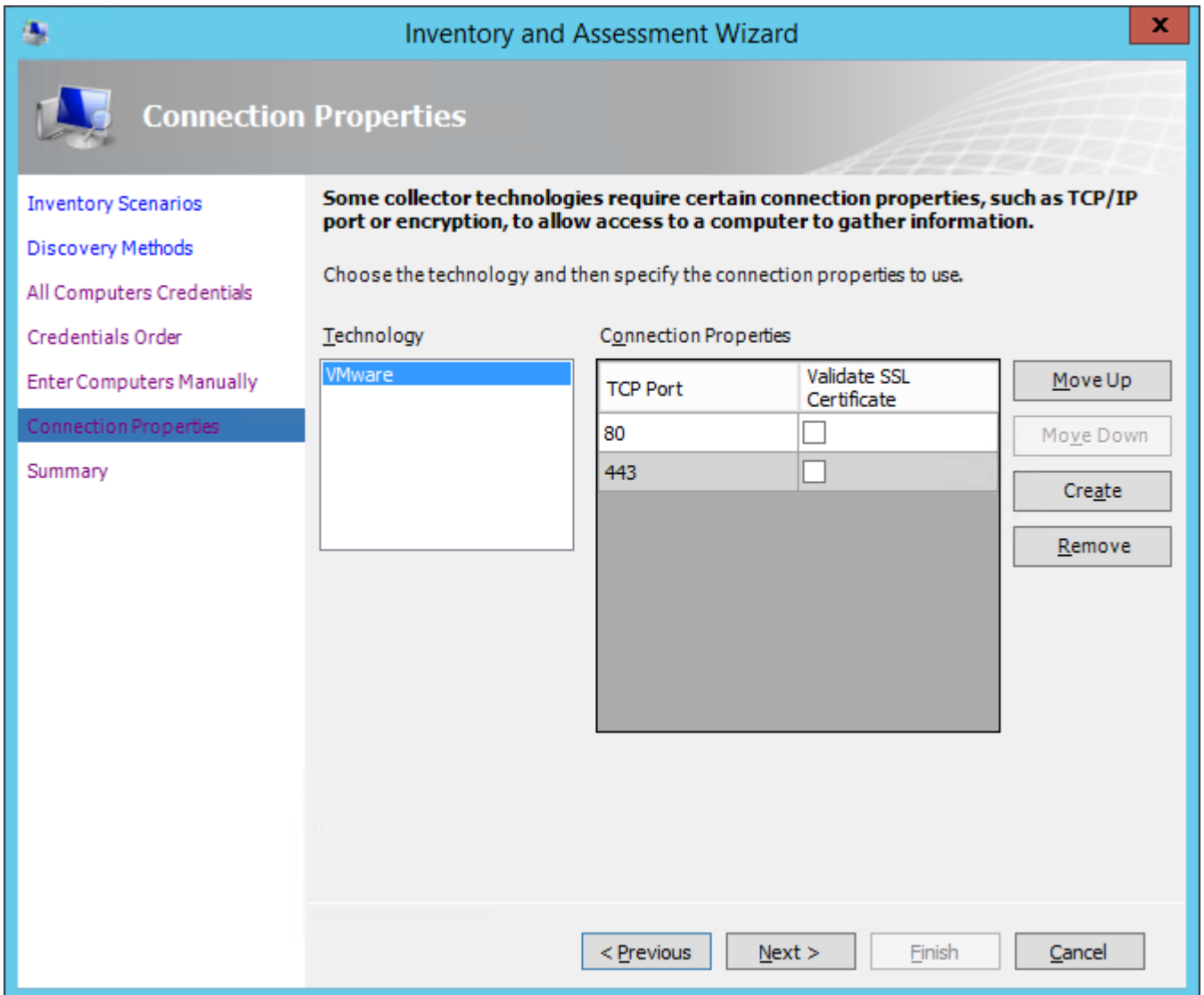


Figure - vCenter configuration

Check if all options are correct in the summary and click Finish.

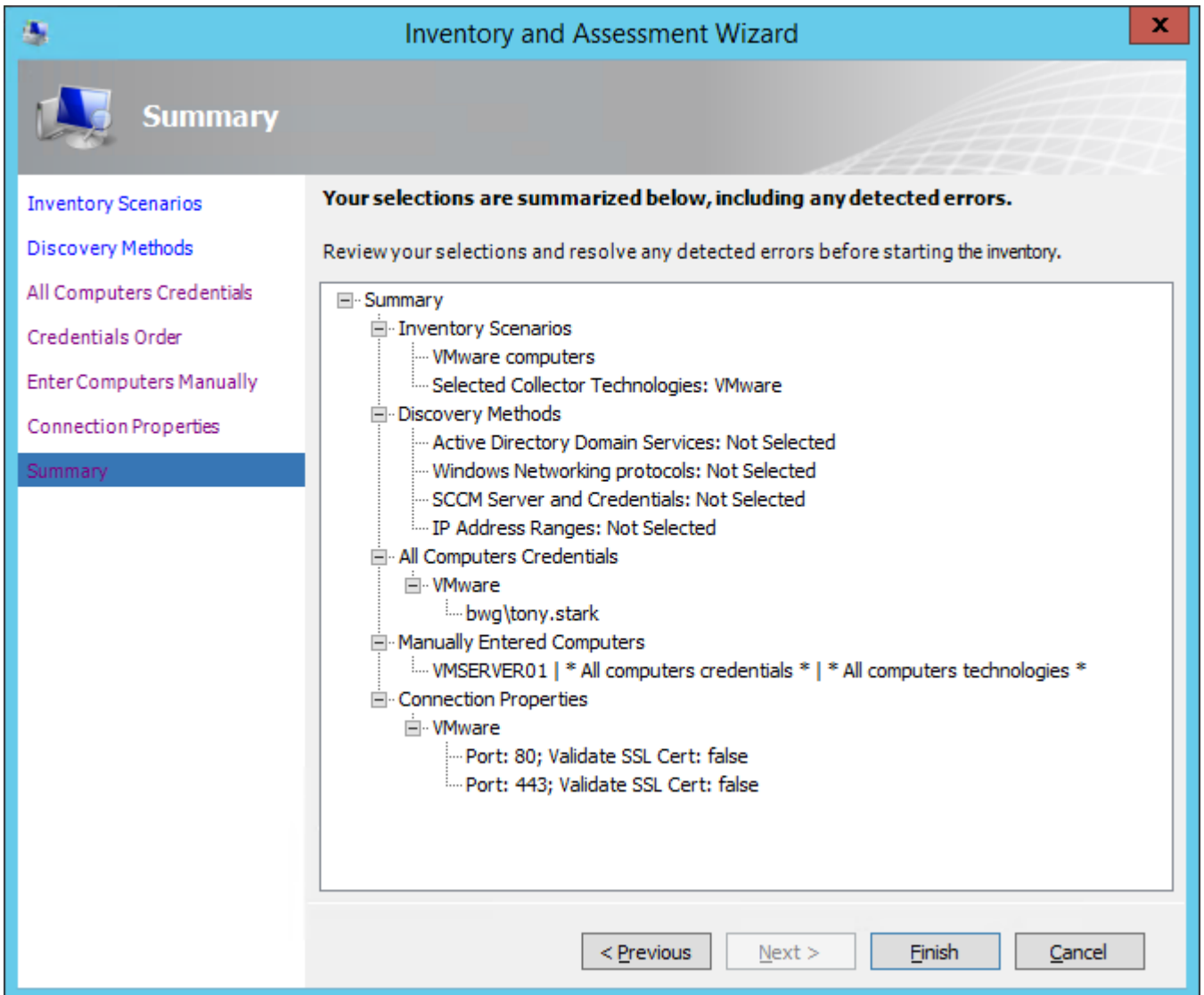


Figure - Summary



After the collection has finished you can then work with the data.

